

The Walnut Creek Chamber of Commerce presents:

## MYSTIC VIETNAM

Travel Dates: APRIL 21 – 30, 2020

8 nights, 10 days accommodation, sightseeing, some meals and airfare from SFO



Visitors to Vietnam are overwhelmed by the sublime beauty of the country's natural setting: the Red River Delta in the north, the Mekong Delta in the south and almost the entire coastal strip are a patchwork of brilliant green rice paddies tended by women in conical hats. Experience the divine beaches, soaring mountains, some of which are cloaked by dense, misty forests. Vietnam also offers an opportunity to see a country of traditional charm and rare beauty rapidly opening up to the outside world.

### Main program includes:

- Round trip airfare from San Francisco, (SFO) airport. Airline taxes and fuel surcharges are included. (Valid at present time)
- First class hotel accommodations for 8 nights at a centrally located 4\* La Belle Vie (Deluxe Room) in Hanoi (3 nights); Novotel Halong Bay (1 night); Allegro Hotel in Hoi An (2 nights); Saigon Morin Hotel in Hue (1 night); Novotel Saigon Centre (Superior Room) in Saigon (2 nights); or similar hotels including hotel tax and service charges.
- Optional Cambodia first class hotels accommodation for 4 nights at the centrally located Lotus Blanc Hotel (Deluxe Room) or similar hotel including hotel tax and service charges.
- Optional Singapore first class hotels accommodation for 3 nights at the centrally located Park Regis Hotel (Park Room) or similar hotel including hotel tax and service charges.
- Services of an English-speaking tour manager throughout the program.
- Deluxe air-conditioned motor coach transportation for all transfers, tours and guided excursions.
- Guided tours, admissions and entrance fees as per program in itinerary.
- Daily Breakfast, 4 lunches, 3 dinners (mineral water and a glass of wine/beer are included)
- All VAT city and local Tax, baggage handling at hotels. (Based on one bag per person).
- Headsets on guided tour

### \* SAVE \$100

per person when coming to the Trip Presentation and booking by Oct. 31, 2019:

#### TRIP PRESENTATIONS:

MON SEP 9, 2019 Session

#1: 5:00 PM

TUES SEP 10, 2019

Session #2: 12:00 PM

Location: Walnut Creek Chamber:

RSVP: Lynn Pauline

chamber@walnut-creek.com

Pricing: Tour price is \$3,495 per person, double occupancy. For single occupancy, add \$495. Fuel surcharges and air taxes are included and valid at the time of printing and are subject to change. Other gateways are available at an additional cost. The price does not include tips, travel insurance, airline luggage overage fees, passports fees as well as items of a personal nature.

This tour includes moderate physical activity. The itinerary blends some longer days with shorter days and more leisure time. Walking tours, as well as walking slightly longer distances, up stairs or on uneven walking surfaces should be expected.

## ITINERARY

**Day 1: 21 April, 2020 - Departure from the USA** on your overnight flight to Vietnam.

**Day 2: 22 April, 2020 – Arrive Hanoi Noi Bai Airport.** Upon arrival, proceed through customs and collect your luggage. A Jet Vacations professional guide will personally greet you. Departure and transfer by deluxe coach to your hotel centrally located in Hanoi for check-in. Rest of the day at leisure. Vietnam's capital is described by almost all who go there as "an old-fashioned city". Old-fashioned in style, it is a city of lakes, parks, trees, villas, mansions and an area called the Old French Quarter where crumbling houses are crammed into narrow alleyways that are still named after the goods that were traded there - Silk Street, Gold Street, even Fried Fish Street! Old-fashioned in atmosphere, Hanoi has sidewalk cafes, pavement barbers, wide tree-lined bicycle-filled boulevards, and elegant colonial French mansions. The grandeur and solemnity of Ho Chi Minh's monumental Mausoleum, the incongruous rustic simplicity of the house in which 'Uncle Ho' lived out his final years, the barely concealed misery of the Hoa Lo Prison, the 'Hanoi Hilton' where so many prisoners of war were incarcerated, the religious pride that constructed the beautiful temple of Literature compound - it's all here in Hanoi, a microcosm of the Vietnamese culture. Overnight in Hanoi.

