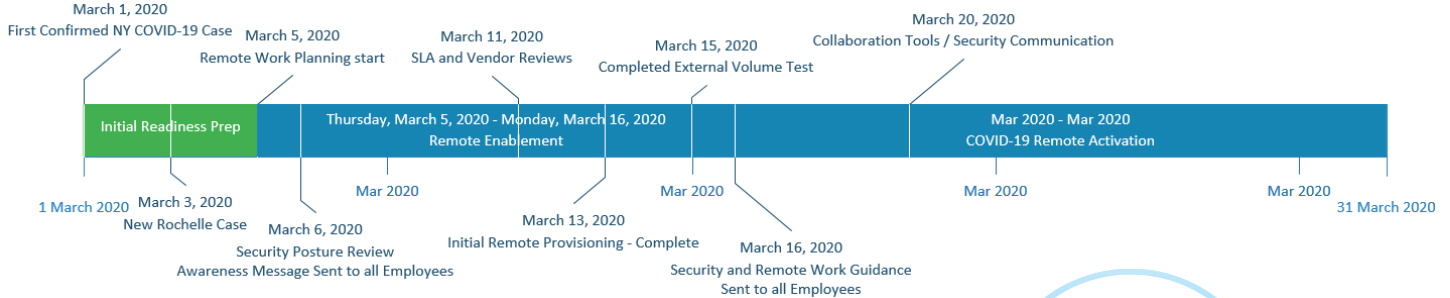


NYPA Secure



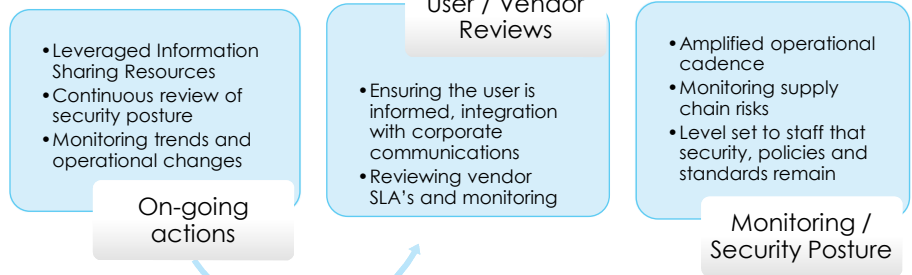
COVID-19 Timeline



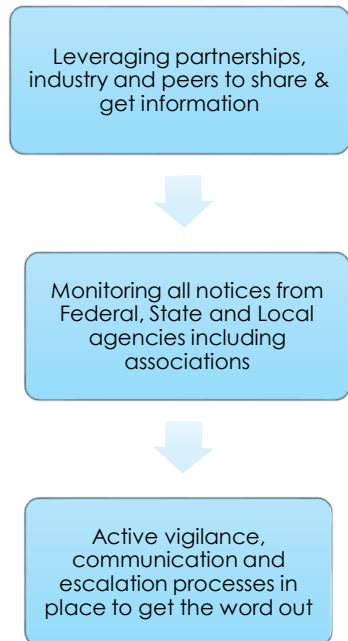
Pre-Event(s)



Overall Actions



Information Sharing



Cyber Operational Actions

- Communications (Team and Employees)**
 - Confirmed teams know our PACE (Primary, Alternate, Contingency, and Emergency)
 - Confirmed access and availability of services and retest plans
 - Leveraging collaboration tools to monitor and confirmed community awareness
 - Maintaining consistent user awareness program
- Access (Electronic & Physical)**
 - Reviewing critical resource knowledge and access to operational systems
 - Confirmed vendor escalations / notification plans given primary method loss
 - Shared physical access processes with all team members
- Threats (Monitoring and Changing Risks)**
 - Remaining vigilant & monitoring for opportunistic attacks (Social Engineering, Credential Harvesting, etc.)
 - Increased vigilance to maintain end point security and visibility of workforce
- Operational Technology Support**
 - Ensuring operational network monitoring and cyber security alerts are aggregated with corporate / remote monitoring capabilities
 - Planned and determined critical work tasks that need additional coordination with limited site access or remote workforce
- Cyber Response (if needed)**
 - Clarified to staff we will Follow the plan
 - Pre-assigned response roles for remote staff
 - Have plans to over communicate and assign leads to each plan action
 - Evaluating everything and ensuring staff are operating with a "Questioning Attitude"