

City of Reno

Resource Guide





**Su gobierno local City of Reno
 los invita a conocer más de su
 programación, servicios y
 consejos de seguridad,
 visitando**

Reno.Gov/Espanol

**Como recordatorio el sitio web
 tiene opción de traducción al
 español haciendo clic en
 "español" en la parte superior
 de la página.**



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City of Reno Departments & Services

Arts & Culture

The City of Reno is committed to making arts and culture accessible to everyone by offering a wide range of public art, preserving history, and supporting cultural organizations.

- 🌐 **Website:** RenoCulture.com
- ✉️ **Email:** PublicArt@Reno.Gov
- 📘 **Facebook:** [Facebook.com/RenoBigArtsLittleCity](https://www.facebook.com/RenoBigArtsLittleCity)
- 📺 **X:** [X.com/RenoArtsCity](https://www.x.com/RenoArtsCity)
- 📷 **Instagram:** [Instagram.com/RenoBigArtsLittleCity](https://www.instagram.com/RenoBigArtsLittleCity)

Boards & Commissions

The City of Reno operates over 20 boards and commissions which serve as advisory bodies to various functions of municipal government. Individuals who are interested in becoming a member of a board or commission may apply in-person at the Reno City Clerk's Office, or online.

- 🌐 **Website:** Reno.Gov/Boards
- 📞 **Phone:** (775) 334-2030

Clean and Safe Program

The Clean and Safe program partners with regional organizations to provide outreach and services to the unsheltered community, while also maintaining clean, accessible, and safe public spaces for all to enjoy.

- 🌐 **Website:** Reno.Gov/Government/Departments/City-Manager-s-Office/Clean-and-Safe-Program

Municipal Court

Reno Municipal Court provides the public safety, equal access to all, and respect to those who come before the Court. Visit the website to view all court cases, forms, online hearings, and more.

- 🌐 **Website:** Reno.Gov/MuniCourt
- 📞 **Phone-General:** (775) 334-2290
- ✉️ **Email-General:** RMC@Reno.Gov
- 📍 **Location:** 1 S. Sierra St., Reno, NV 89501
- 🕒 **Hours:** Monday-Thursday 7:30am-5:30pm
- 📞 **Phone-Payments:** (775) 334-3066
- 📞 **Phone-Bail Bonds:** (775) 334-3069
- 📞 **Phone-Records Division:** (775) 334-2040
- 📞 **Phone-Security:** (775) 334-2464
- 📞 **Phone-Pretrial Services:** (775) 334-3077
- ✉️ **Email-Pretrial Services:** Pretrial@Reno.Gov

Parking Services

Parking Services can assist with ticket payment, residential parking permit requests, parking ticket appeals, and general information.

- 🌐 **Website:** Parking.Reno.Gov
- 📞 **Phone:** (775) 334-2293
- ✉️ **Email:** ParkingServices@Reno.Gov
- 🕒 **Hours:** Monday-Friday 9am-4pm

Parks and Recreation

Keep up with all things City of Reno Parks and Recreation.

- 🌐 **Website-General:** Reno.Gov/ParksAndRec
- 📞 **Phone-General:** (775) 334-2262
- 📞 **Phone-After Hours Emergencies:** (775) 352-4249
- 📘 **Facebook:** Facebook.com/RenoParksandRec

RecConnect

The RecConnect membership program provides access to the City's amazing facilities, pools, programs, equipment, and a wide variety of workout spaces. RecConnect members gain nearly unlimited access to Parks and Rec spaces and facilities where they can reach their goals.

- 🌐 **Website:** Reno.Gov/RecConnect
- 📞 **Phone-General:** (775) 334-2262

Adaptive/Inclusion/Veteran

Programs, activities, and events are offered to our Veterans and individuals with disabilities. Discounts and Scholarships are available for many of these programs.

- 🌐 **Website:** Reno.Gov/Adaptive
- 📞 **Phone:** (775) 333-7765
- ✉️ **Email:** WolfeA@Reno.Gov
- 📘 **Facebook:** Facebook.com/RenoAdaptive

Adult Sports

The City of Reno offers many fun adult sport leagues. The leagues fill up quickly and teams are accepted on a first come, first served basis.

- 📞 **Phone:** (775) 657-4657
- ✉️ **Email:** PorterC@Reno.Gov

Public Safety

In the event of an emergency, dial 911.