### **Day 3, 23 April 2020 ~ Morning sightseeing in Hanoi**

Breakfast at the hotel. This morning, depart on a tour of Hanoi City with your guide. Visit Ho Chi Minh Complex comprised of Ho Chi Minh's Mausoleum, his former stilt-house residence, the Presidential Palace and One Pillar Pagoda. Stop at the Temple of Literature, originally built as a temple to Confucius; this is the site of Vietnam's first university dating back to 1070. Lunch at local restaurant (includes 1 soft drink or water or beer). Continue to visit Hoa Loa Prison, used for political prisoners during the Vietnam War, demolished in the 1990s, though the gatehouse remains as a museum. Then hop on eco-friendly electric buggy and take a ride around the best known of the Old Quarter's 36 streets, named for its profession such as Hang Buom (sail street), Hang Bac (silver street), Ma May, etc and around Hoan Kiem Lake. Tonight, join your group fellow members for Dinner at local restaurant (includes 1 soft drink or water or beer). Overnight in Hanoi. (B, L, D)

### **Day 4, 24 April 2020 ~ Hanoi to Halong Bay - Afternoon cruise**

After breakfast we depart Hanoi and transfer by road to Halong Bay, north of Hanoi which is considered Vietnam's eighth wonder of the world – and on arrival it is easy to see why. Three thousand spectacular chalk and limestone outcroppings, cliffs, arches, and coves form a dragon's tail across the bay. Arrive in Halong and embark on a full afternoon cruise including a seafood lunch. Discover Halong Bay, listed as a UNESCO World Heritage area of outstanding natural beauty. "Dragon descending to the sea" as it is known in Vietnamese, picturesque Halong Bay has more than 3,000 limestone islets rising from the clear emerald water, many of them containing beautiful grottoes such as Thien Cung and Dau Go. Overnight in your hotel in Halong Bay. (B, L, D)

### **Day 5, 25 April 2020 ~ Halong Bay to Hoi An**

After breakfast at the hotel, spend some time to take in the vista of beautiful Halong Bay as you relax at the hotel's pool or set out to Bai Chay beach and other attractions in the city center. Later on, you will have a coach transfer from ship to Hanoi Noi Bai Airport for your flight to Danang. Upon arrival in Danang airport, collect your luggage. A Jet Vacations professional guide will personally greet you. Departure and transfer by deluxe coach to your hotel in Hoi An. Overnight in Hoi An. (B)

### **Day 6, 26 April 2020 ~ Morning Cooking Class at Red Bridge and afternoon walking tour of Hoi An Ancient Town**

We start the day with a drink at meeting point. Visit Hoi An's colorful main market, and experience its amazing sights, sounds and aromas. We will have the opportunity to interact with the local sellers, to see and taste the wonderful variety of foods on display. We board the Red Bridge boat for a leisurely cruise (25 minutes) along the Hoi An River to the Red Bridge Cooking School. This is a chance to view local river life, so make sure your camera is handy. On arrival, we explore the cooking school's herb and vegetable garden, before learning about some of Hoi An's and Vietnam's well-known dishes. The cooking lesson runs for about 2 hours – each dish is first demonstrated by the Red Bridge chef's, before we prepare the same dish ourselves. Included in the class is a brief introduction to Vietnamese food carving (plate decoration). After the lesson, we sit down and eat exactly what we have cooked. In the afternoon, enjoy a walking tour of Hoi An Ancient Town. See the iconic Japanese Covered Bridge, the Sa Huynh Museum, which contains exhibitions from the earliest period of Hoi An's history. Stroll to the Tran Family Chapel and visit the Phuoc Kien Assembly Hall and finally, visit a lantern making workshop, one of many in Hoi An. Hoi An is filled with shops, boutiques, tailors, cafes, and restaurant, and you will have some free time to enjoy this charming town on your own. Overnight in Hoi An (B, L)

### **Day 7, 27 April 2020 ~ Travel from Hoi An to Hue**

After breakfast at your hotel, start your **journey from Hoi An to Hue**, over scenic mountainous roads with spectacular views over the coastline. Halfway between Danang and Hue lies the dramatic Hai Van Pass, the high dividing line between the climate zones of North and South Vietnam. Continue southwards passing Lang Co, a lovely stretch of beach curving outwards between a clear blue lagoon and the East Vietnam Sea; and the large coastal city of Danang. En route to your hotel in Hue, visit Cham Museum, another treat for culture lovers. It takes 15 minutes from the Marble Mountains to get to this attraction. There, you will witness an interesting collection of artifacts including some amazingly crafted statutes of female dancers. **Sunset cruise on the Perfume River and visit Thien Mu pagoda.** Take a scenic drive to the ancient village in the surrounding of Hue. Walk leisurely in the countryside to immerse yourself in the local lifestyle, taking photos while the sun sets over green fields and flower gardens. Stop by to visit some local handicrafts or a hidden temple if interested. Be welcomed into an authentic ancient house where you will not only learn how people live but also help the host to prepare the dinner with typical cuisine and specialty. Enjoy the dinner in a rustic yet relaxing, family atmosphere. An herbal footbath from garden plants will be a special treat of the day. Overnight in Hue (B, D)

