

# On Demand - FAQ

## Pickering Parkway Terminal to East Shore Community Centre

### **When can I travel to the East Shore Community Centre using On Demand?**

You can travel using the On Demand service, Monday to Friday at the following times:

From Pickering Parkway Terminal:

- 12 p.m.
- 2 p.m.
- 4 p.m.

From the East Shore Community Centre:

- 12:10 p.m.
- 2:10 p.m.
- 4:10 p.m.

### **How does it work?**

- Contact DRT On Demand Services by phone: 1-866-247-0055 and press 3
- Make your trip request by 2 p.m., the previous business day
- If a trip request was not made, the service will not operate

### **Where is pick up and drop off?**

Travelling to the East Shore Community Centre, the On Demand service will be available at the Pickering Parkway Terminal.

Travelling to the Pickering Parkway Terminal, the On Demand service will be available at the rear door of the East Shore Community Centre.

### **Where is the pickup and drop off location at the East Shore Community Centre?**

This On Demand service will pickup and drop off at the rear door of the East Shore Community Centre.

### **What is the cost?**

Regular DRT fare apply.

### **Can the On Demand service take me somewhere else?**

This On Demand service is only available for travel between the East Shore Community Centre and the Pickering Parkway Terminal.

### **Can I still use Route 193 to access the East Shore Community Centre?**

Yes. You can continue to use Route 193 to travel to and from the East Shore Community Centre. The nearest transit stop is located on Liverpool Road.

