



For All Epic Users

Secure Chat – Tip of the Week

When to Use Secure Chat

Secure Chat is a new Epic feature that you can use to securely text each other through a desktop, WOW or Epic mobile apps like Haiku, Canto and Rover.

When do I use Secure Chat?

- Only use Secure Chat for **non-urgent communications** related to daily work.
- Continue using your current communications channels for immediate and urgent patient needs and to contact on-call providers.

For more information and resource materials, including tip sheets, FAQs, guidelines for use and etiquette and more, visit it.houstonmethodist.org/securechat