In the Know with Your CMIO
A Year of Innovation and Achievement

Looking back on 2018, we made some great strides in building on our “stable core” to improve usability, efficiency and agility. Through our Epic upgrades and the launch of multiple innovative tools highlighted below, we’ve been able build and most importantly innovate. Expect this to continue in 2019 as we focus on even more initiatives to enhance your experience and better support you.

As you’ll see in the list of 2018 achievements section, many of these notable highlights are the first of their kind to be achieved in the nation or within Texas. These accomplishments are just the start of many monumental initiatives and projects we have in store for the new year. I look forward to partnering with you on our journey to deliver unparalleled safety, quality, service and innovation in everything we do.

Thank you for your continued support throughout the course of the year. May you and your family enjoy this holiday season and have a prosperous new year.

Dr. Nicholas Desai
Chief Medical Information Officer
2018 ACHIEVEMENTS

Epic Gold Stars Level 8

HIMSS Stage 6

1st in nation to launch all 12 CDC opioid recommendations.

in nation to launch electronic case reporting.

in Texas to launch On My Way.

to launch Appriss (PDMP) and Illumicare SmartRibbon in Epic.

to launch sickbay.

Click for more 2018 accomplishments
PATIENT SAFETY and SYSTEMENESS

458 Order sets
350 BestPractice Advisories
109 Patients on CareSense
68,500 Opioids prescribed electronically
91 percent CPOE in Ambulatory

Barcode scanning
Blood product administrations 99.6 percent
Medications 91 percent

New offerings
Hyland OnBase, eVisits, Healthy Planet, Nurse Triage

PHARMACY
DoseEdge: Doses prepared 503,774
DoseEdge: Errors prevented 1,780
Alaris: Library utilization 85.1%
Intilliguard: Expired med products caught 4,669
ENGAGEMENT and EFFICIENCY

3,105 EpicCare Link users
782 Providers using Dragon

381,775 Patients signed up
104,854 Patient messages exchanged

204,604 Lab results sent
38,830 Rx refill requests

84,200 Appointments scheduled directly

MyChart

Pharmacy

14.5 million
8.3 million
1.4 million
1,282

Pyxix ES: Transactions
Pharmogistics: Patient dose transactions
Swiss Log: Doses filled
i.v. ONCO robot: Doses filled
IMPROVED ACCESS to CARE

955 Video visits in Epic
2,080 AmWell visits
65,000+ Referrals

INTEROPERABILITY

Patient Records (total)
9.5+ MILLION Exchanged
6.6+ MILLION Received
81,417 Summary of Care documents from CVS MinuteClinics

Patient Records (2018)
4.9+ MILLION Exchanged
3.2+ MILLION Received

RECONCILED
Medications 2,495,948
Allergies 340,500
Problems 187,652
Immunizations 113,832

Top Trading Partners
Greater Houston 1.4 million
HealthConnect
MD Anderson 1.1 million
Kelsey-Seybold 1 million
POPULATION HEALTH

$1.25 million  Shared savings from program risk versus program funding
22,198  Number of patients in MSSP

Risk Adjustment Factor
BestPractice Advisories fired  8,933
BestPractice Advisories addressed  70%

MOBILE TOOLS

2,090  Providers using Haiku
333  Providers using Canto

PerfectServe Synchrony
5,605  Providers
633,992  Interactions

Messages received within:
5 minutes  43%
30 minutes  53%
Special Apple Offering for Physicians
Houston Methodist has partnered with Apple to offer special offerings for physicians, including:

- **Employee Purchase Plan**: Special pricing on Apple products
- **AppleCare Plus**: Extended warranty services
- **Today at Apple**: Brief Apple Watch and iOS workshops designed just for Houston Methodist physicians, offered throughout the month of January at Houston Apple retail stores (morning, evening and weekend sessions are available; physicians can sign up by going to the [Physician webpage](#) or directly at [Today at Apple for Houston Methodist Physicians](#)

For more information, visit the [Physician webpage](#) for details. Please note that the following offerings are for ALL physicians affiliated with Houston Methodist, no matter their medical staff status.