

THE SOCIAL CARE NETWORK PROGRAM

WHAT PROVIDERS NEED TO KNOW



WHAT IS A SOCIAL CARE NETWORK (SCN)?

A Social Care Network (SCN) is a group of providers of all kinds working together to meet community member's health-related social needs (HRSNs) – specifically housing/utilities support, food services, and rides to social care. If you offer these services or are a contracted screener/navigator, you could be reimbursed for providing them to Medicaid Members who qualify. For a full list of services under this Program, reference [New York State's overview](#).

WHO IS HEALTHY ALLIANCE?

Healthy Alliance leads the SCN in the Capital, Central, and North Country regions of New York. They provide support to providers who join the SCN, while also working directly with community members to screen them and get them connected to services.

HOW DOES IT WORK?

The first step for any community member to get help under this Program is a screening to understand their needs and see if they qualify for services. If you are a contracted screening provider, you can complete the screening yourself in the technology platform and get reimbursed for it. If you are not a contracted screening provider, you can direct the community member to Healthy Alliance or another contracted screener, or to the [self-screening page](#) on Healthy Alliance's website – either walking through it with them or having them complete it themselves.

Once a screening is completed, the member's eligibility will be assessed. If eligible for the services under the Program, they will be connected to a contracted service provider who can meet their need(s). If they are not eligible, they will be connected to local, state, and/or federal resources.

WHAT TO SAY TO A COMMUNITY MEMBER:

Have you heard of Healthy Alliance?

They partner with New York State Medicaid to connect people to support at no cost to you — like help getting food, housing/utility services, rides to social care services, and more.

You may qualify for these services! To see if you do, we have to ask you a few quick questions to better understand your needs and see if you're eligible. After that, if you do qualify and this support would be helpful for you, I'll work with Healthy Alliance to get you connected to the services you need.

Is this something you'd be interested in? If so, we can get the process started now by getting you screened.



If you are not a contracted screening provider, use this QR code to have a community member complete a self-screening, or send them to www.HealthyAlliance.org/Screening