SERVING WATCHMEN

De-Escalation Training for Church & School Protectors

*"*How to calm someone down quickly, keep people safe, and bring peace to potentially dangerous situations.*"*

Parma, OH – August 20, 2025

Time: 9:00am – 3:00pm | Cost $99 per person + Eventbrite service & processing fees
***Group Discount:** Buy 4 or more tickets for $74.25 per person + Eventbrite service & processing fees

Topics Covered:	**Who Should Attend?**
• Verbal De-escalation • Using Words as Self-Defense Tools • Listening to Emotions • Core Message Communication • The Art of Calming the Excited • Empathetic Listening • Validating the Invalidated • Bringing Peace to the Verbal Storm • Going from Victim to Victor • Learning the Art of Getting Someone to do What You Want Them to do Without Making Them do it • Results-Based Calming Techniques • Mirroring in Self-Protection Scenarios	• Ushers • Greeters • Children's Ministry Volunteers • Church & School Safety Team • Teachers • Paraprofessionals • Volunteers • Elders • Pastors • Anyone with a heart to keep people safe **Certificates:** Attendees will receive a certificate of completion after the training.

Location: Bethlehem Lutheran Church | 7500 State Road, Parma, OH 44134

- Real world solutions
- De-escalation tactics that can be used at church, school, work, or home
- Skill development that anyone can learn
- Becoming a peacekeeper
- Making people feel valued
- Testimonials available upon request

For questions contact: Dr. Barry Young
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Register Online at Eventbrite or https://servingwatchmen.serveandshield.com