



TEXAS EDUCATION FREEDOM ACCOUNTS

ABOUT THE APPEAL PROCESS

Schools, vendors, program participants and applicants for Texas Education Freedom Accounts (TEFA) have the right to appeal decisions by the Comptroller's Office and Certified Educational Assistance Organizations.

Appeals must be filed within 30 days after a decision is communicated. The Comptroller's Office has 30 days to review submitted information and decide appeals. All appeal decisions are final.

Examples of appealable decisions include:

- Eligibility to participate
- Application prioritization
- Funding amounts
- Removal from the program

Appeals may be filed by emailing help.tx@withodyssey.com. They may also be filed by mail by sending the decision you're appealing, a brief description of the facts, and any supporting documentation to:

Texas Comptroller of Public Accounts
Attn: Education Freedom Accounts Appeals
P.O. Box 13407, Capitol Station
Austin, Texas 78711-3407

Appeals provide an opportunity to fix errors made by the program. Appeals seeking exceptions to published deadlines or requirements cannot be granted.

