

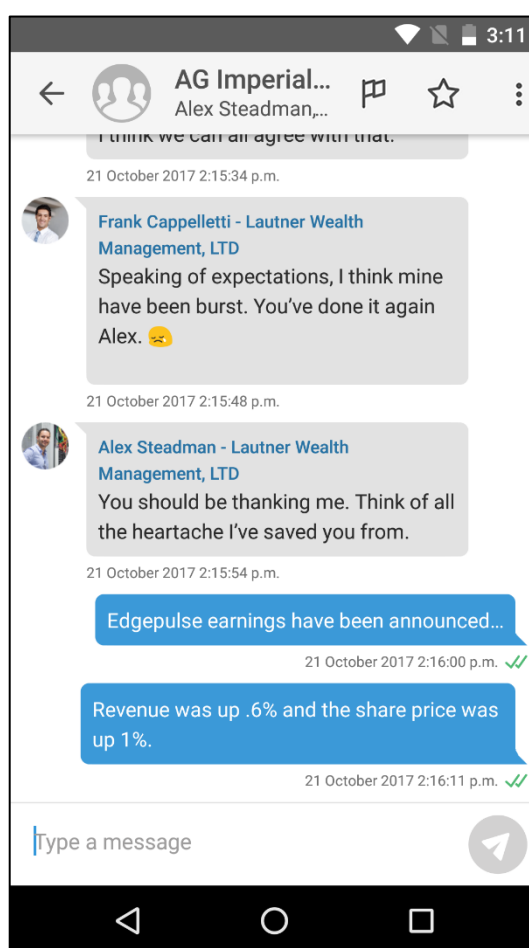
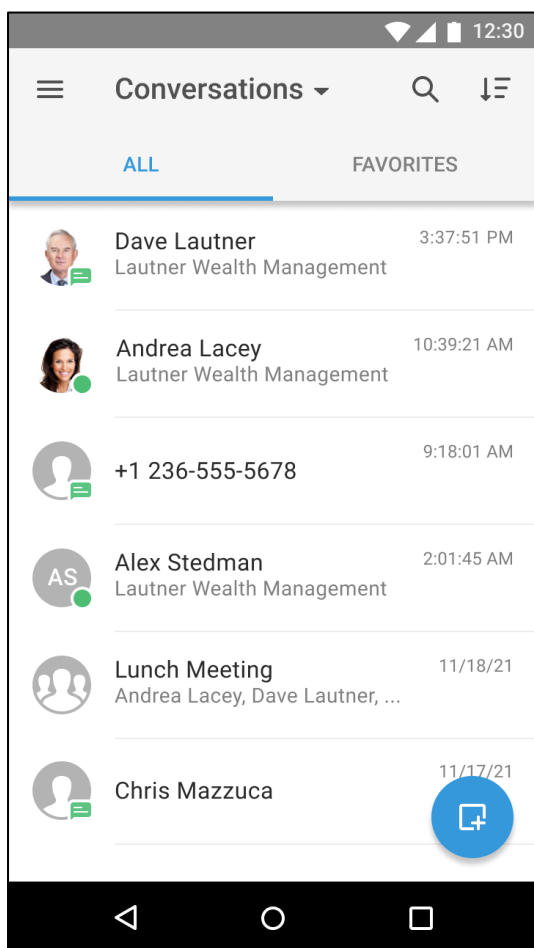
Getting Started with Global Relay for Android

Global Relay App is a high-performance cloud messaging platform, purpose-built to meet the messaging, compliance, privacy, and security needs of the financial sector and other regulated industries.

With Global Relay App, your organization can securely communicate both internally and externally with colleagues, partners, and counterparties.

