



# NOTICE

For the safety of our customers and staff, **all services are now available online through the Division of Family and Children Services.**

All services and operations are open for business and may be accessed through the following resources and application processes:

## ***Report suspected child abuse or neglect***

Call DFCS Child Protective Services (24 hours a day, 7 days a week) at 1-855-GACHILD or 1-855-422-4453. If you have questions about an existing child welfare case, call your case manager or their supervisor for support.

## ***Help Online***

**Apply for Food Stamps, Medical Assistance & TANF:** [gateway.ga.gov](http://gateway.ga.gov)  
(You may also upload verification documents and view case status information for all programs)

**Download a Paper Application:** <https://dfcs.georgia.gov/services>

**Check on Electronic Benefits Transfer (EBT):**

<https://www.connectebt.com/gaebtclient>

**ADA Reasonable Modification Information:**

<http://dhs.georgia.gov/notices>

## ***Help by Phone***

**Request an Application or Renewal Form, Access the Virtual Lobby,  
Request General Information: 877-423-4746**

## ***Obtain a paper application***

These can be found in the Local County Blue Information Box outside county DFCS offices or online (see above) or via Virtual Lobby: 877-423-4746

## **Completed Applications**

Once applications are completed, they should be placed in the drop box or mailed to P.O. Box 867, Dawsonville, GA 30534