#### Day 8, 28 April 2020 ~ Hue to Ho Chi Minh City (Formally Saigon)

After breakfast at the hotel, enjoy a morning sightseeing in Hue. Located in the heart of Hue is the Imperial Citadel, a vast complex built in the early 19th century and modelled after the Forbidden City of Peking. The original walls stretched for 10 km and were surrounded by a wide moat. Today, most of the buildings have been destroyed due to bombing during the Vietnam-American War, but the monuments that remain provide a fascinating glimpse into the court life of the Nguyen Dynasty. Approach the city past the striking Flag Tower, where a giant Vietnamese flag waves overhead, to the imposing Ngo Mon Gate, the main entrance to the Imperial Enclosure. Enter into an area of spacious courtyards and serene lotus ponds, and visit Dien Tho Residence (Dien Tho Palace), where the Queen mother lived. Visit the Thai Hoa Palace, the magnificently decorated reception hall, the Hall of Mandarins, and the original Nine Dynastic Urns, among other sites. Lunch at local restaurant (includes 1 soft drink or water or beer). Fly to Saigon. Transfer with your guide and vehicle to Hue Airport for your flight to Saigon (Ho Chi Minh City). Upon arrival your Saigon guide will be waiting to welcome you and escort you by private vehicle to your hotel. After check-in the balance of the day is free at leisure. Overnight in Saigon (B, L)

#### Day 9, 29 April 2020 ~ Ho Chi Minh

After breakfast at your hotel, leave on a full-day sightseeing in Saigon. Depart your hotel this morning for a full day tour of Ho Chi Minh. The first stop is Cholon, the Chinese quarter of the city to discover its markets, shops and Cantonese Thien Hau Pagoda, dedicated to the goddess of the sea. The tour will continue throughout the PHYTO Museum, the first museum dedicated to Vietnamese traditional medicine. In this Museum are kept around 3,000 pieces that have been important in the development of Vietnamese medicine, among them are tools for the preparation of medicinal herbs, objects found in traditional pharmacies, ancient books and documents on traditional medicine. Back in the city center, is scheduled to visit Ben Thanh Market, where you can get lost among the stalls offering a huge variety of fresh produce. Afterward, visit the ruins of war or the Museum of History (you can choose between these two options) and visit the former Presidential Palace, from there it will be possible to visit (the vehicle will be available at all times) places of interest in the colonial city: the old E, Dong Khoi Street (formerly known as Rue Catinat), Continental Hotel, Opera House and City Hall. In the evening return to the hotel. Farewell Dinner at local restaurant (includes 1 soft drink or water or beer). Overnight in Saigon. (B, D)

#### Day 10, 30 April 2020 ~ Depart Ho Chi Minh

After breakfast at your hotel in Ho Chi Minh, transfer from your hotel to Saigon International Airport for your departure flight or on to your Singapore POST Extension trip. (B)





## CAMBODIA PRE EXTENSION

**Day 1, 17 Apr 2020 - Departure from the USA** on your overnight flight to Cambodia.

### Day 2, 18 Apr 2020 ~ Siem Reap

Upon arrival, proceed through customs and collect your luggage. A Jet Vacations professional guide will personally greet you. Departure and transfer by deluxe coach to your hotel centrally located in Hanoi for check-in. After check-in set out for and **evening visit to the Angkor Night Market**, the first, best and currently the only true night market in Siem Reap. Located in the heart of town, the Angkor Night Market opens in the mid-afternoon and stays open until at least midnight. The Market harbors more than 100 shops and stalls offering souvenirs, handicrafts, clothes, books, DVDs, electronics, jewelry, and more - all in a shopping atmosphere that is peaceful and relaxing. Tonight, join your group fellow members for a welcome dinner at local restaurant. Overnight in Siem Reap (B, D)

