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MEMO

TO: **Vaya Network Residential Providers**
DATE: **April 09, 2020**
RE: **Targeted Rate Enhancement during COVID-19**

Vaya Health is committed to supporting providers as we work together to ensure our members continue to receive services during the COVID-19 pandemic.

To assist providers in retaining residential staff and supporting increased operational costs due to COVID-19, Vaya is increasing rates by 10% for the following Medicaid residential services **effective March 10, 2020**. This rate increase will be applied to each facility's standard rate and will remain in effect through April 30, 2020.

Vaya will re-evaluate the rate each month until the state of North Carolina ends the State of Emergency related to COVID-19.

We are currently completing the system configuration to load the rates and will advise when you can begin submitting claims with the enhanced rates. Claim re-adjudication will occur on any previously submitted claims retroactive to March 10, 2020, once the system configuration is complete. The affected services and service codes are as follows:

Service Code	Modifier	Service Name
0100		ICF*
0183		Therapeutic Leave
0911		Psychiatric Residential Treatment Program
H0019	HQ	HRI Level 3, <=4 beds - Behavioral Health Long Term Residential
H0019		HRI Level 3, 5+ beds - Behavioral Health Long Term Residential
H0019	HK	HRI Level 4 - Behavioral Health Long Term Residential
H0019	HQ HK	HRI L3, <=4 beds, BH LT Res for Crisis
H0019	TJ	HRI L3, 5+ beds, BH LT Res
H0019	TJ HK	HRI L3, 5+ beds, BH LT Res Transition
H0046		Mental Health Treatment - Residential, Level 1
H2016		Residential Support, Level 1
H2016	U2	Residential Support, Level 1 –AFL
H2016	U4	Residential Support, Level 1 (b)(3)
H2016	U4 U2	Residential Support, Level 1 – AFL (b)(3)
H2016	HI	Residential Support, Level 4
H2016	HI U4	Residential Support, Level 4 (b)(3)

Service Code	Modifier	Service Name
H2016	HI U2	Residential Support, Level 4--AFL
H2016	HI U4 U2	Residential Support, Level 4 – AFL (b)(3)
H2020		Child Residential Level 2 – Program Type
S5145		Therapeutic Foster Care Level 2–Residential
S5145	HA	Therapeutic Foster Care IAFT
S5145	HK	Enhanced Rate Therapeutic Foster Care
S5145	U5	Enhanced Rate Therapeutic Foster Care
T2014	U2	Residential Support, Level 2
T2014	U4	Residential Support, Level 2 (b)(3)
T2014	U2	Residential Support, Level 2 - AFL
T2014	U4 U2	Residential Support, Level 2 – AFL (b)(3)
T2016	U5 U1	Long Term Community Supports - Level 1
T2016	U5 U2	Long Term Community Supports - Level 2
T2016	U5 U3	Long Term Community Supports - Level 3
T2016	U5 U4	Long Term Community Supports – Level 4
T2016	U5	Long Term Community Supports – Level 5
T2020		Residential Support, Level 3
T2020	U4	Residential Support, Level 3 (b)(3)
T2020	U2	Residential Support, Level 3 - AFL
T2020	U4 U2	Residential Support, Level 3 – AFL (b)(3)
T2033	U4	Supported Living, Level 1
T2033	HI U4	Supported Living, Level 2
T2033	U4	Supported Living, Level 3

**Please note that we are not able apply this rate increase to N.C. Division of State-Operated Healthcare Facilities (DSOHF) facilities, as those rates are set by the N.C. Department of Health and Human Services.*

We understand that you may have additional questions related to these codes or delivery of services at this time. We encourage you to contact your Provider Network Manager or email provider.info@vayahealth.com.

We will provide updated communications to our provider network as additional information and guidance become available. Thank you for your continued partnership as we serve our members together during this challenging time.