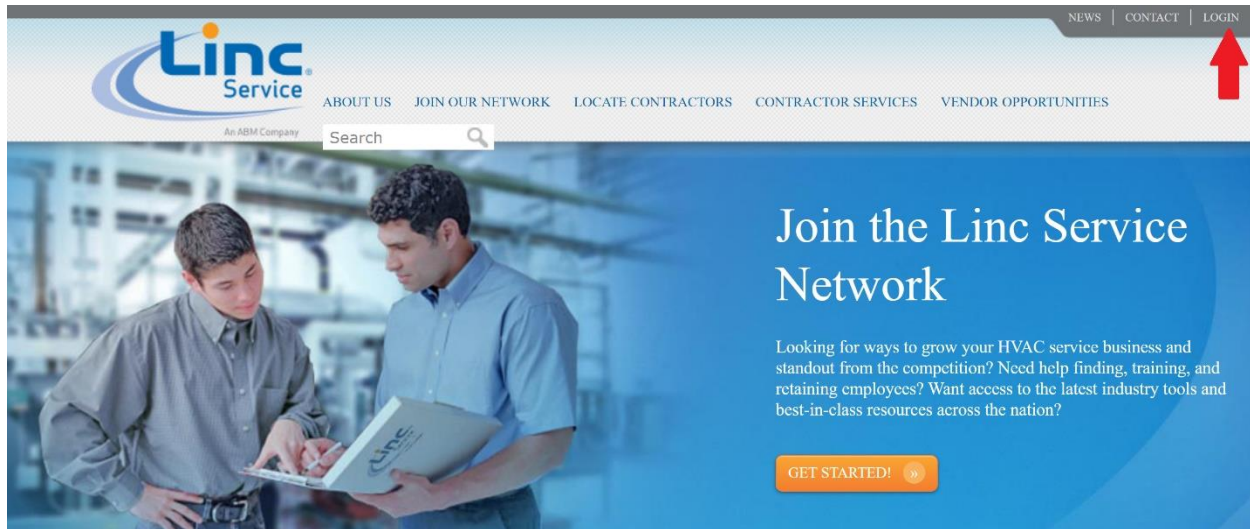


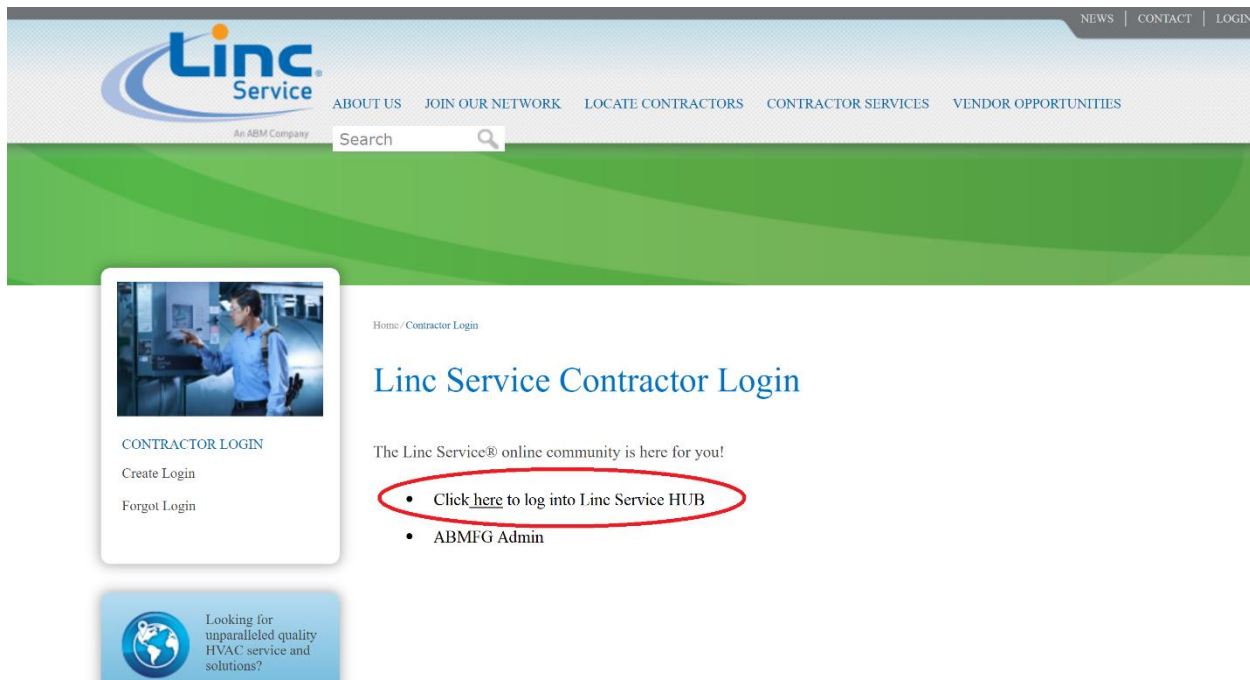
Linc Service Hub First Login Process

Go to <https://lincservice.com> and click the LOGIN link at the top of the page.