### Day 3, 19 Apr 2020 ~ Siem Reap

After breakfast at your hotel, leave on a full-day **Angkor sightseeing**. The crown jewel of Khmer architecture, Angkor Wat is the national symbol and the highlight of any visit to Cambodia. The largest, best preserved, and most religiously significant of the Angkor temples, Angkor impresses visitors both by its sheer scale and beautifully proportioned layout, as well as the delicate artistry of its carvings. To approach the temple, first cross the vast moat, continuing along a broad causeway lined with naga balustrades. Upon entering the main structure, ascend through a series of galleries and courtyard before reaching the central sanctuary, which offers beautiful views back over the causeway and across the surrounding countryside. On the way, stop to enjoy the intricate stone carvings that adorn nearly every surface of the temple, with some 1,700 Apsaras, or celestial dancers, sculpted from the walls. Along the outer gallery walls run the longest continuous bas-relief in the world, which narrates stories from Hindu mythology, including the famous Churning of the Ocean of Milk. Lunch at local restaurant (includes 1 soft drink or mineral water or local beer). In the afternoon visit Ta Prohm, one of the most popular attractions of Angkor, as much of the jungle has not been cleared and looks very much as most of the Angkor monuments would have appeared when European explorers first stumbled across them. Most distinctive are the trees growing out of the ruins. Rounding out the tour are visits to Preah Khan and Neak Pean Temples. Overnight in Siem Reap. (B, L)

### Day 4, 20 Apr 2020 ~ Siem Reap

After breakfast at your hotel, set out on a morning excursion to Banteay Srei and Banteay Samre Temples. This morning visit Banteay Srei, a Hindu temple dedicated to Shiva built in the late 10th century. The temple is square with entrances on the east and west. Of main interest are the three central towers that are decorated with male and female divinities and beautiful filigree relief work. The temple is built largely of red sandstone that lends itself to the elaborate decorative wall carvings that are still observable today. The buildings themselves are miniature in scale, unusually so when measured by the standards of Angkorian construction. These factors have made the temple extremely popular with tourists, and have led to its being widely praised as a "precious gem", or the "jewel of Khmer art." Continue to Banteay Samre Temple. A unique feature is an interior moat with laterite paving, which when filled with water must have given an ethereal atmosphere to the temple. All of the buildings around the moat are on a raised base with horizontal moldings, decorated in some areas with figures framed by lotus buds. Lunch at local restaurant (includes 1 soft drink or mineral water or local beer). Return to your hotel in Siem Reap. The afternoon is free to relax, head into the town, or explore on your own. Overnight in Siem Reap. (B, L)

### Day 5, 21 Apr 2020 ~ ~ Excursion to Phnom Kulen (Kulen Mountain)

Phnom Kulen is located in Siem Reap Province approximately 60km from Siem Reap Town. At the top of Kulen mountain, you will find a lot of historical temples, most of them dedicated to the Goddess Shiva. Currently, Phnom Kulen is a natural and cultural historical site, and is ideal for trekking. Lunch will be served at local restaurant nearby the fall. Return to your hotel in Siem Reap. The afternoon is free to relax, or explore the town on your own. Tonight, join your group fellow members for dinner in a local restaurant. Then depart to your farewell show event. After successful tours around the world, the famous young and talented artists from Battambang will showcase a unique and poetic show, mixing traditional and modern theater, music, dance, acrobatics, juggling and contortion beautifully choreographed show. Come share the laughs, the poetic moments, and an astounding and breathe-taking circus performance at its best! (B, L, D)

### Day 6, 22 Apr 2020 ~ Depart Siem Reap

After breakfast at your hotel, transfer from your hotel to Siem Reap Airport for your departure flight to Hanoi for your main tour of Vietnam. (B)



## SINGAPORE POST EXTENSION

### Day 10: 30th Apr 2020 DEPART HO CHI MINH to SINGAPORE: ARRIVAL

After breakfast at your hotel in Ho Chi Minh, transfer from your hotel to Saigon International Airport for your departure flight to your Singapore POST Extension trip. Upon arrival in Changi Singapore Airport, proceed through customs and collect your luggage. A Jet Vacations professional guide will personally greet you. Departure and transfer by deluxe coach to your hotel centrally located in Singapore for check-in. Known as the 'Lion City,' Singapore, is a mighty island country, with modern skyscrapers alongside lush vegetation. Upon arrival, check in at your accommodation in the city and refresh before proceeding for welcome dinner. Hotel Park Regis Singapore or similar (B, D)

