

Words of Comfort

Look within. Be Still. Free from fear and attachment:
know the sweet joy of living in the way.

- *Buddhist tradition*

Be still, and know that I am God. "Peace I leave
with you. My peace I give you..."

- *Christian tradition*

You are the supreme, changeless reality, the
one thing to be known. You are the refuge of all
creation, the immortal spirit, the eternal guardian.

- *Hindu tradition*

Baruch Atah Adonai, Eloheinu Melech Ha-olam
(Praised are You, Our God, Ruler of the Universe),
who has created in us the desire to connect with
the sacred even when we are sick and in pain.

- *Jewish tradition*

Praise belongs to Allah, Lord of the worlds, the
Merciful, the Compassionate. You we will serve and
to You do we ask for help. Guide us in the right path.

- *Muslim tradition*

O Great Spirit, whose voice I hear in the winds and
whose breath gives life to all the world. Hear me!
I am small and weak. I need your strength and wisdom.

- *Native American tradition*

Let us open our minds and hearts to the place of
quiet, to deep silence for healing of pain, and
the soft gentle coming of love.

- *Secular Humanist tradition*



Kaiser Permanente San Rafael Medical Center

Spiritual Care Services

is looking for:

Spiritual Care Visitor (SCV) Volunteers

What: SCV Volunteers provide basic spiritual support to Kaiser Permanente patients and their families while they are in the hospital.

Who: A SCV is a member in good standing of any religious and/or spiritual tradition who is mature, dedicated to serving others, a good listener and spiritual companion.

Where: Kaiser Permanente Medical Center
99 Monticello Road, San Rafael, CA 94903

When: Days and times for visiting are flexible.

Contact: Chaplain Rick Majewski, MA, BCC
(415) 444-4930; richard.w.majewski@kp.org

A Spiritual Care Visitor (SCV) Volunteer is someone who:

- Demonstrates the ability to be positive, supportive, discrete, respectful, friendly, easy to talk with, a good listener, courteous, and welcoming.
- Provides emotional support and spiritual companionship to Kaiser Permanente members/patients, their families and loved ones while they are staying in the hospital.
- Conducts an initial spiritual assessment and provides spiritual support as needed.
- Consults with the Hospital Chaplain on complex spiritual care cases/needs.
- After visiting, completes a log sheet for all inpatient visits and reports those visits and findings to the Hospital Chaplain.
- Respects and maintains patient/member confidentiality per Kaiser Permanente policies and procedures.
- Meets Kaiser Permanente Volunteer requirements including appropriate immunity testing (e.g. TB), HIPAA compliance training, background check, and annual compliance testing.
- Completes Kaiser Permanente Volunteer Orientation and Training sessions.

Are you being called as a Kaiser SCV Volunteer?



Spiritual Care Services

The Spiritual Care Services team at Kaiser Permanente San Rafael is committed to providing comprehensive, culturally-sensitive, spiritual and emotional support to our patients, families, loved ones and staff.

Spiritual care services are available for persons of all faith backgrounds as well as those who do not follow a traditional faith.

Services Offered:

- Provide emotional support to patients and their families during hospitalization.
- Address the spiritual and emotional needs and concerns of patients and their loved ones throughout all stages of illness and healing.
- Provide a comforting presence to patients, members, families and loved ones.
- Offer end-of-life and grief support.
- Assist in clarifying religious, cultural and /or ethical questions.
- Provide religious/spiritual services and rituals, such as meditation, prayer, emergency baptism and communion.
- Assist with referrals to local religious and spiritual leaders and faith communities to provide religion specific services such as anointing of the sick.
- Offer copies of scripture and holy writings from various faith traditions as available.
- Maintain a meditation room for use by members, families and staff for personal meditation and/or reflection.
- Contribute to overall patient care experience as part of the interdisciplinary care team.

Tel: 415-444-4930
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