



For Inpatient and OB Nurses Text Messaging to Patients' Loved Ones Updated to Include Unit and Phone Number *Effective Now*

To make it easier for our patients' loved ones to know who to contact for more information, the unit/department name and phone number are now included on certain preconfigured text messages. Also, messages sent over the previous five days are visible in Epic on the **Profile** report within **Patient Lists**.

Examples of updated messages:

- Your loved one's care plan has been adjusted. Please call the unit HMH Alkek 7 at 713.441.3072 for an update.
- Your loved one was admitted and is stable. Please call the unit HMH Alkek 7 at 713.441.3072 for more information.

12:25 MAIN 4 ICU 59 y.o. / M Testing, Robert (M) 0490-15 None Found

Pathwaytesthip, Limping Unit HMH A7 Room 0733 Bed 0733-A

Signed In Members of Treatment Team
No signed in providers to display

Provider	Role	Specialty	From	To
Abdelmoula, Mohamed, MD	Attending Provider	Family Medicine	07/09/20 1506	—
Tabatabai, Laila Shaheen, MD	Consulting Physician	Endocrinology	06/10/20 0835	—

Length of Stay
Actual: 133 days
Admission Date: 03/31/2020

Sent	Message	Sender	Recipient(s)
7/16/2020 10:15 AM CDT	You are signed up to receive patient update messages. Please do not reply to these messages.	Inpatient, Nurse, RN	Text