Then select Click here to login to Linc Service Hub

(Or bookmark this direct link - <https://abm.franconnect.net/fc/>)



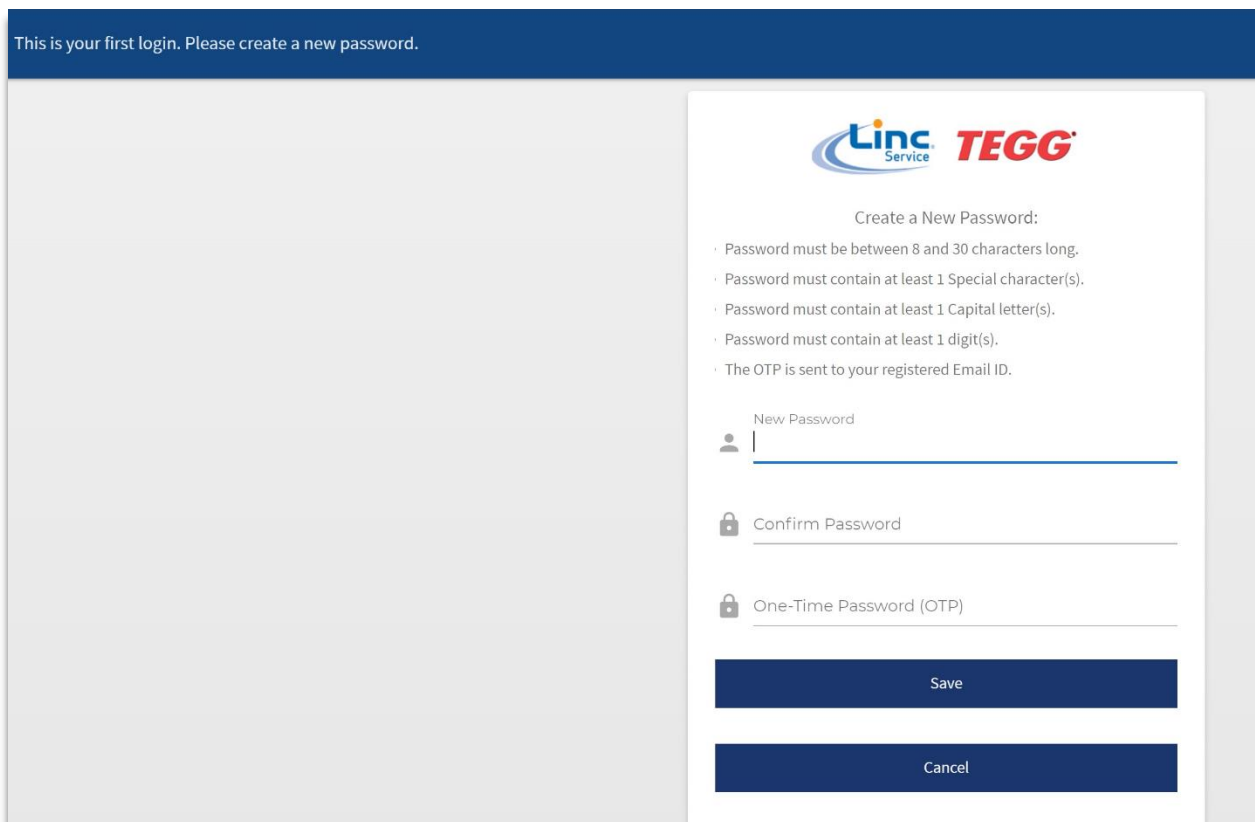
At the FranConnect login page – enter your username and password.

Your username name is your company email address. Your password is Password.123 (case sensitive)



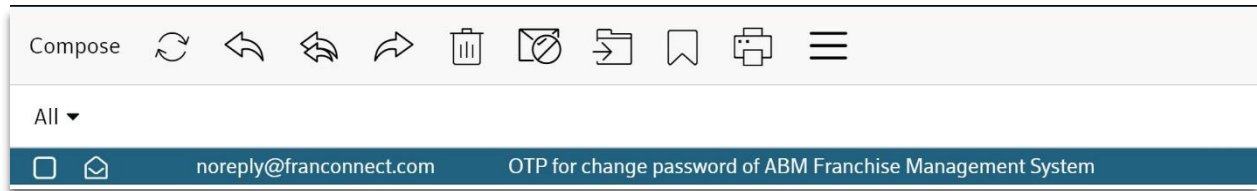
The image shows the FranConnect login page. On the left is a blue background with a hexagonal pattern and various icons. On the right is the login form. At the top right of the form are the 'Linc Service' and 'TEGG' logos. Below the logos are two input fields: 'Login ID' with the placeholder 'YourName@email.com' and 'Password' with masked characters. Red arrows point to these fields. To the right of the password field is a link 'Forgot Password?'. Below the input fields are two blue buttons: 'LOG IN' (circled in red) and 'LOG IN WITH SSO'. Below the buttons is the text 'Need help signing in?'.

