

## Clinical Upload Feature

## **CareCore National Portal**

- 1. Please select the "Authorization Lookup" tab to search for the existing prior authorization request.
- 2. Once the case has been selected and verified as pending, There will be an option to upload additional clinical information under the prior authorization information.



## **Medsolutions Portal**

- 1. Please select the "Search/Start Case" tab to search the detailed case information.
- 2. Enter the required information in the "Patient and Case Lookup' bar on the left-hand side.
- 3. After the authorization summary has been populated, there will be an option to "Add/Attach Documents" under the clinical notes field.

