

Fascinating Vietnam, Cambodia & the Mekong River (Southbound)

(WSHI 30116)



Travel Packet Prepared:

November 3, 2021

AVALON WATERWAYS®

Welcome to Avalon Waterways. From our ship design to amenities, shore excursions to service touches, rest assured we've included everything to give you a one-of-a-kind, premium cruise experience. And we've also included this helpful travel packet for you—a one-stop resource of all important information for your upcoming cruise.

At key points before your departure, we'll update this information and send you a helpful email so it's all at your fingertips. And of course, at any point along the way, feel free to get in touch with your travel professional, either by phone or email. Our goal is to do everything in our power to ensure you have the cruise experience of a lifetime.

Vacation Summary

Your Itinerary

Important Advisements

Visa Reminder

What We Need From You

☒ (Incomplete) ☑ (Complete)

- ☒ Guest Acknowledgement
- ☒ On Trip Contact
- ☒ Passport Info
- ☒ Emergency Contacts

Travel Protection

TRAVEL PACKET

Fascinating Vietnam, Cambodia & the Mekong River (Southbound)
Cruise Code - WSHI 30116

Chris Torgerson, *Agent*
Travel Quest/tvl Ldrs (763) 497-0312
chris@stonesearchtravel.com

Land Dates: January 16 - January 28, 2023

70 MANSELL COURT
STE 100
ROSWELL, GA 30076



The Ocean Cleanup

Keeping Our Oceans Blue & Our Planet Green

We love caring for the world just as much as we love sharing it with you! By booking with Avalon, you're helping us do just that! When you book with Avalon, we contribute to environmental organizations that work to improve the health of our planet. Travel easy knowing we've made a donation to The Ocean Cleanup and Trees4Travel —two leading champions of cleaner water and air. Enjoy the anticipation and excitement of your upcoming adventure, while making a difference in the world we discover together. You can also make a donation of your own to The Ocean Cleanup or Trees4Travel to help make the world even greener!

Trees4Travel

Vacation Summary

At Avalon, we've been inspired by you, our guests, to create a start-to-end river cruise experience like no other. You'll notice the difference the moment you step onboard our ships. Spaces are more inviting, views more epic and experiences deeper. Plus, we've included all the key elements of a cruise vacation, leaving you with a wealth of choices to personalize your trip and the freedom to relax and take it all in. So welcome to Avalon Waterways—we can't wait to see you onboard.

Travelers:

***Travel Protection**

Peace of mind through your purchase of our Travel Protection Plan. For detailed terms, conditions and exclusions as applicable to your state of residence, visit https://affinitytravelcert.com/docs/GFB01.

Cruise Code:
WSHI 30116

Internal Code:
WEL

Reservation Number:	Booked Date:	Final Payment Date	Last Revised	Prepared:
				N

Travel Quest/tvl Ldrs thanks you for your business!

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Your Vacation

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Your Ship: Saigon Link to ship information

Below is the current list of hotels and accommodations planned for your vacation. Hotels are subject to change and not guaranteed until check-in. We reserve the right to substitute hotels. See the Terms & Conditions for more information about hotels and possible hotel changes.

Hotels:

Park Hyatt Siem Reap	Jan 16, 2023 - Jan 19, 2023	Siem Reap
Avalon Saigon	Jan 19, 2023 - Jan 26, 2023	Mekong River Cruise
The Reverie Saigon	Jan 26, 2023 - Jan 28, 2023	Ho Chi Minh City

Intra-Vacation Air Flights

Day: 04 *Thursday, January 19, 2023 - Siem Reap International Airport (REP) to Phnom Penh International Airport (PNH)

* Denotes Intra-Vacation Flights where tickets are held on tour by Tour Director.

Payment Due Dates

The following payments must be received by Travel Quest/tvl Ldrs by the specified date to ensure your clients' vacation is not cancelled. * Note that Travel Protection becomes effective on the date the plan cost is paid to Avalon, in addition to any required deposits or travel payments due.