Reno Fire Department (RFD)

- 🌐 **Website:** Reno.Gov/Fire
- 📞 **Phone-Admin:** (775) 334-2300
- 🌐 **Website-Report an Issue:** Reno.Gov/RenoDirect
- 📞 **Phone-Report an Issue:** (775) 334-4636
- ✉️ **Email-Burn Permits:** RFDRequests@Reno.Gov
- 📘 **Facebook:** Facebook.com/RenoFireDepartment
- 📺 **X:** X.com/RenoFireDept
- 📷 **Instagram:** Instagram.com/RenoFireDept

Pavilions & Facility Rentals

The City of Reno has 87 park locations, over 140 miles of trails, and park pavilions for anything from casual BBQs to weddings. Call for more information on how to reserve.

- 🌐 **Website:** Reno.Gov/ParksAndRec
- 📞 **Phone-Reserve Pavilions:** (775) 334-2417

Sierra Kids Before & After School Program

The Sierra Kids Before and After School Program is a quality recreational enrichment program for children who need a safe, supervised environment before and after school. Scholarships are available.

- 🌐 **Website:** Reno.Gov/ParksAndRec
- 📞 **Phone:** (775) 334-4280
- ✉️ **Email:** YouthRegistration@Reno.Gov

Vacation Station Camp

Vacation Station camps provide a fun and safe environment for kids aged 6 to 12.5 years old while school is out of session. Scholarships are available.

- 🌐 **Website:** Reno.Gov/ParksAndRec
- 📞 **Phone:** (775) 334-4280
- ✉️ **Email:** YouthOffice@Reno.Gov

Youth Sports

The City of Reno partners with the Northern Nevada Sports & Recreation (NNSR) and the Reno Youth Sports Association (RYSA) to provide sports programs and leagues.

- 🌐 **Website-NNSR:** NNSR.org
- 📞 **Phone-NNSR:** (775) 360-4160
- 🌐 **Website-RYSA:** RenoYouthSports.org
- 📞 **Phone-RYSA:** (775) 525-0855

Reno Police Department (RPD)

- 🌐 **Website:** RenoPD.com or Reno.Gov/Police
- 📞 **Phone-Non-Emergency Dispatch:** (775) 334-2121
- 📞 **Phone-Front Desk:** (775) 334-2175
- 📞 **Phone-Records Division:** (775) 334-2155
- ✉️ **Email:** AskRPD@Reno.Gov
- 📘 **Facebook:** Facebook.com/RenoPoliceDepartment
- 📺 **X:** X.com/RenoPolice
- 📷 **Instagram:** Instagram.com/Reno_Police

Reno City Council

The Reno City Council is made up of seven individuals elected to make policy decisions for Reno City government. The City Council sets priorities, approves the budget, and addresses issues facing our community.

Public Meetings

Reno City Council meetings take place twice per month at City Hall and begin at 10am.

- 🌐 **Website-Live Meetings & Agendas:** [Reno.Gov/Meetings](https://reno.gov/Meetings)
- 🌐 **Website-Calendar:** [Reno.Gov](https://reno.gov)

Reno City Hall

The following departments are available during these hours for in-person assistance.

- 📍 **Location:** 1 E. First St., Reno, NV 89501
- 🕒 **Hours:** Monday–Friday 9am–4pm

Business Licensing

The Business Licensing Department can assist with application submittal, renewals, changes to your license, or reporting unlicensed/noncompliant businesses. You can also visit the online portal at www.onenv.us.

- 🌐 **Website:** [Reno.Gov/BusinessLicense](https://reno.gov/BusinessLicense)
- 📞 **Phone:** (775) 334-2090
- ✉️ **Email:** BusinessLic@Reno.Gov
- ✉️ **Mailing Address:** PO Box 1900, Reno, NV 89505

Development Services

The Development Services Department handles building permits, building inspections, engineering applications, planning applications, and zoning information. They also manage the City of Reno Planning Commission, which approves developments throughout the city.

Building and Safety

- 🌐 **Website:** [Reno.Gov/DevelopmentServices](https://reno.gov/DevelopmentServices)
- 📞 **Phone:** (775) 334-2063
- ✉️ **Email-Building Permits:** Permits@Reno.Gov
- ✉️ **Email-Plan Review:** BldgReview@Reno.Gov

Planning

- 📞 **Phone:** (775) 321-8309
- ✉️ **Email:** POD@Reno.Gov

Engineering

- 📞 **Phone:** (775) 785-5888
- ✉️ **Email:** DevelopmentServicesEngineering@Reno.Gov

Scheduling Requests

Request a meeting with one or more Reno City Council Members or extend an invitation to an event.

