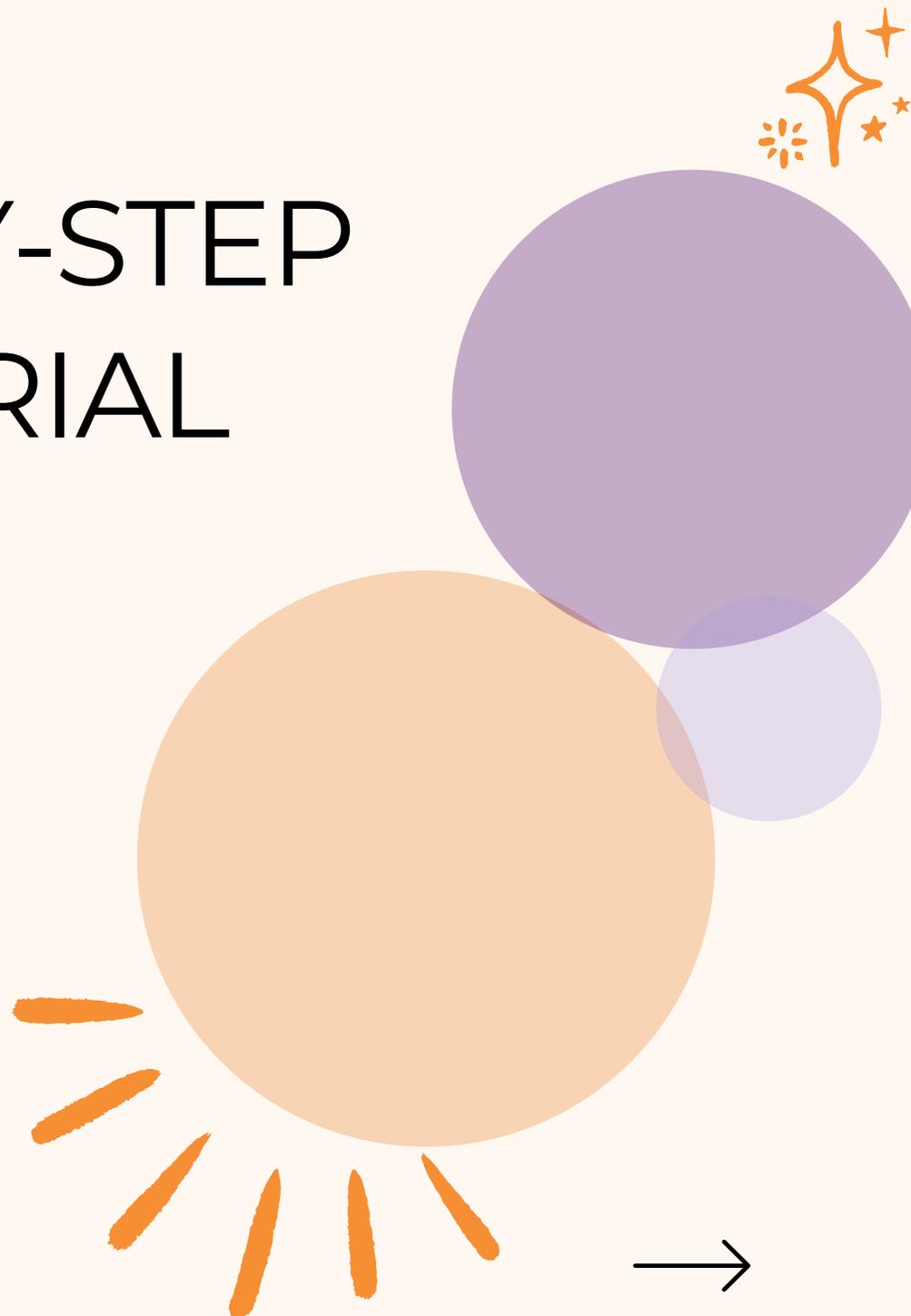


my**C**HESHIRE Portal

STEP-BY-STEP TUTORIAL



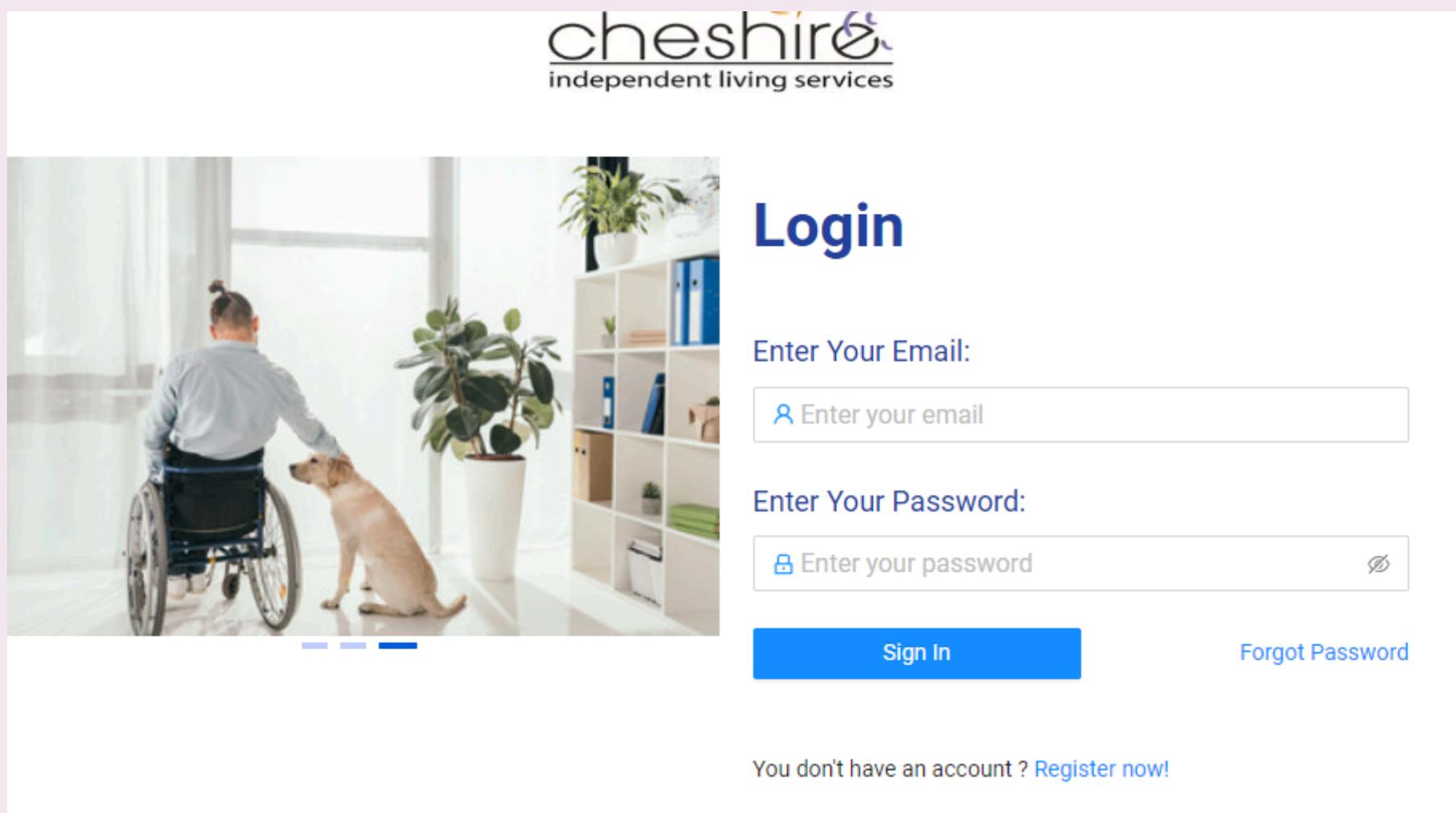
01

Go to mycheshire.cheshirelondon.ca



02

Login with your email and password, or register by clicking “[Register now](#)”



If you require assistance, please email
myCheshire@cheshirelondon.ca

03

You will arrive at the homepage. Details about your care team will appear on the left-hand side of the page.