Final Payment due by October 18, 2022

Thank you for your payment on your vacation. For additional payments:

We accept Visa, MasterCard, Discover/Novus and American Express. Please have the credit cardholder's name, billing address, phone number, and security code ready when making payment. For payments made within 90 days to departure, certified checks & money orders must be sent via overnight mail delivery service. An administrative fee of $30 will be charged for all returned checks. Check payments must be mailed to:

Avalon - Attn: Groups Department
5301 S. Federal Circle
Littleton, CO 80123

Promotions:

§ Book a select 2022 Avalon Waterways Mekong river cruise to receive $1,000 off per person on the cruise/land or cruise only price. Offer available on select dates in 2022 and on select cruises ONLY. Booking must be made, under deposit and discount applied between November 19, 2019 and January 3, 2022 for travel at select times in 2022. Not applicable to custom tours. Not applicable on TBA space. Combinable with Welcome Back and Peace of Mind Credit only. Applies to new bookings only and offer will not be applied to pre-existing bookings. Offer reliant on space availability at time of booking and may be withdrawn at any time. Full cancellation penalties will apply. Additional restrictions may apply; see Travel Terms & Conditions for details. Offer applies to participating GFOB offices only. PRMW0785

§ Book a 2023 Avalon Waterways Europe river cruise for 8 or more people to qualify for the Group Advantage Program. Group passengers will receive standard prepaid cruise gratuity included for the full length of the cruise portion of the vacation plus two free drink vouchers which will be distributed onboard upon check-in at the Avalon reception desk. Excludes Avalon Egypt river cruises. Must be booked, under deposit and discount applied between June 1, 2021 and December 31, 2023 for travel in 2023. Combinable with other per person promotions. Applies to new 2022 bookings only. Offer reliant on space availability. Discount will apply to individual members of groups adding a name and non-refundable $250 per person deposit WITHIN the promo window. Not applicable on TBA space. Not applicable to custom tours. Full cancellation penalties will apply. Additional restrictions may apply; see Travel Terms & Conditions for details. May be withdrawn at any time. XTRHK

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Travel Information:
In order to travel with Avalon, guests are required to acknowledge their reservation. Guests must go to https://www.globusfamily.com/reservation to complete the acknowledgement process. Only one person is required to acknowledge the reservation for their travel party.

Please ensure you have secured any necessary visas and that your passport is valid for at least six (6) months beyond the conclusion of your trip. Thank you for your attention to this important travel notice. We hope you enjoy your vacation!

Did You Know:
REAL ID is coming May 3, 2023! Avoid hassles at the airport and being denied boarding because you're not prepared. Get the facts about which government issued ID is acceptable for your travels. Details and instructions can be found at https://www.dhs.gov/real-id-public-faqs

Your Itinerary

AVALON CHOICE® Enjoy included sightseeing with Certified Local Guides, Guided Optional Excursions and Tours, and ample free time to explore on your own. Explore CLASSIC sights, embark on ACTIVE excursions, and make a new DISCOVERY through hands-on cultural and artistic experiences shared by local residents and experts.

Day 1, Monday January 16, 2023
SIEM REAP, CAMBODIA

Welcome to Siem Reap, home to the Temples of Angkor, considered by many to be the most spectacular architectural ruins on Earth! Hotel rooms are available for mid-afternoon check-in.

Day 2, Tuesday January 17, 2023
SIEM REAP

The Tranquil Temples of Angkor and Joyful Dances

CLASSIC Explore the temples by tuk-tuk. Start at the best preserved and most famous of all the temples: Angkor Wat. Featuring five trademark towers, it is the symbol of Cambodia. Then, continue your Guided Excursion to visit Angkor Thom, where you will explore Bayon Temple with its 200 striking faces carved in 54 towers and impressive bas relief sculptures, OR:

ACTIVE Visit Angkor Wat, Angkor Thom, and Bayon Temple by bike.

Enjoy some time at your leisure this afternoon to explore Siem Reap's shops for local artisan crafts.

DISCOVERY This evening, a private Apsara Dance Performance brings ancient Khmer culture to life through music, song, and dance

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Day 3, Wednesday January 18, 2023
SIEM REAP

Root-Covered Ruins and Native Noodles

CLASSIC Continue your Sightseeing Tour of the Angkor temples at Ta Prohm. Tree roots cover the ruin walls, allowing you to experience the temple with the same wonder as early explorers. Then visit Banteay Srei, a unique temple built on a small scale from red sandstone, which can be carved like wood. En route, stop at a village famous for making Khmer noodles by hand.

Spend the afternoon at your leisure.

(Breakfast)

Day 4, Thursday January 19, 2023
PHNOM PENH (EMBARKATION)

Your intimate Suite Ship® Awaits!

Fly to Phnom Penh and transfer to the port where your ship's crew will be waiting to welcome you onboard. Get acquainted with the ship and relax before your welcome reception this evening.