### Day 11: 1st May 2020 SINGAPORE: City & Jurong Bird Park Full Day Tour

Breakfast at the hotel. Meet with your private guide & driver to start your day with the city experience tour which showcases the contrast between old and new as well as the blend of East and West. Experience the history, culture and the lifestyle of the multi-racial and exciting heart of Singapore. Pass by the colonial district for a view of the Padang, the Esplanade and Theatres on the Bay. Stop at the Merlion – a mythical beast, Singapore's famous tourism symbol, half-lion and half-fish. After that, proceed to visit Thian Hock Keng Temple, one of the oldest and most important Hokkien temple in Singapore. Then proceed to the Botanical Garden, including the National Orchid Garden: located on the mid-western side of the Garden, the hilly three-hectare site has a collection of more than 1,000 species and 2,000 hybrids of orchids. Later, drive to Chinatown and then Little India, a district of the formerly Chulia Kampong area, which was originally a division of colonial Singapore where Tamil immigrants would reside under the British policy of ethnic segregation. Proceed for your included lunch at famous Raffles Hotel before proceed to Jurong Bird Park. This 20.2 hectare park is the largest in Asia with a collection over 5000 birds from 400 species. Visit these feathered residents during its daily feeding session and take a glimpse over the elusive birds such as the crested guinea fowl, iridescent starling and turaco. There are four aviaries in the park and Waterfall Aviary is one of the world's largest walk-in aviaries which homed more than 600 birds and a 30-metre-high waterfall. Don't miss the world's largest walk-in lory flight aviary where you will get the chance to get close to 15 breath-taking colorful lory species and also the Penguin Coast where you can observe different species of this flightless bird. Join the 'Kings of the Skies Show' which features the mighty eagles, falcons and hawk or be part of the show during the High Flyers Show. After finishing the tour, transfer back to the hotel in the evening and spend the rest of the day at leisure. [B, L]

### Day 12: 2nd May 2020 SINGAPORE: Day at Leisure or optional Asian Food Trail – A Mix of Chinese, Malay Indian & Peranakan Half Day Tour

Breakfast at the hotel. Today, enjoy spending the day at leisure exploring Singapore on your own, or join an optional half day tour "Asian Food Trail". Meet at hotel lobby and proceed on a Guided Asian Food Trail, where you will sample local delicacies from various ethnic groups (i.e. Chinese, Malay, Indian & Peranakan) that form the multi-cultural community of Singapore. You'll also get a chance to explore one of Singapore's main ethnic quarters – Kampong Glam (Malay Village) as well as the authentic local neighborhoods of Lavender & Bugis and immerse in local culture, arts, heritage and much more. Back to the hotel in afternoon. Tonight, join your group fellow members for dinner in a local restaurant (B, D)

### Day 13: 3rd May 2020 SINGAPORE: Departure

After breakfast, proceed with the departure transfer to the Changi Airport for your departure flight back to the U.S. (B)





**PROTECT YOUR SENSITIVE DATA AND BOOK YOUR TRIP SECURELY ONLINE AT:**<https://www.grouppinder.com/internet/resEvt.cfm?csId=90&evId=394&entType=2&entId=18>**TSA SECURE FLIGHT REQUIREMENT: PLEASE SUBMIT NAMES EXACTLY AS THEY APPEAR ON PASSPORTS**

<b>Passenger 1:</b>		Date of Birth: _____	<input type="checkbox"/> M / <input type="checkbox"/> F
First Name _____	Middle Name _____	Last Name _____	
Passport #: _____	Country of Issue: _____	Date issued: _____	Expiration date: _____
<b>Passenger 2:</b>		Date of Birth: _____	<input type="checkbox"/> M / <input type="checkbox"/> F
First Name _____	Middle Name _____	Last Name _____	
Passport #: _____	Country of Issue: _____	Date issued: _____	Expiration date: _____
Street Address: _____			
City: _____	State: _____	Zip: _____	Country: _____
Email Address: _____	Phone #: _____	Cell Phone#: _____	
Email Address 2: _____	Phone # 2: _____	Cell Phone# 2: _____	

<input type="checkbox"/> Please reserve me in a Double room at \$3,495 Per person.	<input type="checkbox"/> Single room supplement (Add US\$ 495 for single supplement - limited availability)
<input type="checkbox"/> Optional <b>PRE-Tour</b> to Cambodia: \$975 DBL \$295 SGL supp)	<input type="checkbox"/> Optional <b>POST-Tour</b> to Singapore: \$975 DBL \$375 supp)
<input type="checkbox"/> Optional <b>half day tour: "Asian Food Trail"</b> (Day 12) \$99USD	
I am rooming with: _____ I am traveling with: _____	
<b>Notes</b> (Diet, Allergies, optional tours, airline upgrade, etc.): _____ (NOTE: Optional tours need a minimum of 15 Participants to operate)	