The screenshot shows the Cheshire independent living services homepage. At the top left is the Cheshire logo. The navigation bar includes 'Home', 'Schedule', 'Profile', and 'Messages'. The user is logged in as 'Central-Test'. The main content area features a 'Welcome Central-Test!' message with the date and time 'Wednesday, July 2, 06:05 PM'. Below this are three service schedule cards. The first two are for Wednesday, July 2: one from 09:00 AM to 10:00 AM (9 hours ago) and another from 12:00 PM to 01:00 PM (6 hours ago). The third is for Friday, July 4, from 09:00 AM to 10:00 AM (in 2 days). All services are 'Attendant Services' provided by 'East-test T'. A 'Show More' button is centered below the schedule cards. On the left side, the 'Your Care Team' section is highlighted with an orange border and lists three members: East-test T (Personal Attendant), Cindy G (Team Assistant), and Tammy M (Program Manager). To the right of this is a 'News' section with a welcome message and contact information. At the bottom, there are three columns: 'Resources' (Cheshire Resources), 'OUR LOCATIONS' (Elgin County, Huron County, London and Middlesex County, Oxford County, Perth County), and 'Contact Us' (Cheshire Website).

You can click on each person to see details about your care team members

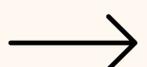


04

Upcoming news will appear on the right-hand side of the homepage.

The screenshot shows the myCheshire homepage. At the top left is the Cheshire logo with the tagline 'independent living services'. The navigation menu includes 'Home', 'Schedule', 'Profile', and 'Messages'. The user is logged in as 'Central-Test'. The main content area is titled 'Welcome Central-Test!' and shows a 'Wednesday, July 2, 06:05 PM' timestamp. Below this are three service appointment cards. The first two are for Wednesday, July 2, and the third is for Friday, July 4. Each card lists the service as 'Attendant Services' and the caregiver as 'East-test T'. A 'Show More' button is centered below the appointments. On the left side, there is a 'Your Care Team' section listing 'East-test T' (Personal Attendant), 'Cindy G' (Team Assistant), and 'Tammy M' (Program Manager). On the right side, a 'News' section is highlighted with an orange border. The news item is titled 'Welcome to myCheshire!' and contains the text: 'We are excited to be venturing in with the portal! Please ensure to provide feedback. We appreciate all your questions and comments at myCheshire@cheshirelondon.ca'. At the bottom, there are three columns: 'Resources' with a link to 'Cheshire Resources', 'OUR LOCATIONS' listing 'Elgin County', 'Huron County', 'London and Middlesex County', 'Oxford County', and 'Perth County', and 'Contact Us' with a link to 'Cheshire Website'.

Make sure to be on the lookout for upcoming announcements!



