

Statewide Medicaid Managed Care Companies Selected

The long-awaited announcement of the statewide organizations and Provider-Led Entities that will manage the Standard Plans for Medicaid managed care made this month moves North Carolina closer to implementation of the 1115 Medicaid waiver putting physical health services under managed care and integrating physical, behavioral health and I-DD care. Four private managed care companies have been chosen as statewide Prepaid Health Plans that will manage Medicaid services under the Standard Plan starting November 1, 2019. The four organizations are:

- AmeriHealth Caritas North Carolina, Inc.
- Blue Cross and Blue Shield of North Carolina
- United Healthcare of North Carolina, Inc.
- WellCare of North Carolina, Inc.

i2i asked a couple of the PHPs leaders about being chosen to serve NC's Medicaid beneficiaries. Troy Hildreth, President of WellCare of North Carolina said, "WellCare of North Carolina is excited to participate in the launch of North Carolina's statewide Standard Plan. We are eager to participate and assist in the building of an integrated, high-functioning and value-based system of care for NC Medicaid beneficiaries. We believe our fully-integrated model of care and our work addressing unmet social resource needs among our members positions us well to achieve the state's goals. We look forward to working collaboratively with providers both physical and behavioral to make these goals a reality in NC."

AmeriHealth Caritas Senior Vice President and Chief Development Officer Peter Jakuc is also pleased about the opportunity to serve NC's citizens saying, "We are proud to be selected to help North Carolina transform its Medicaid program, and we look forward to bringing our whole-person care model to North Carolinians most in need. For six years, we have been meeting with North Carolina Medicaid providers, community advocates, and other stakeholders to introduce ourselves and listen to their insights. Now that we have been selected to serve the state, we will use those insights to help ensure a smooth transition for them and Medicaid enrollees. We are proud of our 35-plus year history of successfully implementing Medicaid managed care plans throughout the country, and we look forward to doing likewise in North Carolina."

The only Provider Led Entity (PLE) chosen was Carolina Complete Health, a consortium of the N.C. Medical Society, N.C. Community Health Centers Association and national insurer Centene Corp. They were chosen as a regional PLE to offer the Standard Plan in Regions 3 and 5 – the southwestern and south central part of NC. You may recall, the category of PLE was created as a way for home grown, NC healthcare organizations to compete as a PHP for Medicaid.

Regional Launch

Implementation of the Medicaid Standard Plan will begin on November 1, 2019 in two of the six regions of the state, Regions 2 and 4, which represent the northwest and north central parts of the

state, [see regional map](#). The other regions will begin implementation of the Standard Plan on February 1, 2020, taking the program statewide.

Consumer Decisions

Between July and September of 2019, consumers in Regions 2 and 4 will be choose their Standard Plan manager or be assigned one. Between October and December of 2019 consumers in the other four regions of the state will choose their Standard Plan manager or will be assigned one. Maximus had earlier been selected as the Enrollment Broker, the organization that will educate, assist and enroll consumers in the Standard Plans. Maximus is also required to have their call center open and operational by July 1, 2019 to assist Medicaid beneficiaries with questions about this change.

Looking for more details on Medicaid Transformation? Check out i2i Resources:

Standard Plan Details [https://i2icenter.org/medicaid-standard-plan-rfp-summary-guide/Care Management](https://i2icenter.org/medicaid-standard-plan-rfp-summary-guide/Care%20Management) <https://i2icenter.org/wp-content/uploads/2018/09/A3-PHP-responb-in-care-manag-.pdf>

Value Based Payment/Alternative Payment Models <https://i2icenter.org/wp-content/uploads/2018/09/A4-VBP-.pdf>

Advanced Medical Home in Standard Plan <https://i2icenter.org/wp-content/uploads/2018/09/A3-advanced-med-homes-.pdf>

Social Determinants of Health – link article and <https://i2icenter.org/520-2/>

Tailored Plan details <https://i2icenter.org/tailored-plan-care-management-becomes-clearer/>

NC DHHS Medicaid Transformation page <https://www.ncdhhs.gov/assistance/medicaid-transformation>