**PAYMENT: Return form with \$600 per person non-refundable \*\*DEPOSIT.** EARLY BIRD price (Applies to Vietnam tour only): save \$100 per person in double occupancy on listed prices. EARLY BIRD pricing deadline by October 31 2019. After November 15, 2019, price is 3,795USD – NON-MEMBER pay \$3,795. Final payment is due by January 16, 2020. I authorize Jet Vacations LLC to charge my credit card on the final payment day. Reservations and room availability are based on a first come, first served basis. I have read the schedule of activities and accept and abide to the general terms & conditions as outlined in the Group Master Contract or on our web site.

<input type="checkbox"/> Amex	<input type="checkbox"/> Discover	<input type="checkbox"/> Visa	<input type="checkbox"/> MasterCard	<input type="checkbox"/> Checks
Credit Card #: _____ Security Code: _____ Expiration date: _____				<b>Make checks payable to:</b> Jet Vacations 2338 Immokalee Road – Suite 111 Naples, FL 34110
Signature _____				
Name on the Credit Card: _____ I authorize a payment in the amount of \$: _____				
To be charged to my credit card, or directly by myself on personal checks. (this equals the deposit plus insurance premium if applicable)				

**I want Trip Cancellation & Interruption Insurance** ☐ Yes ☐ No. \$279 per person from \$3,001 to \$3,500; \$348 per person from \$3,501 up to \$4,000; \$397 per person from \$4,001-\$4,500; \$459 pp from \$4,501 up to \$5,000; \$507 pp from \$5,001 up to \$5,500; \$540 pp from \$5,501 up to \$6,000. \$607 pp from \$6,001 to \$6,500; \$668 pp from \$6,501 to \$7,000. Insurance premium has to be purchased within 5 days of booking to include pre-existing conditions. \*\*\*Note insurance must be calculated based on Main/Extension program plus single supplement if applicable. Insurance premium is non-refundable once purchased

Make deposit/final payment Checks payable to Jet Vacations LLC and send to Walnut Creek Chamber of Commerce & Visitors Bureau, 1280 Civic Drive, #100, Walnut Creek, CA 94596. Final payments can be made with credit card directly to Jet Vacations at (855) 538-0999. All deposits / payment receipts will be emailed by Jet Vacations directly to the travelers. For additional information and reservations please contact Walnut Creek Chamber at (925) 934-2007 or fax at (925) 934-2404 or by email: [chamber@walnut-creek.com](mailto:chamber@walnut-creek.com)

**IMPORTANT INFORMATION (FULL TERMS & CONDITIONS ARE AVAILABLE IN YOUR GROUP LEADER'S GROUP MASTER CONTRACT OR AT [WWW.JETVACATIONS.COM](http://WWW.JETVACATIONS.COM))**

**Air arrangements:** Fares and schedules are based on regular scheduled carrier service. All applicable airline rules apply and schedules are subject to change. Basic airfares include fuel surcharges, airport departure taxes, passenger facility charges (PFCs), customs or immigration fees, but do not include excess baggage charges and any other airline-imposed charges. For mileage accrual information, please contact the carrier directly for details. Air inclusive group packages are non-changeable and non-refundable once deposit has been paid. Rules and fees for canceling and revising airfares vary depending upon the type of airfare purchased. Refundable airline tickets will be processed once the original paper tickets (if applicable) are returned to us via a traceable method of mailing. E-tickets do not need to be returned. Lost paper tickets have no refund value.

**IMPORTANT NOTE ON FUEL SURCHARGES:** Fuel surcharges imposed by the airlines are valid at time of contract and are included in the price of your tour. As fuel continues to fluctuate, if the fuel surcharges change prior to your departure date, you will be assessed this additional amount.

**Seat assignments:** We block group seats with many major carriers, as well as chartered air carriers. We have absolutely no control over seat assignment. Specific seat requests are subject to availability at airport check-in only or passengers may contact the airlines for individual specific seating once tickets have been issued. Passenger "Record locators" are assigned by the airlines once the airlines has ticketed each passenger from the group block. This usually occurs between 60 to 30 days prior to the departure date. After the airlines have assigned each traveler a "record locator", travelers may contact the airlines directly to discuss his or her seat preference. Airlines may impose additional fees for specific seats.

