CHAMBER
Angola Area Chamber of Commerce

Membership Spotlight

Lakeland™ Internet

When was your business established/founded and why?
Lakeland Internet was started in 2016, with the simple goal of providing fast and reliable Internet service in lake country and surrounding rural areas. Since then, Lakeland Internet's network has expanded to include a growing number of homes and businesses throughout the tri-state area.

Please describe your business:
We provide Internet solutions for Steuben County and surrounding areas in Northeast Indiana. With residential and business service plans available, Lakeland Internet makes reliable high speed wireless Internet service affordable for everyone. Chuck Surack started Lakeland Internet in 2016 and has instilled the same passion for customer service with Lakeland Internet that he has with his other ventures, including Sweetwater in Fort Wayne.

Why should Angola residents/visitors choose your business?
Area residents should choose Lakeland Internet because they want a hassle-free experience for Internet service and because they know that if they need additional help, they will be treated well. Lakeland Internet is managed locally by local people. We are your hometown Internet provider, not some big name mega company that provides impersonal service from a far away place.

To what do you attribute your current success?
Angola and Steuben County have been very welcoming to us. Lakeland Internet has been in business for the past three years and acquired ZipSpider this past May. The success both businesses have had over the years and that Lakeland Internet continues to see has been a result of our employees. Our staff is dedicated to providing the best and most reliable Internet service in the area.

What makes you most proud of your business?
One of the things that drives that staff at Lakeland and brings us a sense of pride is the difference we're making in people's lives. When dial up Internet was first introduced, it was a luxury. Today, having reliable high speed Internet is a necessity for many people. When we are able to connect a business or home with broadband service, we're opening up a world of possibilities. Businesses can use online applications and services that they couldn't before, increasing their productivity and profitability. For families, a whole new world of entertainment is at their fingertips. Parents and children who need online resources for work or school can now access these important features from home. Suddenly, grandparents can have face-to-face conversations with their kids and grandkids across the country and around the world thanks to our service. Connecting the Internet for people who did not before have access changes how they live their lives and that is very rewarding.