

#### NCGS ANNUAL ENROLLMENT SURVEYS

NCGS is offering exclusively to its member schools the opportunity to purchase a set of three electronic surveys for prospective families. These web-based surveys are an inexpensive, effective way to provide your school with data that will fuel strategic marketing decisions, fine-tune school messages, and help influence future family decision-making. Each survey will be personalized with your school name, logo, colors, and contact information, a personalized introduction and closing, and your desired survey deadline. You may also add a limited number of unique-to-your-school questions (maximum of five).

# **VALUE/BENEFIT TO YOUR SCHOOL**

- Data to drive marketing tactics; influence prospective family decision-making
- Cost-effective
- Package includes three surveys for different family types:
  - Accepted and enrolling
  - Accepted and non-enrolling
  - o Prospect inquiry but non-applicant
- All electronic (delivery and data reporting)
- Immediate access to school findings
- Flexible survey delivery (fits school admissions cycle)
- A tested research instrument with high 'customer' satisfaction

"The NCGS enrollment surveys are a valuable, time-saving resource for our admissions team. We are able to easily acquire direct feedback from our enrollee, non-enrollee, and non-applicant inquiry families about the factors that go into their decision-making. This data, gathered every spring at the conclusion of the admissions season, helps us enhance our admissions outreach and process. The survey results have also proven invaluable during the self-study portion of our regional evaluation."

SHARRON RODGERS, DIRECTOR OF ENROLLMENT MANAGEMENT HOLTON-ARMS SCHOOL

#### **SURVEY DESIGN**

Three surveys are part of the set (accepted/enrolling, accepted/non-enrolling, and prospect/non-applicant). Each has your school's logo and colors. The completion deadline date is determined by you.

You can access samples of each survey online at:

https://www.surveymonkey.com/r/2017SAMPLE\_Enrolling

https://www.surveymonkey.com/r/2017SAMPLE\_Non-Enrolling

https://www.surveymonkey.com/r/2017SAMPLE Prospect

The surveys are designed to gather the following information:

- · School characteristics of importance and the quality of those same characteristics at your school
- Factors influencing decision
- Impact of girls' school on choice
- Decision makers (student, parent, shared)
- Source of initial interest
- Effectiveness of school information sources
- Demographics (school currently attending, grade, boarding/day status, zip code, distance from school)
- Competitors

## **IMPLEMENTATION**

- Web-based
- Takes user only 5- to 8-minutes completion time
- Distribution dates determined by school
- Personalization with school logo, name, colors, and contact information, a personalized introduction and closing, and your desired survey deadline
- Direct contact with survey participants made by your school (school is responsible for distributing the survey via email)

### **DATA ANALYSIS**

- · Survey results available online immediately along with responses to open-ended questions
- · Filter capability to sort the data in summary results to gain better understanding of the data
- Participant responses and school reports confidential

### **COST**

# **Available for NCGS Member Schools only**

\$350 for set of 3 surveys

\$125 for individual surveys

\$50 per survey for up to 5 school-specific questions and/or changes to the existing survey questions

#### **NEXT STEPS**

To order your surveys, email the following to ohaas@ncgs.org with the subject line "Enrollment Survey Order":

- 1. NAME OF SCHOOL
- 2. ADDRESS
- 3. CONTACT PERSON
- 4. TELEPHONE NUMBER
- 5. E-MAIL
- 6. OPTIONAL: UP TO 5 SCHOOL-SPECIFIC QUESTIONS TO BE ADDED TO EACH SURVEY (additional fee)
- 7. SCHOOL LOGO (up to 50K, JPEG or PNG file)
- 8. DUE DATE YOU WANT FAMILIES TO RESPOND BY FOR YOUR SURVEYS

NCGS will send you an invoice after your surveys have been built and approved by your school.

## **QUESTIONS?**

Contact Olivia Haas, Director of Strategic Communications & Research, at ohaas@ncgs.org.