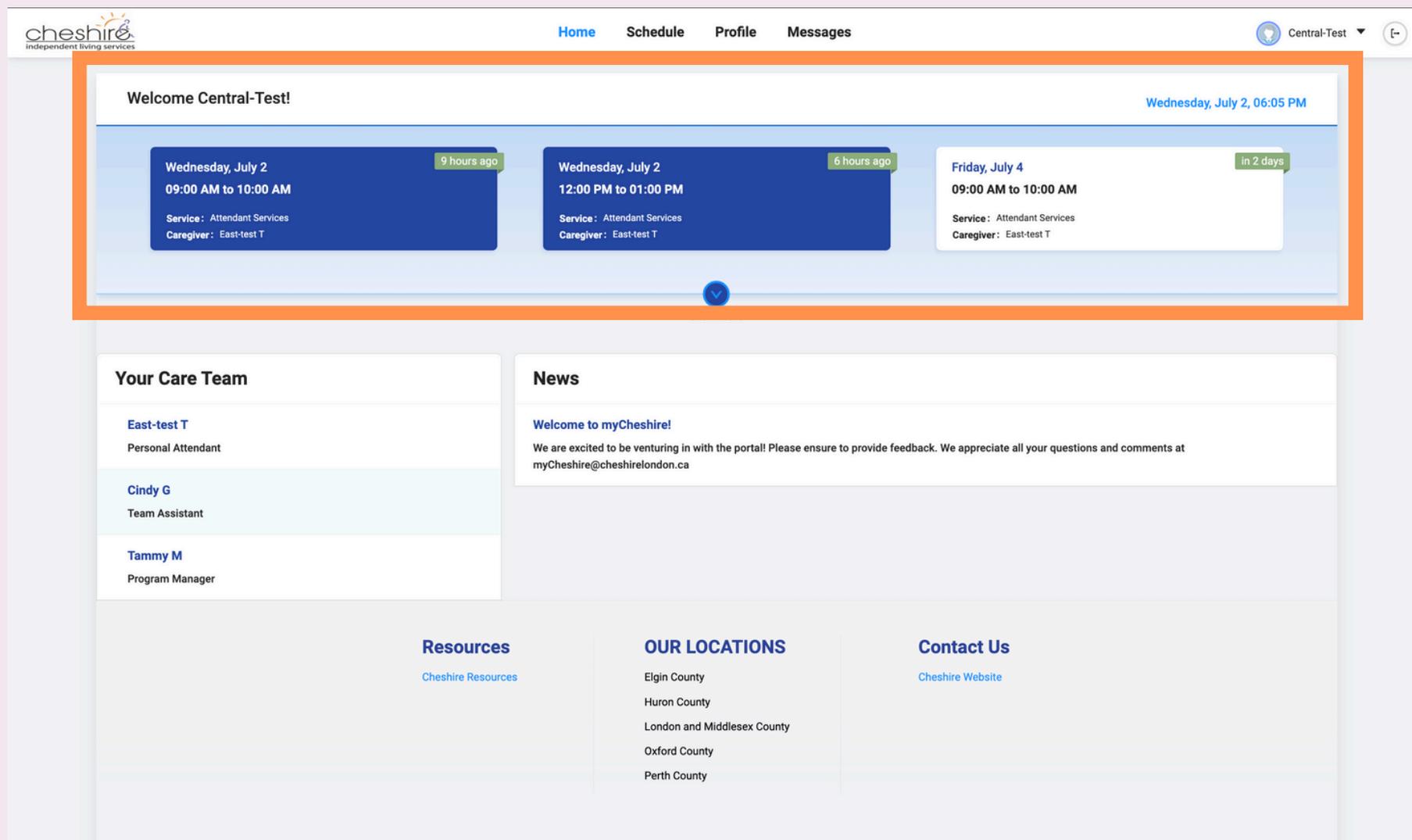
Resource and contact links to reach Cheshire for assistance can be found at the bottom of the homepage.

The screenshot displays the Cheshire homepage interface. At the top, it says "Welcome Central-Test!" and shows the date and time "Wednesday, July 2, 06:05 PM". Below this, there are three service schedule cards for "Attendant Services" for caregiver "East-test T". The first two are for Wednesday, July 2 (09:00 AM to 10:00 AM and 12:00 PM to 01:00 PM), and the third is for Friday, July 4 (09:00 AM to 10:00 AM). A "Show More" button is centered below these cards. To the left, the "Your Care Team" section lists: East-test T (Personal Attendant), Cindy G (Team Assistant), and Tammy M (Program Manager). To the right, the "News" section has a heading "Welcome to myCheshire!" and a message about venturing in with the portal, with a contact email: myCheshire@cheshirelondon.ca. At the bottom, a highlighted box contains three columns: "Resources" with a link to "Cheshire Resources", "OUR LOCATIONS" listing Elgin County, Huron County, London and Middlesex County, Oxford County, and Perth County, and "Contact Us" with a link to "Cheshire Website".

If you have any questions or feedback, please use the link under '**Contact Us**' to get in touch



