SENTRILOCK

The following standards are effective Monday, March 15, 2021

To position the SentriLock platform to provide the best technology solutions and the most positive user experience, it's necessary to change some current system options and defaults for the SentriKey Real Estate (SKRE) lockbox management system. Thank you in advance for your support and trust as we focus on overall improved ease of use and system supportability.

- **Bluetooth® (BLE) Proximity:** Requires a user to be within range of the BLE lockbox to access the key door. Users who attempt to generate a Mobile Access Code, often called a MAC code, for a listing assigned to a BLE lockbox by typing in the lockbox serial number from the *View Nearby Properties* page will be prompted to press *ENT* on the BLE lockbox to access the lockbox key door.

- **Add Property for non-Association Administrators:** All users will be able to manually add a property listing to the SKRE system via the SKRE website. This provides more efficiency and control for each user.

- **Time-Limited One Day Codes Set to 60 Minutes:** Time-Limited One Day Codes will be set to 60 minutes as the option. The ability to set the minimum or maximum time frame between 1 minute and 255 minutes will be deprecated. This means that all Time-Limited One Day Codes will expire 60 minutes after they are first used to access a lockbox. SentriConnect, available through the SKRE website/app, is a more robust alternative. It enables agents to grant secure temporary access to non-SentriLock users on BLE lockboxes for periods as short as 30 minutes or as long as 14 days.

- **Deprecation of Single One Day Code Availability for Multiple Lockboxes:** The option to generate a single agent-specific One Day Code for use on *all* lockboxes owned by a specific agent will be deprecated. A One Day Code unique to a specific lockbox can still be generated.

- **Deprecation of Office Staff-Administrator Control:** Office staff-level permissions to the SKRE system will no longer be able to *Add/Delete SentriKey Users and User Permissions* or *Terminate/Reactivate SentriKey Accounts*.

- **Deprecation of My Feedback:** This feature transitions to the SentriKey Showing Service platform, as it better aligns with showing service management than access management.