



HCPF External Inboxes

1. HCPFCountyRelations@state.co.us

This joint inbox is used for communications and inquiries concerning program management of the County Grant and County Incentives Programs, and county general inquiries that are unrelated to eligibility, policy, or training.

2. Medicaid.Eligibility@state.co.us

This inbox will provide policy guidance to help you ensure eligibility is being determined properly for Medical Assistance.

3. SOC_StaffDevelopment@state.co.us

The SOC_StaffDevelopment inbox is for MA training related questions, data entry instruction and guidance to the location of training materials. SDC provides general processing and data entry guidance.

4. MEQIP@state.co.us

A Medicaid Eligibility Quality Improvement Plan (MEQIP) report must be submitted once quarterly to the MEQIP inbox. E-mail this inbox for any MEQIP-related questions.

5. NEMT@state.co.us

E-mail the Non-Emergency Medical Transportation (NEMT) inbox to submit NEMT requests, questions about claims, or general NEMT questions.

6. Medicaid.Trusts@state.co.us

The Medicaid Trusts inbox is for counties to submit trusts, related documents, and questions about trusts.

7. MEQC@state.co.us

The Medicaid Eligibility Quality Control inbox is used to send case file requests, error findings, and final reports for MEQC audits to counties. You can e-mail this inbox with any questions about MEQC.

8. HCPFAudit@state.co.us

The Audit inbox is for submission of documentation relating to financial audits and for general questions regarding county audits and enhanced vs non-enhanced funding.

9. EPG@hcpf.state.co.us

The Exceeding Processing Guidelines (EPG) Timeliness e-mail sends out eligibility reports, including weekly timeliness reports to all counties. You can contact this inbox if you have a question about your county's Medical Assistance timeliness.

10. external.datarequest@state.co.us

Counties can use this inbox to submit external data requests or ask data-related questions.