At the top of the homepage, you will be able to see your upcoming appointments

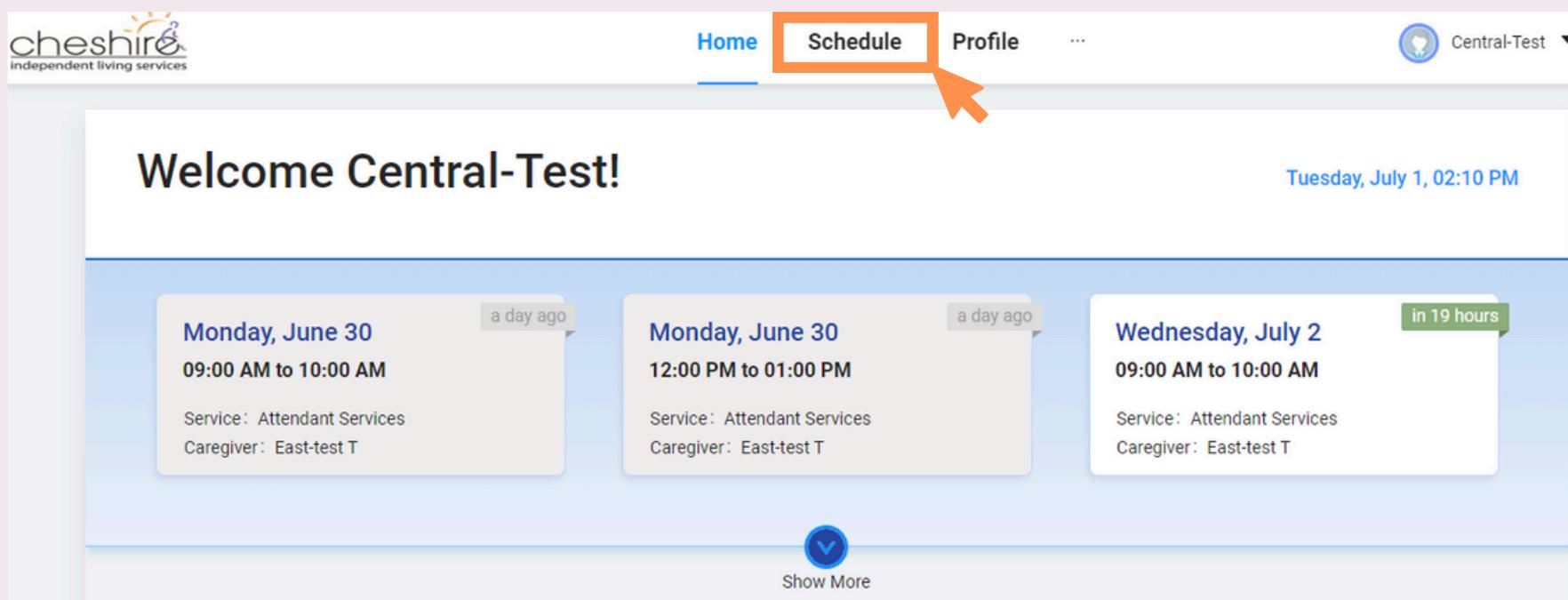


The screenshot shows the Cheshire homepage for user Central-Test. The navigation bar includes Home, Schedule, Profile, and Messages. The main content area is titled "Welcome Central-Test!" and displays three upcoming appointments:

- Wednesday, July 2** (9 hours ago): 09:00 AM to 10:00 AM, Service: Attendant Services, Caregiver: East-test T.
- Wednesday, July 2** (6 hours ago): 12:00 PM to 01:00 PM, Service: Attendant Services, Caregiver: East-test T.
- Friday, July 4** (in 2 days): 09:00 AM to 10:00 AM, Service: Attendant Services, Caregiver: East-test T.

Below the appointments, there is a "Your Care Team" section listing East-test T (Personal Attendant), Cindy G (Team Assistant), and Tammy M (Program Manager). A "News" section contains a welcome message and contact information. At the bottom, there are sections for "Resources", "OUR LOCATIONS" (listing Elgin, Huron, London and Middlesex, Oxford, and Perth counties), and "Contact Us".

Click *Schedule*, to see your appointments in calendar view.



This screenshot shows the same Cheshire homepage, but with the "Schedule" button in the navigation bar highlighted by an orange box and an orange arrow pointing to it. The main content area is titled "Welcome Central-Test!" and displays three appointments:

- Monday, June 30** (a day ago): 09:00 AM to 10:00 AM, Service: Attendant Services, Caregiver: East-test T.
- Monday, June 30** (a day ago): 12:00 PM to 01:00 PM, Service: Attendant Services, Caregiver: East-test T.
- Wednesday, July 2** (in 19 hours): 09:00 AM to 10:00 AM, Service: Attendant Services, Caregiver: East-test T.

A "Show More" button is visible at the bottom of the appointment list.