To get started, review the following topics:

- [Navigating Global Relay App](#)
- [Managing Conversations](#)
- [Starting a Conversation](#)

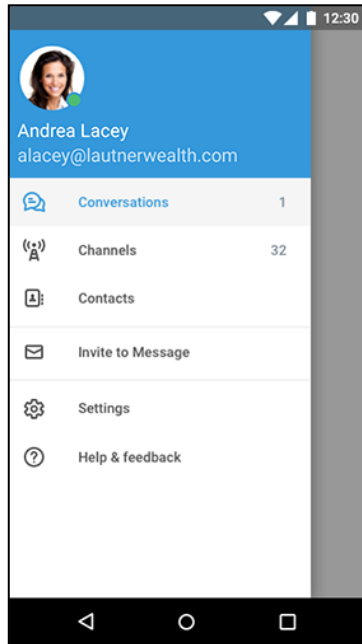


Navigating Global Relay App

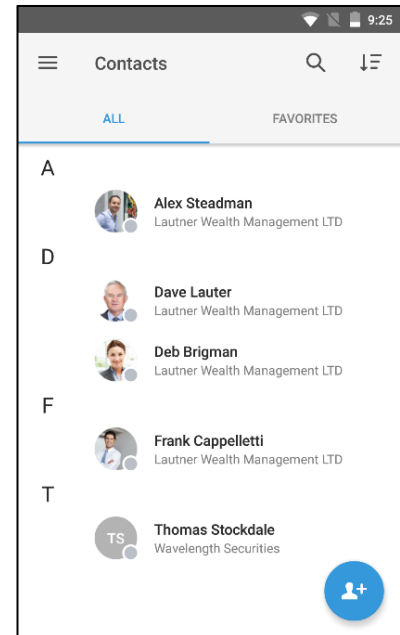
From the navigation menu, tap the following to display contacts, conversations, or channels:



Navigation menu: Click the menu button and select whether to display your contacts, conversations, channels, profile, report an issue, online help, invite others to Message or log out.



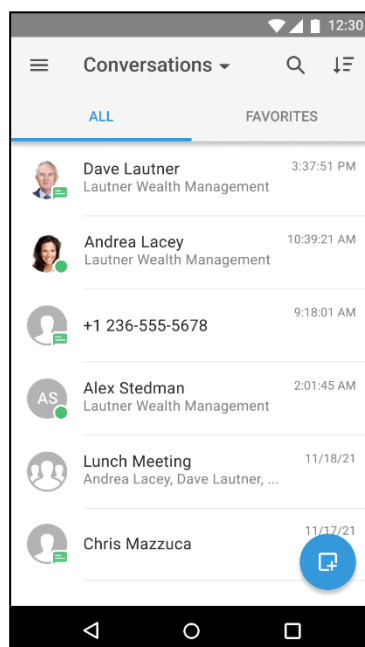
Contacts: Displays a list of users who make up your contacts in Global Relay App.



Conversations: Displays a list of your existing conversations.

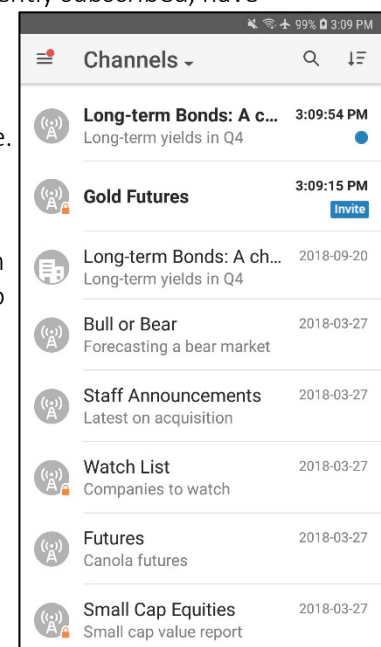


Tip: You can compose new one-to-one or multi-party conversations from your Conversation list.



Channels: Displays a list of all the channels to which you are currently subscribed, have previously unsubscribed, or received an invitation to subscribe.

Channels are specific topics of conversation users can subscribe to that can include an unlimited number of participants.

