

Are you Prepared for a Crisis?

NAMI El Dorado County is very grateful for our trained officers and deputies who recognize and respond to the human being behind the brain disorder in a way that lessens the possibility of violence and trauma.



What to say when calling 9-1-1 for a Mental Health Emergency:

[details here](#)

- I'm calling about a Mental Health Emergency and request a CIT Officer.
- My name is _____
- I'm calling from _____ (your location) because my (family member/friend) is _____.
- Describe in detail what is going on right now.
- Advise law enforcement if there is information on file about the person in crisis. (see the Family Information Form link below)
- Ask if it's possible to arrive without lights or sirens

The 9-1-1 dispatcher will ask the following: (be clear and brief)

- Are there any acts or threats of violence?
- Are there any weapons involved?
- Where is the person experiencing the emergency located?
- Has there been a suicide attempt or has the person made threats of suicide?

Additional information to provide:

- Mental health diagnosis and mental healthcare provider.
- Intoxicated or overdosed?
- Current medications
- Gravely disabled and unable to care for themselves.

Always provide a completed [AB-1424](#) (also known as the Historical Information Form). If the deputy or officer that arrives is not aware of how this form is used then ask for a law enforcement supervisor.

The crisis intervention (CIT) team program with the Sheriff's Dept. is active on both slopes.

Crisis in South Lake Tahoe call (530) 544-2219

Crisis on the Western Slope call (530) 622-3345

If your instincts tell you a situation is dangerous, it probably is.

Call 911 immediately.

Make sure you communicate that "this is a MENTAL HEALTH emergency involving mental illness and we are seeking involuntary psychiatric hospitalization and not arrest.