

*As Chair and spokesperson of
PFAC, I communicate directly
with the Leadership Team.*

I REVIEW DOCUMENTS THAT WE PROVIDE TO OUR PATIENTS.

Barb Masotti

- HDGH Advisor



BECOME AN ACTIVE MEMBER OF THE PATIENT FAMILY ENGAGEMENT COUNCIL

If you are interested in making a difference with Healthcare please visit
www.hdgh.org/pfac or contact the Patient Advocate.



HÔTEL-DIEU GRACE
ESTD HEALTHCARE 1888



PATIENT & FAMILY
ADVISORY
COUNCIL



*As a PFAC member I developed
a new Patient and Family
Centered Care policy.*

**IT RECOGNIZES
THAT FAMILY &
FRIENDS ARE
AN INTEGRAL
PART OF THE
PATIENT'S
HEALING
PROCESS.**

Karl Straky

- HDGH Advisor



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*I am on the Quality
Board and the Board
of Directors.*

**I ENSURE
PATIENTS
& FAMILIES
HAVE A
VOICE.**

Linda O'Rourke

- HDGH Advisor



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*I meet with staff
through Unit Based
Councils to provide feedback.*

I SUPPORT INITIATIVES THAT ARE PATIENT & FAMILY CENTRED.

Daniel Hebert

- HDGH Advisor



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*Je me réunis avec le personnel par
l'entremise des conseils d'unité pour
donner de la rétroaction.*

J'APPUYE LES INITIATIVES AXÉES SUR LE PATIENT ET LA FAMILLE.

Daniel Hebert

- HDGH Conseiller



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