

PHYSICIAN CONNECT All Providers



Dec. 19, 2018

In the Know with Your CMIO A Year of Innovation and Achievement

Looking back on 2018, we made some great strides in building on our “stable core” to improve usability, efficiency and agility. Through our Epic upgrades and the launch of multiple innovative tools highlighted below, we’ve been able build and most importantly innovate. Expect this to continue in 2019 as we focus on even more initiatives to enhance your experience and better support you.

As you’ll see in the list of 2018 achievements section, many of these notable highlights are the first of their kind to be achieved in the nation or within Texas. These accomplishments are just the start of many monumental initiatives and projects we have in store for the new year. I look forward to partnering with you on our journey to deliver unparalleled safety, quality, service and innovation in everything we do.



*Dr. Nicholas Desai
Chief Medical Information Officer*

Thank you for your continued support throughout the course of the year. May you and your family enjoy this holiday season and have a prosperous new year.

*houston methodist opioid collaboration illumicare smartribbon pdmp
electronic case reporting caresense paperless statements evisits
healthy planet on my way
clinical pathways teleneurology sickbay nuance
mssp risk adjustment factor nurse triage clinical imaging
appriss care everywhere eprescribe dragon video visits*

YEAR 2018 IN REVIEW

*health information exchange haiku
delirium prevention
apple health dragon
onbase perfectserve
epiccare link canto*

epic

2018 ACHIEVEMENTS

Epic Gold Stars
Level 8



HIMSS **Stage 6**



1st

in nation to **launch all 12 CDC opioid recommendations.**

in nation to launch **electronic case reporting.**

in Texas to launch **On My Way.**

to launch **Appriss (PDMP)** and **Illumicare SmartRibbon** in Epic.

to launch **sickbay.**

Click for more 2018 accomplishments

PATIENT SAFETY and SYSTEMNESS



458 Order sets

350 BestPractice Advisories

109 Patients on CareSense

68,500 Opioids prescribed electronically

91 percent CPOE in Ambulatory

Barcode scanning

Blood product administrations **99.6** percent

Medications **91** percent

New offerings

Hyland OnBase, eVisits, Healthy Planet, Nurse Triage

PHARMACY

DoseEdge: Doses prepared **503,774**

DoseEdge: Errors prevented **1,780**

Alaris: Library utilization **85.1%**

IntelligentGuard: Expired med products caught **4,669**

ENGAGEMENT and EFFICIENCY



3,105

EpicCare Link users

782

Providers using Dragon

MyChart

381,775

Patients signed up

104,854

Patient messages exchanged

204,604

Lab results sent

38,830

Rx refill requests

84,200

Appointments scheduled directly

Pharmacy

Pyxix ES: Transactions

14.5 million

Pharmogistics: Patient dose transactions

8.3 million

Swiss Log: Doses filled

1.4 million

i.v. ONCO robot: Doses filled

1,282

IMPROVED ACCESS to CARE



955 Video visits in Epic **2,080** AmWell visits

65,000+ Referrals

INTEROPERABILITY

Patient Records (total)

9.5+ Exchanged
MILLION

6.6+ Received
MILLION

Patient Records (2018)

4.9+ Exchanged
MILLION

3.2+ Received
MILLION

81,417 Summary of Care documents
from CVS MinuteClinics

RECONCILED

Medications	2,495,948
Allergies	340,500
Problems	187,652
Immunizations	113,832

Top Trading Partners

Greater Houston HealthConnect	<i>1.4 million</i>
MD Anderson	<i>1.1 million</i>
Kelsey-Seybold	<i>1 million</i>

POPULATION HEALTH



\$1.25 million Shared savings from program risk versus program funding

22,198 Number of patients in MSSP

Risk Adjustment Factor

BestPractice Advisories fired

8,933

BestPractice Advisories addressed

70%

MOBILE TOOLS



2,090 Providers using Haiku

333 Providers using Canto

**PerfectServe
Synchrony**

5,605
Providers

633,992
Interactions

Messages received within:

5 minutes **43%**

30 minutes **53%**

LOOKING AHEAD

One MyMethodist app for patients, includes wayfinding



Physician builders certified to support you in Epic

Epic access for affiliates

Virtual reality pilot

Apple® offerings exclusively for physicians

Special Apple Offering for Physicians

Houston Methodist has partnered with Apple to offer special offerings for physicians, including:

- **Employee Purchase Plan:** Special pricing on Apple products
- **AppleCare Plus:** Extended warranty services
- **Today at Apple:** Brief Apple Watch and iOS workshops designed just for Houston Methodist physicians, offered throughout the month of January at Houston Apple retail stores (morning, evening and weekend sessions are available; physicians can sign up by going to the [Physician webpage](#) or directly at [Today at Apple for Houston Methodist Physicians](#))

For more information, visit the [Physician webpage](#) for details. Please note that the following offerings are for ALL physicians affiliated with Houston Methodist, no matter their medical staff status.

