



During this unprecedented time, the first concern of companies is their people. However, we realize the pandemic will unfortunately cause financial implications businesses must address in the coming weeks as well. As the industry leader and through our years of experience, Corrigan Moving has been there for our customers through several difficult times such as these.

We want to assure you we are committed to remaining open for business and are working closely with our crews and van operators, as well as our nationwide network of United Agents, to conduct business as usual. Notwithstanding any federal or local total business stoppage mandates, we are committed to supporting you and doing our best to provide the services to load, transport and deliver household goods and the commercial products our customers need.

We are also looking ahead to what the future may bring. While it is a time of uncertainty, there are a number of ways our business has already adapted and plans to adapt to support you now and in coming months.

Virtual Surveys

All surveys are currently being conducted with the use of technology and are being completed through our virtual survey process, allowing customers to connect with a representative online through video chat. This solution offers the accuracy of an in-home survey while protecting everyone involved.

Containers

Containers offer many benefits for customers, especially so in the upcoming days and months ahead.

- **Exclusive Use:** Customers may have more peace of mind since their belongings are not intermingled with other customers' in trucks or warehouses. It is most effective when we have the ability to containerize a shipment at residence.
- **Fast Transit:** Corrigan can leverage vast capacity within our network to avoid unnecessary backlogs and delays.
- **Delivery Flexibility:** Delivery is included in the low-cost service price and can be scheduled for one, specific day with no delivery spread. We can also quickly make accommodations if a shipment must be kept at a warehouse because of quarantine or other extenuating circumstances.

Suspension of 2020 Peak Season Rating

Corrigan Moving Systems has made the decision to suspend peak season rating for calendar year 2020 effective immediately. We know the expectations placed upon you to control costs has escalated in recent weeks and will likely be a way of thinking for the foreseeable future. We value our partnerships and recognize our job is to support your needs during this unprecedented time.

Thank you for your business. I wish you, your employees and their families the best during this difficult situation.

A handwritten signature in black ink that reads "David P. Corrigan". The signature is written in a cursive, flowing style.

David P Corrigan
President