



COLORADO

Department of Health Care  
Policy & Financing

# Preferred Projects List

*Fiscal Year 2017-18 County Grant Program*

The purpose of the Preferred Projects List is to identify opportunities for grant funding that align with the Department's [Strategic Policy Initiatives](#).

## Long Term Services and Supports (LTSS) Financial Eligibility

**Goal:** Increasing the percentage of Long Term Care (LTC) and Home and Community Based Services (HCBS) applications and redeterminations within forty-five (45) calendar days.

**Project:** Business Process Reengineering that includes integration of PEAKPro into the county's business processes in collaboration with county's Single Entry Point (SEP) and Community Centered Board (CCB).

## MAGI and Non-MAGI Eligibility

**Goal:** Increasing timeliness for applications and redeterminations while creating efficiencies in processing.

**Project:** Business Process Reengineering that includes increasing the use of PEAK/PEAK Inbox and/or implementation of a Work Management System that allows for real-time tracking of case statuses and workload.

## Member Fraud

**Goal:** Determining the scope of and strengthening the means for reducing member fraud in the county and/or regionally.

**Project:** Options include, but are not limited to: feasibility/sustainability studies for those counties that do not have a fraud investigator; hiring of a county/regional fraud investigator; researching and submitting data and metrics concerning client fraud.

## Member Onboarding

**Goal:** Increase Health First Colorado (Colorado's Medicaid Program) member understanding of the program, how to manage their eligibility, what their next steps are after being approved, and general health literacy.

Our mission is to improve health care access and outcomes for the people we serve while demonstrating sound stewardship of financial resources.  
[www.colorado.gov/hcpf](http://www.colorado.gov/hcpf)



**Project:** One-on-one coaching or group educational opportunities for Health First Colorado members immediately following approval. Onboarding could include:

- understanding your approval
- what to expect next
- how to report changes
- what changes to report
- how to manage their benefits online and/or through the *PEAKHealth* mobile app
- how to opt-in for e-communications
- who to go to for help
- education on basic health information and services needed to make appropriate health decisions

Counties can leverage existing Department resources such as the PEAK website, member handbook, Health First Colorado website as well as develop new resources for members that could be shared statewide.