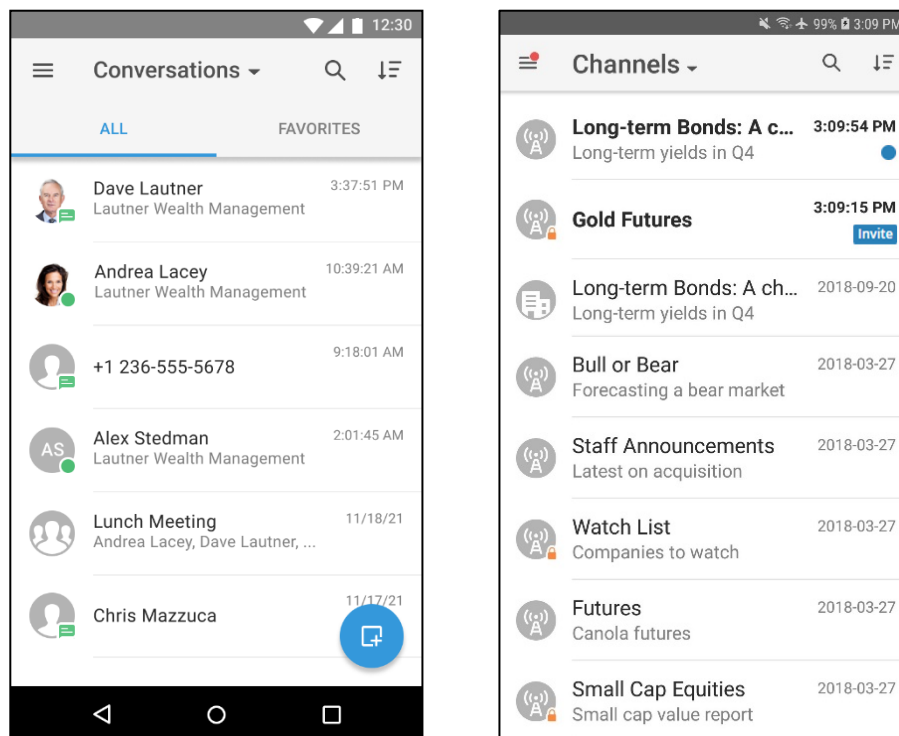


Managing Conversations








Using Global Relay App, you can have a conversation with anyone in your Contacts and involve multiple people in a conversation.

In fact, you can have multiple conversations with the same group of people, where each, separate conversation can be assigned a different subject. When you initiate a conversation, you can give it a specific, unique subject.

Meanwhile, you can view a list all of your conversations and channel communications.

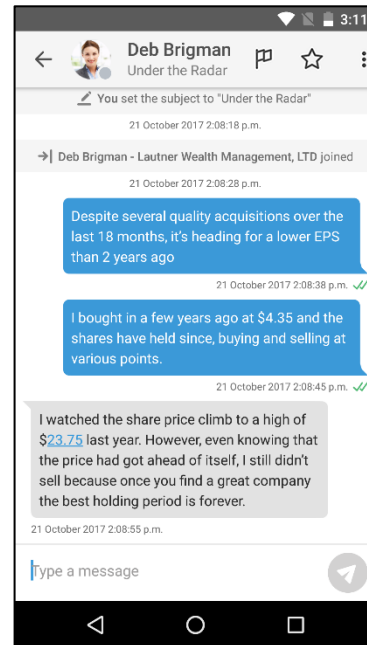
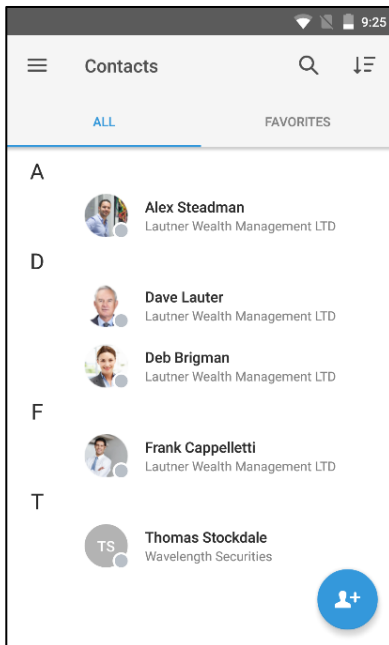


