

PARTNER TALKING POINTS
UPDATED MAY 13, 2021

Partners: The following information is to support you and your organization in communicating about OUR Florida. For additional information, answers to frequently asked questions or to determine eligibility, visit OURFlorida.com.

KEY MESSAGES/TALKING POINTS

- OUR Florida is Florida's federally-funded relief program to support residents and businesses as they continue to recover and rebuild.

- OUR Florida is a program of the Florida Department of Children and Families. Funding is provided by the Department of Treasury through the federal Emergency Rental Assistance Program.

- OUR Florida provides renters who qualify with relief on unpaid rent and utility bills.
    - OUR Florida aims to help Florida families remain safely in their rented homes while pursuing opportunities for economic self-sufficiency.

- OUR Florida assists property owners with relief for lost rental income to support their continued recovery.
    - Businesses directly receive unpaid rent and utility payments owed.
    - The relief will help businesses continue to rebuild and provide jobs for Florida workers.

- Eligible Floridians and businesses can apply online at OURFlorida.com. The online portal is the most efficient way for applicants to supply documentation, receive verification and obtain relief.

- After an application is submitted, OUR Florida will review for eligibility and verification.

- For applicants who qualify, the payments will be made directly to the business, landlord or utility.

- Qualified applicants may receive up to 15 months of rent and utility payments. This includes 12 months of past due rent and three potential months of forward-looking rent payments. Only past due utilities will be covered. Additional proof may be required to demonstrate continued financial hardship for forward-looking payments.

- The maximum payment to an eligible household, including rent and utilities is $2,000 per month. The maximum total payment for any household over the course of the program is $15,000.

- Floridians who rent their home are eligible if they:
    - Earn an income at or below 80% of the area's median income; and
    - Have qualified for unemployment, experienced a loss of income, incurred significant costs or faced financial hardships due to the COVID-19 public health emergency; and
    - Are at risk of losing their home, or are living in unstable or unhealthy conditions.

- Applicants must provide documentation of identity, rental obligation, household income, demonstrated economic hardship due to the COVID-19 public health emergency, and demonstrated risk for housing instability or loss.

- To learn more, visit OURFlorida.com.

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