VOLUNTEER INCOME TAX ASSISTANCE

2025 Tax Season Results

Thanks to the incredible dedication of our VITA volunteers, we continued to provide free, reliable tax preparation services to individuals and families across Lancaster County. This year, we expanded our presence with new locations and innovative outreach efforts, making it easier than ever for community members to access the support they need. With both in-person and virtual options, VITA remains committed to meeting people where they are — and helping them move forward with confidence.

2025 Tax Year Impact in Numbers

198 Volunteers

*Person Symbol = 10 Volunteers



8,939 Total Tax Returns Prepared

*Page Symbol = 1,000 Returns



11,016

Volunteer Hours

$1,032/hr

Value of Volunteer Hours

$32,232

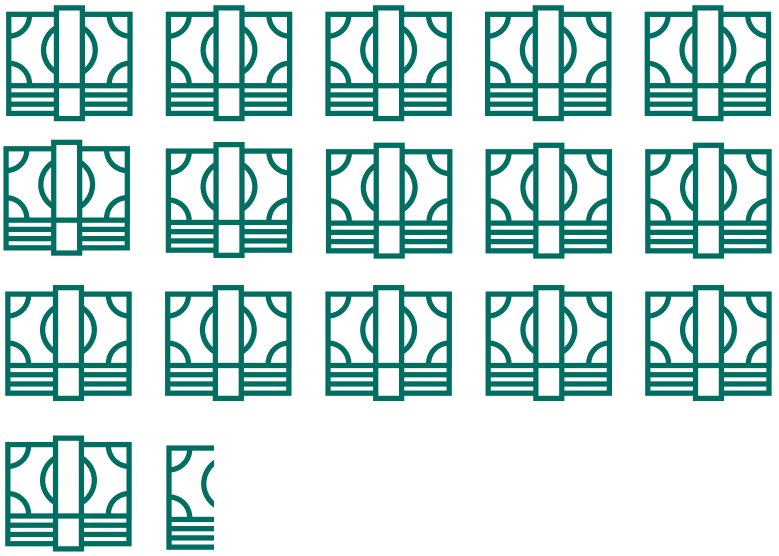
Average Income of VITA Clients

2025 Tax Year Impact in Numbers

$2,402,127

Saved in Tax Prep Fees

*Cash Symbol = 150,000 Returns



$11,396,259

Total Refunds to Clients

*Coin Symbol = $1,000,000



VITA

VOLUNTEER INCOME TAX ASSISTANCE

$1,441

Average Tax Refund

"The importance of VITA is to serve and give back to the community where it's needed."

- Edward Bowman, VITA Program Manager

PROGRAM SPONSOR: Fulton Bank

A PROGRAM OF: A Century United | United Way of Lancaster County

Total Earned Income Credit **$2,352,022**