

2025

Volunteer Engagement **Webinar Series**

Webinars will be recorded & shared with everyone who registered.

The Tennessee Department of Disability and Aging (DDA) will be hosting a webinar series on the 3rd Thursday of each month from 2:00p-3:00p CST (3:00p-4:00p EST).

The volunteer engagement topics are tentative and subject to change as issues and trends arise during the year.

Jan 16

Is Everybody Welcome? The Equity in Action Toolkit

Faiza Venzant, CVA - Executive Director - Council of Certification in Volunteer Administration.

Feb 20

Difficult Feedback Made Easier

Marie Howell, CVA – Manager, Volunteer Series – Cook Children’s Medical Center.

Mar 20

Multigenerational Panel Discussion around Volunteer Recruitment, Retention and Recognition

Rebecca Nofi, CVA – Volunteer and Community Engagement Manager
Greater Nashville Regional Council.

Apr 17

Beyond the Basics: Creative & Impactful Volunteer Recognition Strategies

Severina Ware, CVA – Volunteer Program Manager – National Breast Cancer Foundation, Inc.

May 15

Burnout Prevention 101

Jared Peer, CVA – Volunteer Services Specialist – American Red Cross – Tennessee Region.

Jun 19

The Platinum Rule: A Motivation Conversation

Michele Baker, CVA – Vice President for Marketing – Directors of Volunteers in Agencies (DOVIA) Mississippi.

Jul 17

Positive Approach to Working with Difficult Behaviors

Sidney Enss, CVA – Director of Volunteer Engagement – TN Department of Disability and Aging.

Aug 21

Empowering Volunteers through Orientation and Training

Katie Chandler – Director of Guest Resources/Pastoral Care – West Tennessee Healthcare.

Sept 18

Back to the Basics – Effective Volunteer Engagement Through Dynamic Activities

Sidney Enss, CVA – Director of Volunteer Engagement – TN Department of Disability and Aging.