May 1, 2021

Dear Customer,

We are excited to announce the acquisition of UPS Freight by TFI International. Our new name will be TForce Freight. This transition will be seamless for you, as UPS Freight assets and employees will continue to serve our customers as TForce Freight.

TForce Freight is now a subsidiary of TFI International, one of the largest North American trucking companies. Together with its subsidiaries, TFI International provides transportation and logistics services in the United States, Canada and Mexico. The company operates via package and courier, less-than-truckload, truckload and logistics segments.

TForce Freight's service offerings remain diverse with a wide-range of LTL shipping solutions:

- Standard LTL
- International and Cross Border LTL
  - Canada
  - Mexico
  - Alaska
  - Hawaii and Guam
  - Puerto Rico and U.S. Virgin Islands
- Expedited
- Dedicated
- Trade Show Services

TForce Freight will also continue to offer the **UPS Ground with Freight Pricing** solution[1], which enables LTL customers to realize cost savings for freight shipments utilizing the UPS Package network. Additionally, for a period of time, TForce Freight will continue to utilize UPS technology platforms for billing, rating, shipping, and visibility.[2]

You will continue to receive the same high-quality service for your LTL shipments, with no change in your day-to-day contacts or handling of your business. Please contact your sales representative if you have any questions, and thank you for your business and trust.

Sincerely,

The TForce Freight Team

[1] TForce Freight is an authorized reseller of UPS Ground with Freight Pricing but is not authorized to resell or offer other services provided by United Parcel Service, Inc. or its affiliates.

[2] UPS assumes no liability in connection with services offered or provided by TFI International Inc. or its affiliates, divisions, subsidiaries or related entities.