

# The Value of PHAB Accreditation

Strengthening Health Departments to Better Serve their Communities



96%

## Quality Improvement

The percentage of health departments who said that accreditation has stimulated QI and performance improvement opportunities\*



70%

## Partnerships

The percentage of health departments who said that since becoming accredited, their health department has strengthened their relationship with key partners in other sectors\*



80%

## Accountability

The percentage of health departments who said that accreditation has improved the health department's accountability to external stakeholders\*



90%

## Workforce

The percentage of health departments who said that accreditation has improved their health department's ability to identify and address gaps in employee training and workforce development\*



66%

## Resources

The percentage of health departments who said that since becoming accredited, the utilization of resources within their health department has improved\*



50%

## Community Health/Equity

The percentage of health departments who said health department activities implemented as a result of being accredited have led to improved health outcomes in the community\*



\*All data cited above are from a NORC evaluation survey of health departments one year or four years after they were accredited, as of March 2019.

For more information about the Public Health Accreditation Board and the value of PHAB accreditation, please visit <https://www.phaboard.org/why-become-accredited/>

**www.phaboard.org**

## Strengthening Health Departments to Better Serve their Communities

### Quality Improvement

"We are no longer a good health department, but rather a great health department that now embraces the concept of continuous performance improvement in the 21st century." *Weld County Department of Public Health and Environment, Greeley, Colorado*



### Partnerships

"We are incredibly proud of all of our partnerships, but especially our multi-sector health improvement partnership, which continues in force today, bringing change to the community. This has increased our accountability to each other, created truly collaborative programming, and played a role that increased funding to our stakeholders."

*Cerro Gordo County Department of Public Health, Mason City, Iowa*



### Accountability

"Austin Public Health is now a more accountable organization while striving to uphold the rigor and excellence that public health accreditation signifies." *Austin Public Health, Austin, Texas*



### Workforce

"The accreditation process has refined our focus and created a teamwork approach to every policy, program, and service we provide, both internally and externally." *Public Health-Idaho North Central District, Lewiston, Idaho*



### Resources

"Since becoming accredited we have applied for and have been a recipient of more grants than before and are better equipped to more efficiently and effectively utilize those funds to benefit stakeholders." *Township of Bloomfield Department of Health & Human Services, Bloomfield, New Jersey*



### Community Health/Equity

"Accreditation has empowered our department to activate and elevate health equity so that it's embedded throughout our public health practices. It has enabled us to make health equity synonymous with public health, not something seen as separate from, or in addition to, the 10 essential public health services. It is now in the fabric of everything we do." *County of San Diego Health and Human Services Agency, San Diego, California*



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