NYPA Secure



NY Power Authority

COVID-19 Timeline



Pre-Event(s)

Overall Actions

Lessons Learned

Exercises & Drills

Assess & Measure

Cyber Hygiene

Risk Visibility

- •Leveraged Information Sharing Resources
- Continuous review of security posture
- Monitoring trends and operational changes

On-going actions

User / Vendor Reviews

- Ensuring the user is informed, integration with corporate communications
- Reviewing vendor SLA's and monitoring
- Amplified operational cadence
- Monitoring supply chain risks
- Level set to staff that security, policies and standards remain

Monitoring / Security Posture

Cyber Operational Actions

Information Sharing

Leveraging partnerships, industry and peers to share & get information



Active vigilance, communication and escalation processes in place to get the word out

Communications (Team and Employees)

- Confirmed teams know our PACE (Primary, Alternate, Contingency, and Emergency)
- •Confirmed access and availability of services and retest plans
- Leveraging collaboration tools to monitor and confirmed community awareness
- Maintaining consistent user awareness program

Access (Electronic & Physical)

- •Reviewing critical resource knowledge and access to operational systems
- Confirmed vendor escalations / notification plans given primary method loss
- Shared physical access processes with all team members

Threats (Monitoring and Changing Risks)

- Remaining vigilant & monitoring for opportunistic attacks (Social Engineering, Credential Harvesting, etc.)
- •Increased vigilance to maintain end point security and visibility of workforce

Operational Technology Support

- Ensuring operational network monitoring and cyber security alerts are aggregated with corporate / remote monitoring capabilities
- Planned and determined critical work tasks that need additional coordination with limited site access or remote workforce

Cyber Response (if needed)

- Clarified to staff we will Follow the plan
- Pre-assigned response roles for remote staff
- Have plans to over communicate and assign leads to each plan action
- •Evaluating everything and ensuring staff are operating with a "Questioning Attitude"