

NOTICE: Colorado interChange postponed

In October 2016, the Department announced the decision to postpone the Go Live date of the new Colorado interChange, provider web portal, member web portal and new Pharmacy Benefits Management System.

The new Go Live date is March 1, 2017.

Counties should continue to use their current processes for submitting claims, prior authorization requests and updates to the Department. Claims will continue to be processed and paid as they are currently.

The new Go Live date allows us to conduct more systems testing, better define system and business process changes and devote more time to working with our providers and county partners to ensure they are revalidated and enrolled in the Colorado interChange system.

The Department hosted a webinar for partners about the postponement. If you missed the webinar, you can [watch it here](#). We have posted some [initial FAQs from providers and partners](#). We will continue to compile questions and update this site.

County Revalidation and Enrollment

Counties must complete the revalidation and enrollment process to be approved as a Health First Colorado or CHP+ provider. Any county that bills the Department for services to our members, must complete the application.

Counties that have started the revalidation process should continue and submit their application as soon as possible. Counties that have not started the revalidation process should begin immediately. Counties not enrolled in the new Colorado interChange by March 1, 2017 will not be able to bill Health First Colorado (Colorado's Medicaid Program) or CHP+ for services.

Counties that have completed the revalidation process should [download and complete these training sessions](#). More live webinar sessions will be available in February 2017.

Not sure how to get started? Check below to find your Provider Type. Then visit our website for [comprehensive instructions that will walk you through the application](#). If you run into any problems or have questions about the status of your application, you can call the Health First Colorado Enrollment and Revalidation Information Center at 1-844-235-2387 for assistance.

County agencies that reimburse for or provide **non-emergent medical transportation (NEMT)**, must enroll or revalidate as:

- Enrollment Type: Atypical
- Provider Type: 73 - Transportation
- Specialty Code: Non-emergency medical (525)

A county that is also an emergency ambulance provider must enroll or revalidate as:

- Enrollment Type: Facility

- Provider Type: 13- Transportation
- Specialty Code Options:
 - County Agency, Non Metro Area (124)

A county that is also a **Children's Habilitation Residential Program (CHRP) case management provider** must enroll or revalidate as:

- Enrollment Type: Atypical
- Provider Type: 11 - Case Manager
- Specialty Code: 330

Each business location must complete a separate application
[EFT Exemption Instructions](#) (if you do not want to provide EFT information)

A county that also provides services as a **Home and Community Based Services (HCBS) direct services provider** must enroll or revalidate as:

- Enrollment Type: 36
- Visit the HCBS Provider Services website to determine Provider Type and Specialty Code

A county that also provides services only as an **HCBS case management agency** must enroll or revalidate as:

- Enrollment Type: Atypical
- Provider Type: 11 - Case Manager
- Specialty Code: 330

Each business location must complete a separate application
[EFT Exemption Instructions](#) (if you do not want to provide EFT information)

A county that also provides services as a **Clinic** must enroll or revalidate as:

- Enrollment Type: Group
- Provider Type: 16 - Clinic - Practitioner

There is not a provider type called "Local Public Health Agency." LPHA's should use the provider type 'Clinic - practitioner'.

For questions regarding the provider revalidation process, or to request assistance with your revalidation application, contact the [Provider Revalidation Inbox](#).