

# CMSA Northeastern Regional Coalition



Pending Approval: 1 CCM & NYSED SW CEUs

<b>Date:</b>	Tuesday, January 13, 2026
<b>Time:</b>	6:00 PM-7:15 PM EST Please dial in 10 to 15 minutes prior to webinar
<b>Where:</b>	LIVE VIRTUAL WEBINAR: In the comfort of your home or office!
<b>Host Chapter:</b>	
<b>Speaker:</b>	 <b>Laura Ostrowsky, RN, CCM, FCM</b> , spent 20 years from 1999-2019 as the Director of Case Management at Memorial Sloan-Kettering Cancer Center (MSKCC) and is currently teaching with the Case Management Institute and consulting on all things case management. Laura holds a master's degree in Health Planning and Policy from Hunter College. She has been a CMSA member since 2005, and has served on the Board of Directors of the NYC Chapter since 2011, and CMSA National from 2016-2018 and is a current board member of CMSA. Laura has over 30 years of health care experience, including time as a staff nurse, QA Coordinator, Director of UR and QA at Montefiore, followed by directorships in CM at New York Presbyterian (NYP) and Memorial Sloan Kettering Cancer Center.
<b>Title:</b>	<b><i>Case Management in a VUCA World: Volatile, Uncertain, Complex and Ambiguous</i></b>
<b>Objectives:</b>	<p>Participants will be able to:</p> <ol style="list-style-type: none"> <li>1. Define the skills needed to cope with uncertainty</li> <li>2. Recognize the risks of not embracing change</li> <li>3. Identify signs that can signify change</li> </ol>
<b>Fees &amp; Payment:</b>	CMSA Members: Free. Non-Members \$20.00
<b>Registration Link:</b>	<a href="https://cmsanerc.org/">CMSA Northeastern Regional Coalition: https://cmsanerc.org/</a>

## IMPORTANT INFORMATION:

- We recommend logging into the webinar 10 to 15 minutes prior to the start of the event.
- Once the webinar has started, we are unable to help with technical issues.
- To obtain your CEU Certificate you must attend the entire program.
- Instructions and the survey access code will be provided at the end of the presentation.
- You must complete the survey within 30 days of the event to receive your CEU certificate.

Sorry, there are no refunds or credits for future meetings if a person is unable to attend.