Within your Conversations, the following details may display:

- : Invitations to join new conversations or channels
- : Conversations and channels with new messages
- : The number of conversations with new messages is displayed from the Conversations menu.
- : The contact's uploaded profile picture or a generic profile, with the contact's presence status
- : Multi-party conversation
- : Conversations with flagged state
- : Conversations marked as favorites

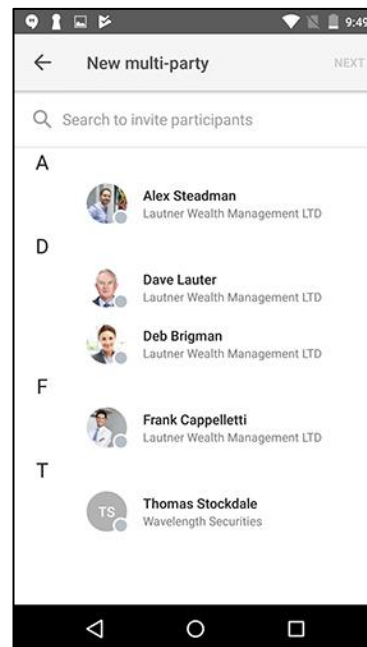
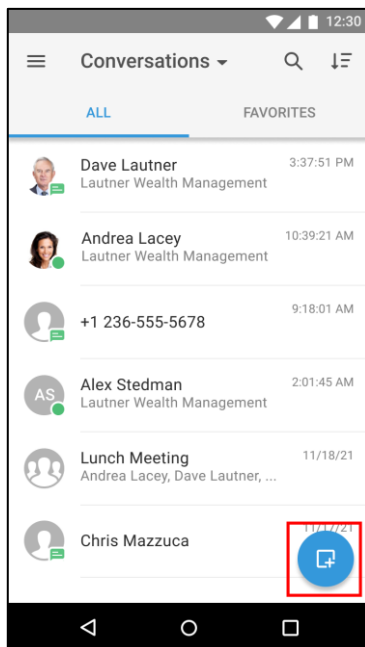
Starting a Conversation

1. From your Contacts, select a user.
2. Start your conversation.



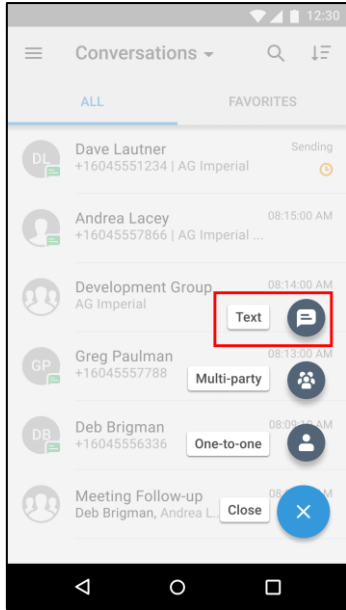
Starting a New Multi-Party Conversation

1. From your Conversations, tap the compose button and select **Multi-party**.
2. In the New multi-party screen, select your conversation participants and tap **Next**.

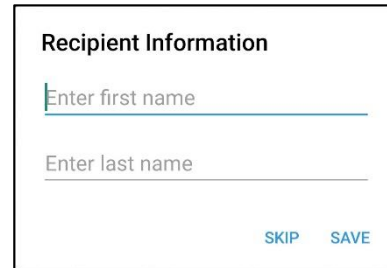


Starting a New Text Conversation

1. From your Chats, click the New Chat icon and select **Text**.



2. In the new Start Text screen, enter recipient's phone number, and then tap it in the display.
3. In the Recipient Information prompt, enter recipient's first and last name, and then click **Save**; or click **Skip**.
4. Start your conversation.

A screenshot of the 'Recipient Information' form in the Global Relay application. The form has a title 'Recipient Information' at the top. Below the title are two input fields: 'Enter first name' and 'Enter last name'. At the bottom right of the form are two buttons: 'SKIP' and 'SAVE'.