- 🌐 **Website:** [Reno.Gov/Scheduling](https://reno.gov/Scheduling)

Proclamation Requests

Proclamations are provided by the Mayor with the goal of honoring and celebrating events or increasing awareness of noteworthy issues among Reno City residents.

- 🌐 **Website:** [Reno.Gov/Proclamations](https://reno.gov/Proclamations)

Housing & Neighborhood Development

The Housing & Neighborhood Development (HAND) team is responsible for affordable housing development and preservation, neighborhood improvements, and housing stability programs.

Rental and Deposit Assistance

Rental and Deposit Assistance is provided by the HAND team to qualifying Reno residents.

- 🌐 **Website:** [Reno.Gov/Housing](https://reno.gov/Housing)
- 📞 **Phone:** (775) 334-3310
- ✉️ **Email:** HousingAssistance@Reno.Gov
- 🕒 **Walk-In Rental and Deposit Assistance Hours:**
 - Tuesday: 2–4pm
 - Wednesday: 2–4pm
 - Thursday: 2–4pm

Community Cleanups

The HAND team hosts yearly spring and fall cleanups in each ward of the City of Reno.

- 🌐 **Website:** [Reno.Gov/community/community-cleanups](https://reno.gov/community/community-cleanups)

Snow & Ice Plowing

The City of Reno provides safe roadway access in an environmentally sound manner during winter months. Learn about the services the City provides to their residents during winter conditions (does not include roads maintained by Nevada Department of Transportation, Washoe County or the City of Sparks).

- 🌐 **Website:** [Reno.Gov/PublicWorks](https://reno.gov/PublicWorks)
- 📞 **Phone:** (775) 334-4636



Street Closures

Street closures may occur due to construction, special events, or other maintenance. Visit the interactive map below for the most up-to-date information.

Website-Interactive Map: Reno.Gov/RoadClosures

Street Sweeping

To view the map of monthly street sweeping routes, visit the website below and click on “Street Sweeping”.

Website: Reno.Gov/PublicWorks

Phone: (775) 334-4636

Special Events, Activities & Miscellaneous Permits

Events held on public or private property may require a permit from the City of Reno. To find out if your event needs to be permitted, please call or email us.

Website: Reno.Gov/SpecialEvents

Phone: (775) 334-2090

Email: Events@Reno.Gov

Senior Services

The City of Reno is committed to keeping our senior citizens connected to the community. The Reno Seniors EngAGED Initiative endeavors to involve seniors in the City of Reno through an array of activities, including technology classes, field trips, resource fairs, and beyond.

Website: Reno.Gov/Seniors

Phone: (775) 351-4771

Email: Seniors@Reno.Gov

Facilities

These are some of the facilities that offer amenities to seniors (ages 50+) for games, activities, events and various programs that are beneficial to our City of Reno residents. For the full list, visit Reno.Gov/ParksAndRec.

Evelyn Mount Northeast Community Center (EMNECC)

Phone: (775) 334-2262

Location: 1301 Valley Rd., Reno, NV 89512

Neil Road Recreation Center (NRRC)

Phone: (775) 689-8484

Location: 3925 Neil Rd., Reno, NV 89502

Teglia’s Paradise Park Activity Center (TPPAC)

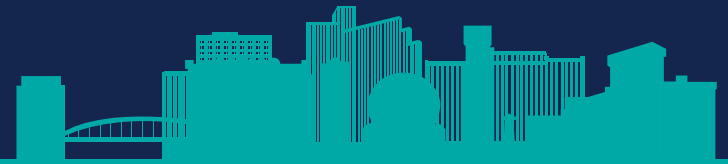
Phone: (775) 356-3176

Location: 2745 Elementary Dr., Reno, NV 89512

Moana Springs Community Aquatics and Fitness Center

Phone: (775) 393-1070

Location: 240 W. Moana Ln., Reno, NV 89509



Connect With Us



We want to engage with you across our social media networks!

Reno.Gov/Engage



Current Projects & Feedback Forms

Explore our projects and take the opportunity to influence decision making on local issues that matter to you.



Sign-up for our Newsletters

Sign up for a variety of newsletters that can help you stay informed with what is happening in our City.



Neighborhood Advisory Boards

Learn about neighborhood happenings and discuss community issues with your neighbors.

Community Resources

Some services in our region are managed by other jurisdictions. Below is a list of resources that our regional partners are responsible for.

