

FEMA Assistance Deadlines Extended to Feb 6, 2025

North Carolina Helene survivors now have until February 6, 2025, to apply for assistance with FEMA. Homeowners and renters in Buncombe and 38 additional counties, and the Eastern Band of Cherokee Indians with uninsured losses from Helene, are eligible to apply for FEMA assistance.

To apply:

Visit a Disaster Recovery Center (DRC) To find the center location nearest you go to fema.gov/drc.

Go online to disasterassistance.gov.

Download the FEMA App for mobile devices

Call the FEMA helpline at 800-621-3362 between 7 a.m. and midnight. Help is available in most languages. If you use a relay service, such as video relay (VRS), captioned telephone or other service, give FEMA your number for that service.

The deadline for Disaster Unemployment Assistance (DUA) related to Helene has also been extended to February 6, 2025. For more information on DUA benefits, call the Unemployment Assistance Hotline at 919-629-3857 (for Spanish call 919-276-5698). The hotline is open from 8 AM to 7 PM Monday - Friday, 8 AM to noon on Saturday, and noon until 4 PM on Sunday.