

Promoting Interoperability: Immediate Release of Notes and Results

Epic Tip Sheet – Ambulatory | Inpatient

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Effective November 2, 2020, federal rules will require the immediate release of patient health information to MyChart as outlined below.

To be compliant with the updated regulations, we are required to allow patients immediate electronic access to their medical information, within the confines of state and federal regulation, such as HIPAA. This applies to both **Ambulatory and Inpatient** patient information.

The goal of the regulation is to allow patients the right of access to their chart while supporting patient privacy and security. The list of required data elements to be shared with patients will increase over time. The current list of required information to be shared is [here](#).

Data Element	Current	Required Change
Allergies/Intolerances, Care Team Members, Demographics, Goals, Immunizations, Medications, Problems, Provenance	Shown in MyChart	
Clinical Notes	Shared by Default: <ul style="list-style-type: none"> Outpatient Progress Notes 	Shared by Default: <ul style="list-style-type: none"> Outpatient Inpatient (once discharged) Emergency To include: <ul style="list-style-type: none"> Progress Notes Consult Notes Imaging Narrative Laboratory Report Narrative Pathology Report Narrative Procedure Notes History & Physical Discharge Summary
Health Maintenance Concerns	Partial ¹	Shown in MyChart
Implant Identifiers and Smoking Status	Shown in MyChart on the After Visit Summary (AVS)	
Procedures	Partial	Shown in MyChart
Results	Delayed Release	Immediate Release ²
Vital Signs	Shown in MyChart on the After Visit Summary (AVS)	Vitals Flowsheet and After Visit Summary (AVS)

1. Health Maintenance Topics are shown in MyChart to patients with a MUSC PCP.
2. When placing an order, users can select to delay an individual result.

Inviting patients to read and review their health information, is an important way to improve communication between patients and health professionals, to enhance engagement, and to help patients become more active in their own care. Moreover, research continues to show that engaged patients have better health outcomes.

Benefits for you, the clinician

- Help patients to remember and understand their care plans
- Facilitate shared decision-making and better outcomes
- Improve adherence to medications
- Invite patients to spot mistakes and help prevent harms
- Enhance patients' ability to keep caregivers informed
- Answer questions through your notes
- Build trust and partnership

For more information on the regulation, see the published final rule: [located here](#).

Note: A reason patient information should not be shared with a patient is if it would cause Patient Harm [defined as risk to the “life or physical safety” of a patient or another person].



Release of Notes

Release of notes is dependent on Note Type, not author. This includes notes written by residents and students (after attending co-signs), nurses, social workers, and therapists.

Note types to be released: Progress, Consult, Procedure, H&P, Discharge Summary, Imaging, Laboratory, or Pathology Narrative notes. Notes are attached to the MyChart AVS which becomes available to the patient **WHEN THE ENCOUNTER IS CLOSED (for Inpatient, at discharge)**. If the patient grants a proxy, the proxy will see the notes as well. Notes marked as Sensitive will **not** be shared.

- While creating a note, the **Share w/Patient** button which is located at the top right of the note activity, is auto selected for all departments.
- When the button is highlighted blue, the note will be shared with the patient by viewing the AVS in MyChart. **NOTE: Notes are not included on the printed AVS.**
- When the button is blue, users can click the button to not share.



Share w/ Patient button on Progress Notes

- When the button is gray, patients will not see the note in MyChart.

Share w/ Patient button on Progress Notes



Release of Results

All test results (lab, pathology, radiology) will be shared immediately after finalization unless the provider chooses not to do so.

When ordering the following labs, providers can choose to **Delay Release** (releases the result in 14 days) or **Manually Release** (Result not sent to MyChart until provider sends it).

- Neisseria Gonorrhea and Chlamydia testing NAAT (O272882)
- Gonorrhea culture (LAB235)
- Trichomonas Vaginalis NA Amplified (LAB2613)
- HIV-1 and HIV-2 Antibodies (LAB473)
- HIV DNA PCR (LAB 7486)
- HIV RNA PCR (LAB919)
- Syphilis (AKA RPR Qualitative) (LAB 494)
- Pregnancy testing – Urine (LAB2231) and serum (LAB143)
- Urine Drug Screen (LAB2534, LAB1963, LAB243)

Gonococcus Culture Order

For any other labs and imaging orders, the provider will be able to choose whether to **Auto release** the result or not.

- Yes – the result will auto release immediately after finalization.
- No – releases the result in 14 days (delayed release).

CBC

Status:

Expected Date: ☐ Approx.

Expires:

Priority:

Class:

Resulting Agency:

Specimen Src:

Auto release to MyChart? (Choosing "NO" triggers result to release in 14 days)

Comments:

Sched Inst.:

Reference Links: 1. MUSC Lab Test Directory

Show Additional Order Details

Next Required

Accept Cancel

CBC Order