**Cancellation Policies:** No charges other than the non-refundable initial deposit are levied for individual passengers canceling up to 91 days prior to the commencement of Jet Vacations LLC services. However, services which have been prepaid by Jet Vacations LLC on behalf of individual clients maybe non-refundable, non-exchangeable, non-changeable and/or maybe subject to a cancellation- change fee (e.g. theater tickets, Train tickets, Airline Tickets, Event Tickets, Passes, Entrance fees etc.).

**Full cancellation:** Failing to pay the contractual deposits (other than the initial deposit) constitutes a cancellation. In the event of non-compliance with the payment due dates, Jet Vacations LLC shall have the right to demand the Customer to immediately pay the outstanding balance. Payment shall then be received by Jet Vacations LLC within eight days as of the date of Jet Vacations LLC's written request. Should payment not be received within this time limit, the

group stay shall be deemed to be canceled by the Customer. In the event of full cancellation of the agreement by the Customer, which is not justified by Jet Vacations LLC's failure to meet its obligations, cancellation penalties shall be invoiced & calculated as follows:

Initial deposit\*: non-refundable up to 91 days prior departure.

From 90 to 61 days prior departure: 50% penalty of the total cost per person.

From 60 to 31 days prior departure: 75% penalty of the total cost per person.

From 30 to day of departure & no show: 100% penalty of the total cost per person.

\*\* Deposit to hold the space and First deposit is non-refundable. If a passenger cancellation creates a change in the price schedule, the tour price will be revised based on the remaining number of participants. A passenger becoming a single as a result of a partner's cancellation must pay the single supplement.

**NOTE:** The following non-refundable fees will be added to the penalty charges listed on the cancellation (full or partial) schedule above: Travel protection premiums. Airline tickets - airline penalties, which may be up to 100% of the ticket value. Refundable airline tickets will be processed once the original paper tickets (if applicable) are returned to us via a traceable method of mailing. E-tickets do not need to be returned. Lost paper tickets have no refund value.

**Travel protection plan:** The Travel Protection Plan may not be purchased after final payment has been made. Insurance premium has to be purchased within 5 days of booking. You understand that the travel insurance is provided by a third party and that all claims will have to be addressed directly with the Travel Insurance Provider.

**Itinerary variation:** We will make every effort to operate all tours as advertised. Situations may arise, voluntarily or involuntarily, that require changes or exceptions in the airport of departure, the itinerary, land arrangements, hotels, trains or ports of call. On these occasions, we reserve the right to make such modifications and substitute conveyances/hotels as deemed necessary.

**Minimum participants to Operate:** Group needs a minimum of 20 participants to operate. Optional tours need a minimum of 15 participants to operate.

**Tour Cancellation:** We reserve the right to cancel the entire trip (or any component of the trip) for any reason and/or time. In this event, our liability, if any, shall be limited to and liquidated by refunding to each prospective participant the payments made.

**Hotel selection:** It is the responsibility of client to ensure that the hotels and venues that are suggested and selected in this proposal are adequate for their clientele. Jet Vacations LLC cannot and will not be responsible for room sizes, air condition, amenities, service which vary and differs throughout the world, countries, cultures

and hotels. We strongly advise client to peruse hotel rating web sites such as Tripadvisor.com to get an approximate "feel" and "judgment" on each suggested and selected properties, to ensure that selected hotels rooms will be adequate to the client's group travelers. Client understand that no refund nor legal claims regarding the selected hotels, venues, rooms and/or services will be possible once this contract has been signed and agreed upon.

**Hotels Check-in times:** hotel rooms are usually not ready for check-in until after 3 pm. If your flight is arriving early, especially European flights, you should plan for the day's activity until your room is available. Most hotels will store your luggage until your cabin / room is ready.

**Hotels Air Conditioning and other amenities:** Jet Vacations LLC is not responsible for air conditioning standards or availability, as these factors can vary greatly between properties and countries. Some hotel amenities/facilities are seasonal such as swimming pools, terraces, rooftops etc. and may not be opened or hotels may have renovations during the course of the year. Jet Vacations will not be responsible for hotel renovations, noise and/or closure of certain hotel area – facilities.

**Items not included:** Jet Vacations LLC programs do not include items of a personal nature such as laundry, hotel extras, Spa or wellness centers, telephone or Wi-Fi charges and drinks with meals (unless otherwise stated in a proposal). All passengers are responsible for settling such accounts before checking out of each hotel. Hotels, Airport and airline taxes and fees are not included unless specified.