AFTERNOON/EVENING CRUISE TO WAT HANCHEY

(Breakfast, Lunch, Dinner)

Day 5, Friday January 20, 2023
WAT HANCHEY–ANGKOR BAN

Water Blessings and Back-to-School Adventures

DISCOVERY Visit Wat Hanchey, a hilltop temple dating back to the 8th century. Climb or be driven to the top where you will enjoy stunning views of the surrounding area and partake in a traditional water blessing given by local monks.
DISCOVERY After lunch, enjoy a Walking Tour through the rural village of Angkor Ban. Here, you will visit a traditional Khmer house and interact with children at a local school.
EVENING/OVERNIGHT CRUISE TO KAMPONG TRALACH

(Breakfast, Lunch, Dinner)

Day 6, Saturday January 21, 2023
KAMPONG TRALACH–KONPONG LOUANG

Calm in the Cambodian Countryside

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DISCOVERY Your Guided Sightseeing starts in Kampong Tralach with an Ox-Cart Ride through the beautiful Cambodian countryside. Along the way, stop to meet a local farmer and learn about his daily life. At the silversmith village in Konpong Louang, see talented craftsmen use age-old techniques to turn pure silver into works of art.

Sail to the capital city of Phnom Penh this afternoon.

PHNOM PENH

A Dark History or Market Dynamics

CLASSIC After lunch, a Visit to the Tuol Sleng Genocide Museum and one of the Killing Fields provides a glimpse into the atrocities inflicted on the Cambodian people by the Khmer Rouge regime, OR:

DISCOVERY Visit the lively Central Market with its unique Art Deco design by tuk-tuk.

This evening, spend some free time exploring the city on your own. Perhaps follow the riverfront promenade to the historic Foreign Correspondents Club (FCC).

(Breakfast, Lunch, Dinner)

Day 7, Sunday January 22, 2023

PHNOM PENH

The Royal Treatment

CLASSIC Join a Guided Tour of the city by private cyclo with visits to the Royal Palace with the spectacular Silver Pagoda, and the National Museum featuring an outstanding display of Khmer artifacts.

The remainder of the day is yours to enjoy at your leisure. Consider a Guided Optional Tour of a local brewery with free-flowing local beer!

Just before dinner, children from a local orphanage will perform a show, featuring local song and dance.

EVENING/OVERNIGHT CRUISE TO VIETNAM/CAMBODIA BORDER

(Breakfast, Lunch, Dinner)

Day 8, Monday January 23, 2023

BORDER CROSSING–CHAU DOC, VIETNAM

Good Morning, Vietnam!

DISCOVERY Take a Village Walk through the Chau Doc market, and absorb the atmosphere as locals are busy buying and selling fish, meat, and produce. After lunch, embark on a Guided Excursion down the backwaters of the Mekong. Along the way, see traditional floating homes, speedboat merchants, religious sites, a market selling dried goods, and more.
EVENING CRUISE TO LONG KHANH A

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(Breakfast, Lunch, Dinner)

Day 9, Tuesday January 24, 2023

LONG KHANH A–CU LAO GIENG

Cotton Weaving, Conical Hats, and Handcrafted Sampans

DISCOVERY This morning, a sampan brings you to the village of Long Khanh A, for a Cotton-Weaving Demonstration of this well-preserved tradition.
DISCOVERY This afternoon, enjoy scenes of daily life on Cu Lao Gieng Island via sampan and local motor cart. Your Guided Excursion starts with a stop at one of Vietnam's oldest Catholic churches. Then, visit the home of a local family that makes Vietnamese conical hats, or "Non la," from materials available to them such as palm leaves and bamboo. These iconic hats are primarily used as protection from the sun and rain but you may also see them used as a basket to carry home goods from the market. Lastly, visit a local workshop where a skilled family hand-crafts sampan boats.
EVENING CRUISE TO VINH LONG

(Breakfast, Lunch, Dinner)

Day 10, Wednesday January 25, 2023

VINH LONG

Sweets and Rice Treats

DISCOVERY Board a sampan this morning to Visit a Local Workshop in Vinh Long where you will see how rice paper, rice wine, and traditional candies are made.

This afternoon, enjoy time on board the ship as we sail to exciting Ho Chi Minh City.

AFTERNOON CRUISE TO HO CHI MINH CITY

(Breakfast, Lunch, Dinner)

Day 11, Thursday January 26, 2023

HO CHI MINH CITY (DISEMBARKATION)

Motorbikes, Monuments, and Mouthwatering Cuisine

CLASSIC Take a Walking Tour of Ho Chi Minh City's historic landmarks, including a stop at the Rex Hotel for a refreshing drink at the rooftop bar where the U.S. Military held the infamous "Five O'Clock Follies" during the war. Then, visit the War Remnants Museum and bustling Ben Thanh Market.
DISCOVERY For lunch, participate in a hands-on Vietnamese Cooking Class. Learn to prepare several local dishes and how to recreate them at home. Last, but not least, sample your delicious creations!

