

# ROYAL NEWSLETTER

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## INDUSTRY NEWS



### MANDATORY FACE COVERINGS AND ACCESS RESTRICTIONS AT TORONTO PEARSON AIRPORT

Effective June 01, 2020, all passengers and airport workers must wear face covering. Access to airport including terminal buildings will be limited to travelers in possession of valid ticket only.

Click [HERE](#) to learn more

### AIR CANADA IS READY FOR TAKEOFF

Air Canada has enhanced their biosecurity measures and new booking flexibility options also introducing Air Canada CleanCare+

Click [HERE](#) for more information





## FLY BETTER AND SAFER WITH EMIRATES

Since May 21, 2020, Emirates has resumed flights to 9 destinations, including Toronto. With this, EK has introduced several measures to ensure employees and customers are taken care of at every step of the travel journey, they have redefined safety and hygiene standards on board and on the ground.



Click [HERE](#) to watch the video

## CATHAY PACIFIC HONG KONG AIRPORT TRANSIT

From June 01, 2020, air transit services at Hong Kong International Airport will resume in phases. Passengers travelling with Cathay Pacific and Cathay Dragon will be able to transit Hong Kong

Click [HERE](#) for full message



## BA VALIDITY EXTENSION FOR TICKETS ISSUED & ORIGINATING IN NORTH AMERICA

British Airways is offering greater flexibility for those travelers affected by Covid-19 and allowing the validity for any tickets which expired or are due to expire between April 2020 - July 2020, to be extended.

Click [HERE](#) for more details

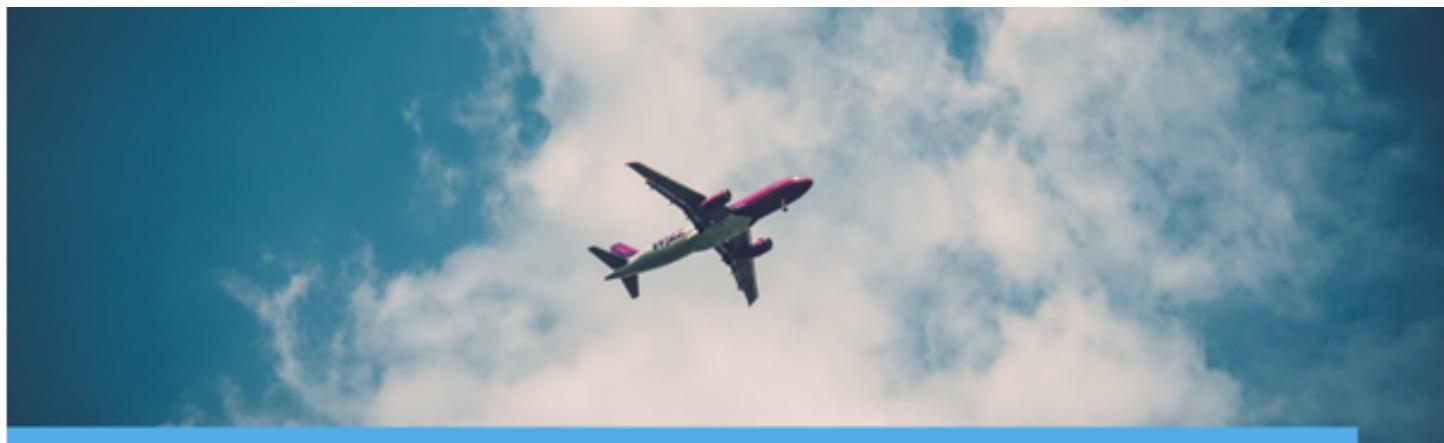
## CHINA EASTERN AIRLINES NOTICE OF REFUND

China Eastern has made adjustments with the notice regarding refund method that is effective from May 25, 2020

Click [HERE](#) to view the notice



## ROYAL SCENIC CARE FOR AGENCY PARTNERS



# Royal Scenic Care

As your partner, we are happy to lend a helping hand by going a step further to voluntarily add the **Extension/Retention** line to all PNR's including those that belong to our agency partners like you.

This **Free Service** will extend the validity of the tickets for a longer period of time and keep their value intact.

**Click HERE**  
for full message

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ON: 50018544/42

Office  
de la protection  
du consommateur

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