Your first login to Linc Service Hub on FranConnect will ask you to change your password and enter a One-time password (OTP) which will be emailed to you.

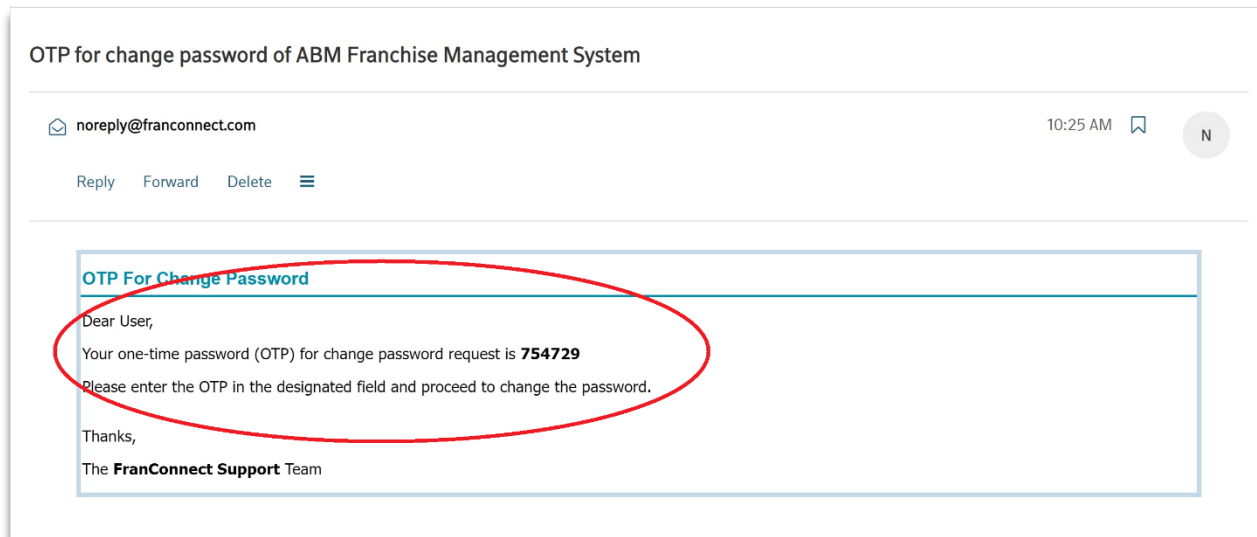


The image shows the FranConnect password creation page. At the top is a dark blue banner with the text 'This is your first login. Please create a new password.' Below the banner is a light gray background. On the right side is a white form. At the top of the form are the 'Linc Service' and 'TEGG' logos. Below the logos is the heading 'Create a New Password:'. Under the heading is a list of password requirements: 'Password must be between 8 and 30 characters long.', 'Password must contain at least 1 Special character(s).', 'Password must contain at least 1 Capital letter(s).', 'Password must contain at least 1 digit(s).', and 'The OTP is sent to your registered Email ID.' Below the list are three input fields: 'New Password', 'Confirm Password', and 'One-Time Password (OTP)'. Each field has a lock icon to its left. At the bottom of the form are two dark blue buttons: 'Save' and 'Cancel'.

To retrieve your OPT – check your company email (the same one used for username). You should have an email from noreply@franconnect.com with the subject OTP for change password of ABM Franchise Management System. If you did not receive this email, please check your Junk/Spam folder.



Open the email to retrieve your 6 digit OTP code



Go back to the login page and enter your new password, enter the confirmed password and your OTP code. Then click Save.

A screenshot of a password change form. At the top is the 'Linc Service TEGG' logo. Below the logo is the heading 'Create a New Password:' followed by a list of requirements: 'Password must be between 8 and 30 characters long.', 'Password must contain at least 1 Special character(s).', 'Password must contain at least 1 Capital letter(s).', 'Password must contain at least 1 digit(s).', and 'The OTP is sent to your registered Email ID.' Below the requirements are three input fields: 'New Password', 'Confirm Password', and 'One-Time Password (OTP)'. Each field has a red arrow pointing to it. At the bottom are two buttons: 'Save' and 'Cancel'. The 'Save' button is highlighted with a red oval. At the very bottom is the text 'Powered By: franconnect' with the franconnect logo.