Washoe 311

311 is Washoe County's central phone line that connects citizens with knowledgeable Customer Service Representatives ready to help with non-emergency government matters. Whether you are a local resident, visitor, or business, Washoe 311 will ensure that your issue is routed to the correct place.

- 🌐 **Website:** [WashoeCounty.Gov/311](https://www.washoecounty.gov/311)
- 📞 **Phone:** 311 or (775) 328-2003

Nevada 211

Nevada 211, a program of the Nevada Department of Health and Human Services, is committed to helping Nevadans connect with the health, human, and social services they need. Services include places to find emergency food, housing and emergency shelter locations, children's services, support for seniors, older persons, and people with disabilities, and mental health and counseling services.

- 🌐 **Website:** [Nevada211.org](https://www.nevada211.org)
- 📞 **Phone:** 211 or (866) 535-5654

Washoe County Sheriff's Office (WCSO)

The Washoe County Sheriff's Office provides law enforcement services for the unincorporated area of Washoe County. They also are responsible for operating the only adult detention facility for pretrial detainees and sentenced misdemeanants within Washoe County.

- 🌐 **Website:** [WashoeSheriff.com](https://www.washoesheriff.com)
- 📞 **Phone:** (775) 328-3001
- ✉️ **Email:** SheriffWeb@WashoeCounty.us

Washoe County Regional Animal Services (WCRAS)

Washoe County Regional Animal Services (WCRAS) handles most animal concerns within the county, including Reno and Sparks. Their main functions are animal control, shelter services, public education, spay & neuter programs, and rescue & rehabilitation.

- 🌐 **Website:** [WashoeCounty.Gov/Animal](https://www.washoecounty.gov/Animal)
- 📞 **Phone:** (775) 322-3647

Nevada Department of Transportation (NDOT)

The Nevada Department of Transportation is responsible for the planning, construction, operation, and maintenance of the 5,400 miles of highway and over 1,000 bridges which make up the state highway system.

- 🌐 **Website:** [Dot.NV.Gov](https://www.dot.nv.gov)
- 📞 **Phone:** (775) 888-7000

Nevada Department of Wildlife (NDOW)

The Nevada Department of Wildlife (NDOW) is the state agency responsible for the restoration and management of fish and wildlife resources, and the promotion of boating safety on Nevada's waters. They generally handle "animals in the field", but not skunks or raccoons; contact a pest control company for these.

- 🌐 **Website:** [NDOW.org](https://www.ndow.org)
- 📞 **Phone:** (775) 688-1331

Public Transit





The Regional Transportation Commission (RTC) provides transit services to the region. For specific information on bus routes, accessibility, and types of transit services offered, visit the RTC's website listed below.

- 🌐 **Website:** [RTCWashoe.com](https://www.rtcwashoe.com)
- 📞 **Phone:** (775) 348-0400






Reno Housing Authority (RHA)

The Reno Housing Authority (RHA) provides rental assistance and affordable housing for low-income families, Veterans, and unhoused youth.

-  **Website:** RenoHA.org
-  **Phone:** (775) 329-3630
-  **Location:** 1525 E. 9th St., Reno, NV 89512
-  **Hours:** Monday-Friday 8am-5pm



Washoe County Senior Services

Washoe County Senior Services is committed to helping citizens get connected, prepared, and informed with various senior services.




-  **Website:** WashoeCounty.Gov/SeniorsRV
-  **Phone:** (775) 328-2575
-  **Location:** 1155 E. 9th St., Reno, NV 89512

Utilities

Gas or Electricity – NV Energy

-  **Website:** NVEnergy.com
-  **Phone:** (775) 834-4444



Sewer – City of Reno

-  **Website:** Reno.Gov
-  **Phone:** (775) 334-2095
-  **Email:** RenoSewer@Reno.Gov

Water – Truckee Meadows Water Authority (TMWA)

-  **Website:** TMWA.com
-  **Phone:** (775) 834-8080
-  **Phone-Emergency Hotline:** (775) 834-8090

Trash Collection – Waste Management




-  **Website:** WM.com
-  **Phone:** (775) 329-8822



It's our city.
Let's take care of it
TOGETHER!

Reno Direct, a non-emergency service center, is here to assist you with city government service requests and general information.

Whether you're reporting an abandoned vehicle or graffiti, or looking for City of Reno information, contacting Reno Direct will ensure that your request, suggestion or issue is addressed by the appropriate department.

-  **Website:** Reno.Gov/RenoDirect
-  **Phone:** (775) 334-4636
-  **Hours:** Monday-Friday 9am-4pm



C I T Y O F
RENO