**Travel Documents:** Travel documents will be sent approximately 2 weeks prior to departure, providing full payment has been received. Jet Vacations LLC is not responsible for lost or stolen documents; therefore, any re-issuance of documents may be assessed their full-face value and may include increase in cost. A special handling fee of \$35 will be assessed to bookings that require overnight express delivery. Some trip documents are sent as E-Documents by email. For all trip documents, it is your responsibility to check the accuracy of your airline tickets and all other documents. You are responsible to ensure that your full, official name is provided to us at the time of booking, exactly as it appears on your valid passport. It can cost up to \$250 or more per person for a name change or other ticket adjustments, plus any fare increase if applicable, due to re-ticketing. The airline will deny boarding if your airline ticket or documents do not match your passport. JET VACATIONS LLC is registered with the State of Florida as a Seller of Travel. Registration No. ST40436, and with the State of California CST #2111829-40

## Consumer Disclosure Notice

**PLEASE READ THIS NOTICE. IT CONSTITUTES PART OF YOUR CONTRACT FOR TRAVEL RELATED SERVICES. PLEASE CHECK YOUR DOCUMENTS WHEN YOU RECEIVE THEM. CALL JET VACATIONS, LLC. IF YOU HAVE ANY QUESTIONS.**

Walnut Creek Chamber of Commerce & Visitors Bureau therein "CHAMBER" is acting as a mere agent for JET VACATIONS, LLC. In accepting reservations or bookings for services that are not directly supplied by CHAMBER (such as air and ground transportation, hotel accommodations, meals, tours, etc.) CHAMBER, therefore, shall not be responsible for breach of contract, failure to comply with any laws such as the Americans with Disabilities Act (ADA), or any intentional or negligent actions or omissions on the part of such suppliers, which result in any loss, damage, delay, inconvenience or injury to travelers or travelers' companions or group members. Unless the term "guaranteed" is specifically stated in writing on your tickets, invoice, or reservation itinerary, CHAMBER does not guarantee any of such supplier's rates, bookings, reservations, connections, scheduling, or handling of baggage or other personal effects. CHAMBER shall not be responsible for any injuries, damages, or losses caused to any traveler in connection with terrorist activities, social or labor unrest, mechanical or construction failures or difficulties, diseases, local laws, climatic conditions, abnormal conditions or developments, or any other actions, omissions, or conditions outside the travel agent's control. Traveler assumes complete and full responsibility for, and hereby releases the agent from, any duty of checking and verifying any and all passport, visa, vaccination, or other entry requirements of each destination, and all safety and security conditions of such destinations, during the length of the proposed travel. However, we specifically recommend that U. S. Citizens traveling outside the United States do so with a valid U. S. Passport. For information concerning possible dangers at international destinations, contact the Travel Advisory Section of the U. S. State Department, (202)647-5225, or access the State-Department's on-line travel advisory service:

([http://www.travel.state.gov/travel/tips/emergencies/emergencies\\_4254.html#preparing](http://www.travel.state.gov/travel/tips/emergencies/emergencies_4254.html#preparing))

For medical information, call the U. S. Centers for Disease Control (CDC), (404) 332-4559 or log on to [www.cdc.gov/travel/](http://www.cdc.gov/travel/). By embarking upon his/her travel, the traveler voluntarily assumes all risks involved in such travel, whether expected or unexpected. Traveler is hereby warned of the above risks as well as possible travel industry bankruptcies and medical and climatic disruptions, and the possibility traveler may be unable to travel as scheduled because of personal emergency. Traveler is advised to obtain appropriate insurance coverage against these risks; information is available through JET VACATIONS, LLC regarding travel insurance. Traveler's retention of tickets, reservations, or bookings after issuance shall constitute consent to the above and an agreement on his/her part to convey the contents hereto to his/her travel companions or group members.

Itinerary subject to change. All attempts will be made to follow published schedules as closely as possible. We reserve the right to change a scheduled itinerary without prior notice. Situations which may call for an itinerary change are strikes, lockouts, weather, riots, and mechanical difficulties, to name a few. We are not legally liable for any loss to guests by cancellation, advancement, deviation, substitution, or postponement. If an itinerary change is necessary, we may substitute another venue, attraction, accommodation etc. and will attempt to keep travelers informed of changes.

Signature \_\_\_\_\_ Date \_\_\_\_\_

Print Name: \_\_\_\_\_

Signature \_\_\_\_\_ Date \_\_\_\_\_

Print Name: \_\_\_\_\_