Click any day to see details of upcoming appointments

Appointments & Schedule
View Appointments

Week Month

Calendar

July

Jul 2025

Sun	Mon	Tue	Wed	Thu	Fri	Sat
29	30	01	02 ● Attendant Services ● Attendant Services	03	04 ● Attendant Services ● Attendant Services	05 ● Attendant Services
06 ● Attendant Services	07 ● Attendant Services ● Attendant Services	08	09 ● Attendant Services ● Attendant Services	10	11 ● Attendant Services ● Attendant Services	12 ● Attendant Services
13 ● Attendant Services	14 ● Attendant Services ● Attendant Services	15	16 ● Attendant Services ● Attendant Services	17	18 ● Attendant Services ● Attendant Services	19 ● Attendant Services
20 ● Attendant Services	21 ● Attendant Services ● Attendant Services	22	23 ● Attendant Services ● Attendant Services	24	25 ● Attendant Services ● Attendant Services	26 ● Attendant Services
27 ● Attendant Services	28 ● Attendant Services ● Attendant Services	29	30 ● Attendant Services ● Attendant Services	31	01	02

Details of your appointment will include the type of service, time and duration of the appointment, caregiver, and location of the appointment

Appointments for Wednesday, July 2, 2025

Service	Time	Duration	Caregiver	Location
Booked Attendant Services	09:00 AM	1 hour	East-Test T	98 Base Line Rd W
Booked Attendant Services	12:00 PM	1 hour	East-Test T	98 Base Line Rd W

To view information of your profile, click the **Profile** tab at the top

The screenshot shows the user interface for Cheshire Independent Living Services. At the top, there are navigation tabs: Home, Schedule, Profile (highlighted with an orange box and an arrow), and a dropdown menu. The user is logged in as 'Central-Test'. The main content area displays a 'Welcome Central-Test!' message with the date and time 'Tuesday, July 1, 02:10 PM'. Below this, there are three appointment cards:

- Monday, June 30** (a day ago): 09:00 AM to 10:00 AM. Service: Attendant Services. Caregiver: East-test T.
- Monday, June 30** (a day ago): 12:00 PM to 01:00 PM. Service: Attendant Services. Caregiver: East-test T.
- Wednesday, July 2** (in 19 hours): 09:00 AM to 10:00 AM. Service: Attendant Services. Caregiver: East-test T.

A 'Show More' button is located at the bottom of the appointment list.

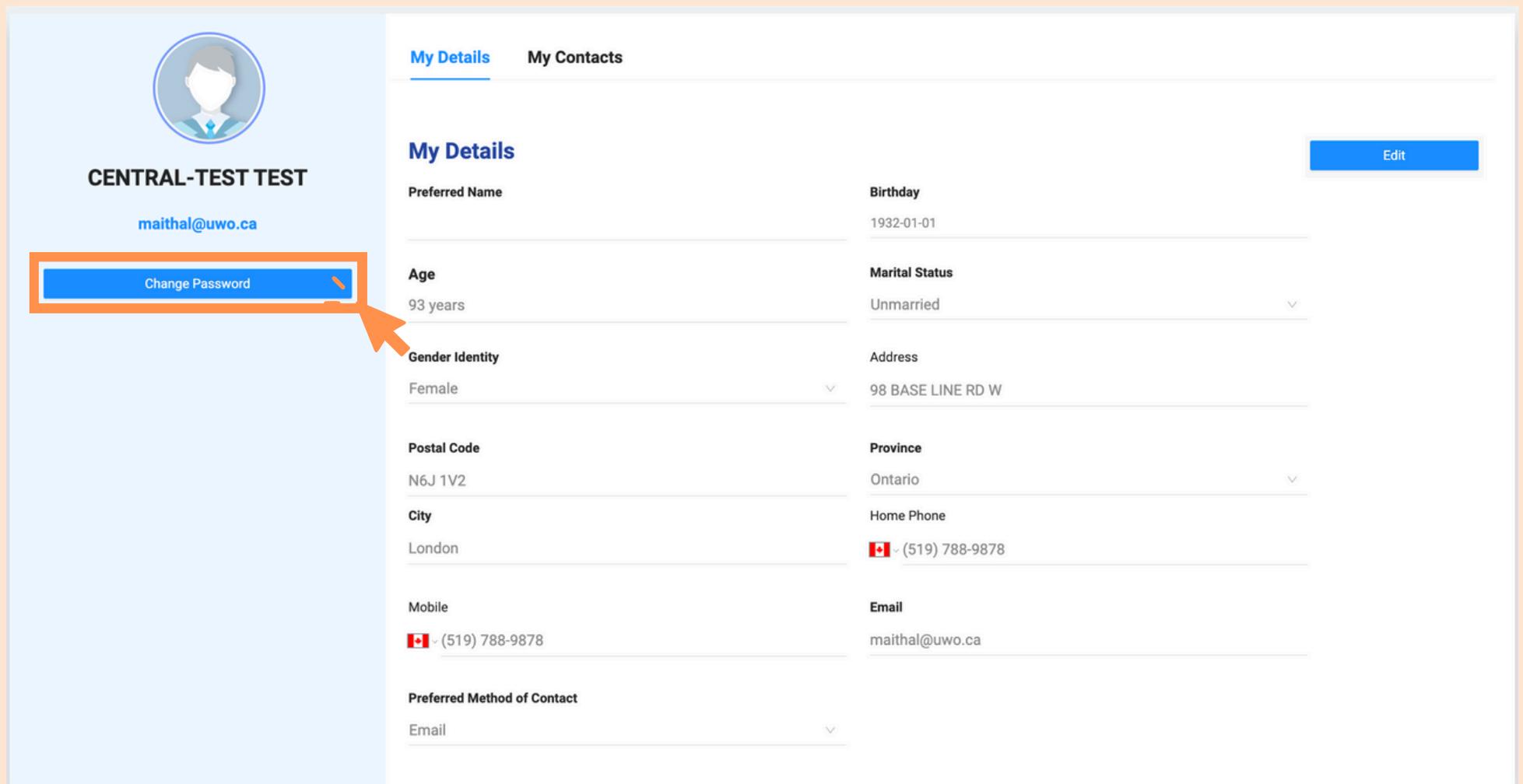
View your profile and contact details. To update your profile, please contact your Program Manager.

