

A System Constant – the Need for Exceptional Care

For professionals who serve individuals with intellectual and developmental disabilities, it would be the understatement of the year to say, “our industry is changing.” Just like in many fields, the way we do business in 2018 looks very different than the way it looked ten, five or even one year ago. However, one thing remains constant, and that’s the need to provide exceptional care to support the individuals who deserve our best. That’s why the mission of the [Community Based Care \(CBC\)](#) family of providers, is to support people with intellectual and developmental disabilities (I/DD), and their families, to achieve their fullest potential by matching them with the most talented, well-trained and compassionate caregivers anywhere. It’s that mission that drives us every day regardless of the changing environment around us.

The CBC family of providers proudly employs the most dedicated caregivers to offer the full array of I/DD services. We provide everything from in-home, periodic services to day support services to ICF services and residential group homes. CBC currently serves nearly 1,500 individuals across every MCO throughout North Carolina. Our reach has been made possible through the partnership with nearly two dozen providers over the past three years. Our team of nearly 3,000 amazing staff are always striving to provide the best experience possible for the individuals we serve. As an organization, we are committed to investing in our team and the tools needed to support their work. We have exceptional health benefits, 401k, state of the art EHR (which is already HIE compliant with our vendor [Therap](#)), Google Suite products, in-house I.T. support, as well as online training for staff through [RELIAS Learning](#).

Mike Kotzen, President of CBC said, “The continued growth of Community Based Care has enabled us to provide the necessary support and investment to ensure the highest level of service to both our team of providers and the individuals we serve. As we grow we will never compromise our values”.

Gene Rodgers, Executive Vice President of CBC added, “Having spent my career providing I/DD services, I am most proud that throughout our growth we have successfully transitioned all of our new partners with an amazing retention of both clients and employees. We have every seller that we have acquired ready to give a reference and testimonial”.

CBC is a multi-state organization with operations in North Carolina, Florida and expanding in the near future to other areas in the southeastern United States. Please visit our website www.cbcarellc.com to learn more. If you are interested in partnering with CBC, please contact Gene Rodgers at grodgers@cbacrellc.com.