Enjoy time at your leisure this afternoon and evening for independent exploration. Maybe stop for a drink at the famous rooftop bar at the Caravelle Hotel.

(Breakfast, Lunch)

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Day 12, Friday January 27, 2023

HO CHI MINH CITY. EXCURSION TO CU CHI TUNNELS

Secret Passageways and Underground Hideouts

CLASSIC Drive out of the city for a Guided Visit to the Cu Chi Tunnels—an extraordinary network of tunnels more than 120 miles in length—used as a hideout and secret village by the Viet Cong.

Explore the city further during free time this afternoon.

This evening, join your traveling companions for a special dinner in a local restaurant.

(Breakfast, Dinner)

Day 13, Saturday January 28, 2023

HO CHI MINH CITY

Your vacation ends with breakfast this morning.

(Breakfast)

Important Advisements

As of November 3, 2021, the following advisements apply to your vacation. Please read them carefully, as they include important information that you need to know before departure.

Be sure to review this packet in its entirety, and advise us of any necessary changes immediately to avoid any change fees or vacation interruptions:

- It is important that names match your government-issued ID to avoid incurring a $50 name change fee, additional airline penalties of $300 or more per person, and/or delays to your trip.
- Look over your vacation details: the dated itinerary, your flights, insurance information, and other details, to ensure that we've covered everything you need for your vacation.
- You have requested your beds together for your room configuration. Avalon will make efforts to accommodate this request throughout your vacation though it is not guaranteed. Requests are subject to availability at time of check-in and may not be available in all hotels. Beds together are double bed or larger, able to accommodate two people. On Avalon ships and in some hotels this most likely will be two twin beds pushed together.
- Additional advisements may be sent to you.
- Children must be at least 8 years old to travel. There are no child discounts available.
- Confirmation of hotels will be available approximately 30 days prior to departure. In the event of additional departures on the same date, or other events that may result in the unavailability of hotels as listed in the tour descriptions, the accommodations substituted will be equivalent in standard.
- Normal baggage allowance for checked bags on intra-vacation flights is a maximum of 50 lbs/23 kgs per person. Some airlines have strict rules about excess baggage.

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- Prior to departure, we recommend reading country-specific information on the U.S. Department of State (www.travel.state.gov) or the Government of Canada (https://travel.qc.ca) or the Government of UK (https://www.gov.uk/foreign-travel-advice) website (depending on your country of citizenship). These are good places to learn about the destination you will be visiting, and include information about passports and visas, destination descriptions, safety and security, travel advice/advisories, alerts/warnings, vaccinations, and more. For citizens of other nations, we recommend you consult your local consulate for travel information, regulations, and requirements.
- Full passport details are required no later than final payment for all guests traveling internationally.
- Early arrival/late departure flights: Normal check-in/check-out times apply at our hotels. To guarantee early check-in/late check-out, guests will need to book a pre/post night.
- All guests traveling internationally are required to have a passport. Responsibility for meeting the entry/exit requirements (passport validity/blank pages, visas etc.) rests with the guest. Please review the Entry/Exit information included in your Travel Packet carefully for full details about entry and exit requirements specific to your tour. Globus family of brands is not responsible if you are denied entry or exit due to entry/exit requirements not being met.
- US / Canadian / Australia / New Zealand / UK citizens require a single entry visa for Vietnam & Cambodia

TSA Wait Times

Long delays for getting through TSA security have been cited at most major airports over the past few weeks. Although TSA has announced steps being taken to remedy this problem, it is recommended that passengers arrive for their flights 2-3 hours prior to departure to ensure enough time to clear security.

Luggage Restrictions

Porterage at is included for one piece of luggage per person (when porterage is available).As a general guide your one piece of luggage should not exceed 30x21x11 in. (76x53x28cm) or 40lbs. (20kg). We are unable to accept a second piece of luggage or any luggage exceeding these limits. If you are traveling with more, please make arrangements for storage while on vacation. Please check with your international carrier for other restictions.

Terms and Conditions:

Please review the Terms & Conditions for this travel package online at https://www.avalonwaterways.com/terms. The Terms & Conditions include details of what you can count on from us, your rights and obligations, and our revision fees and cancellation penalties. Receipt of the non-refundable deposit or payment of the vacation is confirmation that you have reviewed and agreed to these Terms & Conditions.