The screenshot shows the 'My Details' profile page for 'CENTRAL-TEST TEST' (maithal@uwo.ca). The page is divided into two sections: 'My Details' and 'My Contacts'. The 'My Details' section includes an 'Edit' button and the following information:

- Preferred Name:** [Blank]
- Age:** 93 years
- Gender Identity:** Female
- Postal Code:** N6J 1V2
- City:** London
- Mobile:** (519) 788-9878
- Preferred Method of Contact:** Email
- Birthday:** 1932-01-01
- Marital Status:** Unmarried
- Address:** 98 BASE LINE RD W
- Province:** Ontario
- Home Phone:** (519) 788-9878
- Email:** maithal@uwo.ca

09

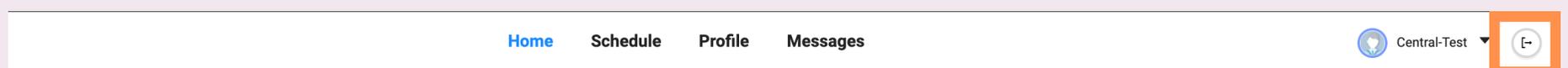
You can change your myCheshire account password at any time—just click the 'Change Password' button.



The screenshot shows a user profile page for 'CENTRAL-TEST TEST' with email 'maithal@uwo.ca'. The page is divided into two tabs: 'My Details' and 'My Contacts'. The 'My Details' tab is active, showing various fields: Preferred Name, Birthday (1932-01-01), Age (93 years), Marital Status (Unmarried), Gender Identity (Female), Address (98 BASE LINE RD W), Postal Code (N6J 1V2), Province (Ontario), City (London), Home Phone ((519) 788-9878), Mobile ((519) 788-9878), Email (maithal@uwo.ca), and Preferred Method of Contact (Email). A blue 'Change Password' button is highlighted with an orange box and an arrow pointing to it. An 'Edit' button is also visible in the top right corner of the profile details section.

10

To log out of your account to keep information secure, press the “exit door” button in the top right corner



The screenshot shows the top navigation bar of the application. It includes links for 'Home', 'Schedule', 'Profile', and 'Messages'. On the right side, there is a user profile icon labeled 'Central-Test' and a small square button with a white background and a grey border, which is the 'exit door' button. This button is highlighted with an orange box.



← Log out button