## **Golf Protocols - Phase 1**

SECTOR	MITIGATION
General Public Health Mea- sures	<ul> <li>Stay informed, be prepared and follow public health advice</li> <li>Physical distancing must be observed at all times, with a minimum of two metres between individuals. This applies to all public areas as well as employee designated areas such as break areas and pro shop.</li> <li>Adhere to mass gathering limits.</li> <li>Encourage frequent hand washing with soap and water for at least 20 seconds; if not available, use a hand sanitizer that contains 60% - 80% alcohol</li> <li>Ensure enhanced cleaning and sanitizing of frequently touched surfaces</li> <li>Encourage vulnerable individuals to exercise caution and minimize high-risk exposures.</li> <li>An illness exclusion policy must be in place which requires staff to stay home if they are exhibiting symptoms of COVID-19. Players exhibiting signs of illness will be asked to leave.</li> <li>If you are sick you must stay home.</li> </ul>
Employees and Staff Areas	<ul> <li>All staff will be educated to observe COVID-19 safety protocols and to recognize symptoms of COVID-19 in them and others.</li> <li>A detailed sanitation plan requiring frequent cleaning and sanitizing of clubhouse and on-course washroom facilities must be in place, with only one individual permitted entry at a time.</li> <li>Staff will be provided access to protective equipment which may include gloves, non-medical masks (when required), and cleaning supplies.</li> <li>Equipment (computers, mowers, etc.) should be assigned to one user as much as possible to avoid shared use and the continuous need to clean and sanitize between uses. Where equipment is shared, or reassigned to a new user, it must first be cleaned and sanitized.</li> <li>Staff cleaning any rental equipment must be given Protective Personal Equipment – gloves, mask, eye protection.</li> <li>All staff will be trained to wash their hands often and follow hand hygiene guidelines,</li> <li>Staff lunch rooms, locker rooms and break rooms will remain closed, if proper distancing protocols cannot be maintained. Where they are able to be open, all shared appliances, such as microwaves, refrigerators, etc. will be cleaned and sanitized after each individual use.</li> </ul>









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Plaving Golf	
Playing Golf	<ul> <li>Stay informed, be prepared and follow public health advice.</li> <li>When booking tee times, golfers will be made aware of the measures the course has taken to make it safe to play. If they book online they will receive information by email, if they call an operator will inform them.</li> <li>Golfers without a pre-scheduled tee time are not permitted, they must arrange a reservation prior to arriving at the course. It is strongly recommended that all tee times are paid in advance.</li> <li>Arrival areas will be managed to ensure that physical distancing is observed at all times, with a minimum of two metres between individuals.</li> <li>Driving ranges and practice areas will be managed to ensure that physical distancing is observed at all times, with a minimum of two metres between individuals.</li> <li>Tee time intervals will be managed to ensure groups are evenly spaced throughout the entire round.</li> <li>Play will be monitored to ensure physical distancing is maintained.</li> <li>Groups will consist of no more than four (4) golfers.</li> </ul>
	Groups will be directed to the tee to start their round.
	Golfers must leave immediately following their round to avoid gatherings.
Course	Golf club and bag rentals must be cleaned and disinfected before and after each use.
Equipment	Removal of rakes from bunkers
	Flags Sticks MUST NOT be touched. Any method or device can be used to eliminate the golfers from reaching into the hole for their ball.
	Removal of ball and club washer stands
	Removal of all water coolers, golfers are encouraged to bring their own water.
	Removal of on course furniture
	Removal of all bulk scorecards, pencils and tees from the course. Scorecards and pencils will be available upon request.
	Washrooms on course must be cleaned and disinfected regularly with only one person allowed at a time.
	Garbage cans can remain on course provided that no touching is required.( i.e. no lids)
Rental Equip- ment	Power carts must be used by one individual only, unless being shared by members of the same household.
	Golfers will not be forced to share golf cars.
	Power carts and pull carts must be cleaned and disinfected before and after each use.









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Clubhouse and Pro-Shop Area	Signage will be placed throughout the facility encouraging physical distancing and COVID-19 safety practices.
	Restrict the number of people inside the pro shop at any given time while adhering to physical distancing and flow.
	Pro shop sales are permitted for pick up or delivery only.
	Clubhouse food and beverage operations will adhere to the guidelines mandated by the Province of Nova Scotia.
	On course food and beverage service including beverage carts is permitted to operate however social distancing requirements of 2-meters between staff and golfers. Debit or credit card payments are encouraged.
	Washrooms will be made available in the clubhouse with occupancy reduced to one individual at a time. Washrooms located in locker rooms may remain open; however the locker area MUST be blocked off with directions to the washroom provided.
	Club storage is not permitted.
	Increase the frequency throughout the day of cleaning, sanitation and disinfecting of all common areas locations, especially high traffic areas such as counter surfaces, tables, public restrooms, POS system, credit card terminal, door handles, telephones, pens, golf carts and more.
	Create a log sheet for cleaning frequency tracking.
	Credit card terminal if touched by a customer for pin pad entry must be cleaned after each use.
	Work stations must be cleaned and disinfected before and after each shift or personnel change.
	Do not permit customers to congregate before, during or after their round.