Visa Reminder

Cambodia

A visa to Cambodia is **required** for US citizens. Visa entry date for Cambodia is January 16, 2023.

If you hold a passport from another country, check with your local consulate about requirements for travel to Cambodia. Alternately, a visa service may be able to assist you with this process.

Visas can be obtained through an embassy, visa service, or online prior to departure. Alternatively, they can be obtained upon arrival at the airport in Siem Reap, however securing a visa in advance will allow you to avoid possible wait times on arrival. If you choose to obtain a visa at the airport, check in advance for requirements like passport-sized photos, etc.

Vietnam

A visa to Vietnam is **required** for US citizens. Visa entry date for Vietnam is January 23, 2023.

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If you hold a passport from another country, check with your local consulate about requirements for travel to Vietnam. Alternately, a visa service may be able to assist you with this process.

A single entry visa must be obtained prior to departing the US either through an embassy or visa service. The Vietnam visa on arrival and e-Visa are not accepted at the river border crossing.

Vietnam/Cambodia border crossing – If required for your visa application, please note that we cross the border at Kaam Samnor in Cambodia/Ving Xuong in Vietnam. This crossing point is commonly referred to as the Chau Doc crossing. The day of the crossing is the entry into Vietnam not the arrival day in Ho Chi Minh City so please ensure the date on your visa reflects this (it can even read a day or two prior to the actual crossing date). If the date listed on your visa is after the crossing date you may be denied entry.

Obtaining a Visa

For information about how to obtain a visa for your vacation, please contact your Travel Agent and ask about Generations Visa Service, Avalon's preferred partner for visa and passport services.

Vacations can be disrupted or have to be altered altogether if the correct documents cannot be supplied at airports or borders, so check very carefully that you have the required papers. These matters generally cannot be settled on-trip.

Traveling with children

Due to heightened security, many countries have adopted practices to prevent international abductions of children. If a child will be traveling with adults other than the parents, or with only one parent, it is recommended that a notarized letter be written by the parents or non-traveling parent stating the dates of travel and granting authorization to travel. We suggest that you also contact the appropriate consulates and airlines, who may have additional requirements or recommendations.

Other Entry Requirements/Documents

All guests traveling internationally are required to have a passport. Passports should be valid for six (6) months beyond the conclusion of your trip, with a minimum of three (3) blank pages for stamps and/or visas. Most countries have laws that require you to carry your passport with you at all times. Responsibility for meeting the entry/exit requirements (passport validity/blank pages, visas etc.) rests with the guest. Check your government's foreign affairs/travel advice website or a local consulate/embassy for the most current entry/exit requirements. Globus family of brands is not responsible if you are denied entry due to entry/exit requirements not being met.

What We Need From You

Guest Acknowledgement and On Trip Contact

In order to travel with Avalon guests are required to acknowledge their reservation. There are just a few easy steps you'll need to take to ensure your reservation is complete and you'll be ready to travel. Visit https://www.globusfamily.com/reservation to access your trip with your reservation number and complete the following steps:

1. Verify your name on the reservation matches exactly to the government-issued I.D. you'll be using for travel.

2. Provide us with any additional email addresses you'd like communications and information regarding your reservation to be sent.

3. Review and accept our Travel Terms & Conditions.

Rest assured, we will only use the email address for information about this reservation. It will not be used for any marketing.

Additionally, we will collect an on trip contact. On Trip Contact information will only be used in order to contact you in the event of an emergency. This information will not be used for marketing purposes and will be disposed of after

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the trip. On Trip contact information may be different from the booking phone number you provided with your initial reservation.

☒ Guest Acknowledgement

Our records indicate that you have not completed the guest acknowledgement process.

☒ On Trip Contact

Our records indicate that you have not provided us with an on trip contact for all participants on the invoice.

Passport and Emergency Contact Details

All guests traveling internationally are required to have a passport. We require your passport details, along with an emergency contact number (someone not traveling with you) prior to your departure. You may contact your Travel Consultant to provide this information, or you may create an account at MyAvalon (https://my.avalonwaterways.com). MyAvalon will also allow you to view your itinerary and purchase any additional optional excursions available for your trip.

☒ Passport Information

Our records indicate that you have not provided us with your full passport information.

☒ Emergency Contacts

Our records indicate that you have not provided us with emergency contacts for all participants on the invoice.

Travel Quest/tvl Ldrs thanks you for your business!