
TO: All Network Providers
FROM: Provider Network Operations Department
DATE: June 5, 2025
RE: Healthy Opportunities Pilot Services Ending July 1, 2025

Due to a lack of funding currently available in the North Carolina General Assembly's Senate or House budget bills, NCDHHS will stop Healthy Opportunities Pilots (HOP) services for all NC Medicaid beneficiaries as of July 1, 2025. **Based on this stop date, Vaya will not accept new HOP authorization or enrollment requests after 5 p.m. tomorrow, Friday, June 6, 2025.**

NCDHHS has provided additional details below. If you have questions, email provider.info@vayahealth.com.

Q. Are the Healthy Opportunities Pilots going away?

Current budget proposals from both chambers of the North Carolina General Assembly do not include funding for HOP services after June 30, 2025. NCDHHS is taking the necessary steps to implement what current and future budget proposals allow for, while maintaining transparency with our partners and the public. NCDHHS remains closely engaged as the budget process continues, and we are prepared to change course should legislative appropriations change.

Q. Did the Healthy Opportunities Pilots get funding to continue?

Current budget proposals from both chambers of the North Carolina General Assembly do not include funding for HOP services after June 30, 2025. NCDHHS is taking the necessary steps to implement what current and future budget proposals allow for, while maintaining transparency with our partners and the public. NCDHHS remains closely engaged as the budget process continues, and we are prepared to change course should legislative appropriations change.

Q. How will the state address Healthy Opportunities Pilots benefits and beneficiaries if funding is not approved?

NCDHHS has a legal and financial obligation to notify our contracted health plans and service providers in advance if funding will no longer be available. It would be fiscally irresponsible to allow partners to continue providing services without secured funding, risking unpaid costs and system instability.

We know how important this program is. HOP is a nationally recognized, first-of-its-kind program that addresses the real-life challenges—like housing, food, and transportation—that impact people's health. While we are required to stop services due to current funding gaps, we are prepared to restart them if and when legislative funding is restored.

We encourage partners and communities to continue sharing the real impact of HOP, and we appreciate efforts to elevate these stories.