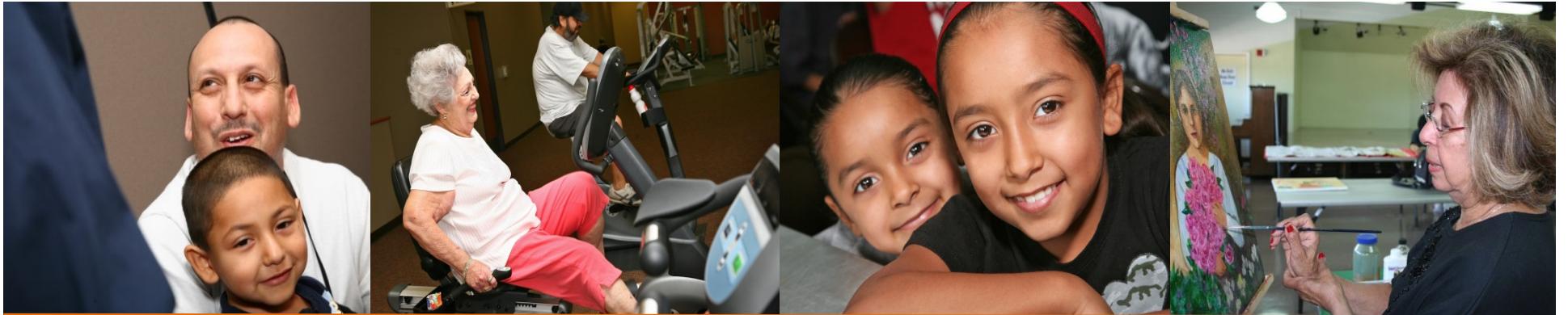


# HUMAN SERVICES DEPARTMENT



Melody Woosley  
Human Services Director

August 21, 2018



# Why Human Services?

To improve the quality of life for  
vulnerable residents

# Human Services Long Term Outcomes

1

Children & Youth are Safe, Healthy, Resilient, & Ready to Succeed in School & Life

2

Individuals & Families are Financially Secure & in Stable Housing

3

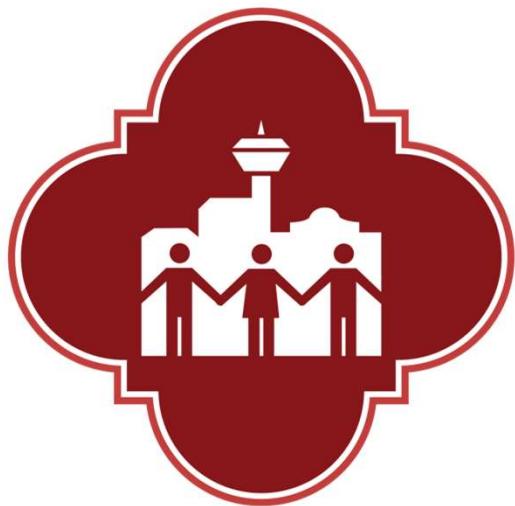
Seniors are Healthy, Engaged, & Independent

4

Homelessness is Rare, Brief, & Non-Recurring



# Major Initiatives



- Early Childhood Education & Care
- Youth Success
- College & Career Opportunity
- Emergency Safety Net
- Financial Security
- Senior Services
- Homelessness Initiatives
- Faith Based Initiative

- ✓ Prepares children for school success
- ✓ Helps parents gain/maintain work
- ✓ Provides protective environment for children at risk of abuse

# Early Childhood Education & Care



Children & Youth are Safe, Healthy, Resilient, & Ready to Succeed in School & Life

# College Opportunity & Access



Readiness. Access. Career Exploration.

Children & Youth are Safe, Healthy, Resilient, & Ready to Succeed in School & Life



- ✓ Provides emergency safety net
- ✓ Connects residents to benefits
- ✓ Improves financial condition





# Seniors

Seniors are Healthy, Engaged, & Independent

- ✓ Daily nutritious meal
- ✓ Social connections
- ✓ Fitness and wellness activities

- ✓ Partnership with Haven for Hope
- ✓ Veteran Homeless Collaborative
- ✓ Homeless Encampment Initiative



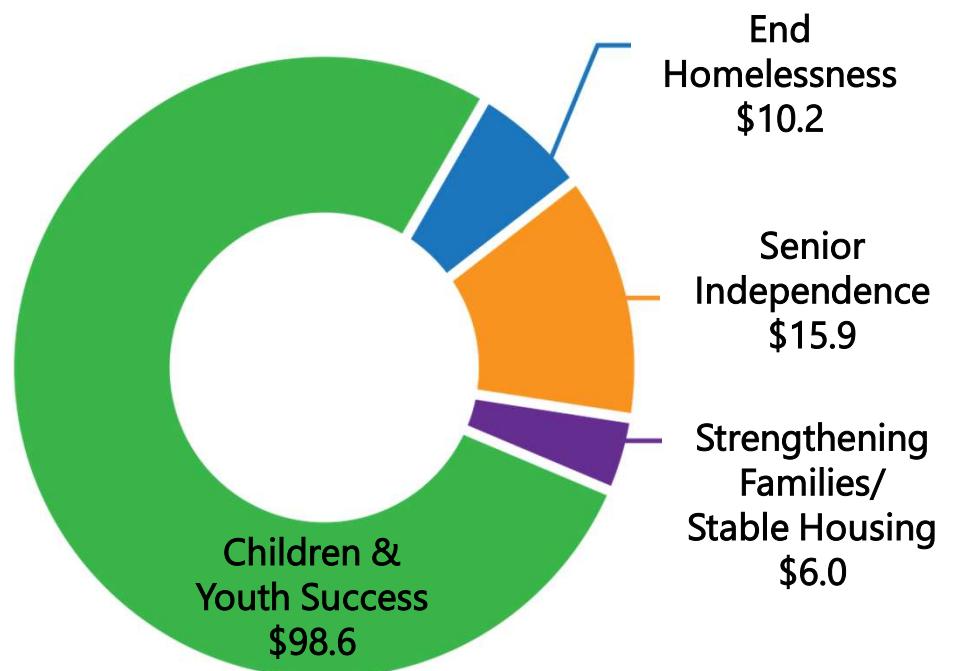
# Faith-Based Initiative



- ✓ Connects Faith-Based, nonprofit and secular organizations to improve lives
- ✓ Working Group representing 19 Faiths
- ✓ Network of community resources

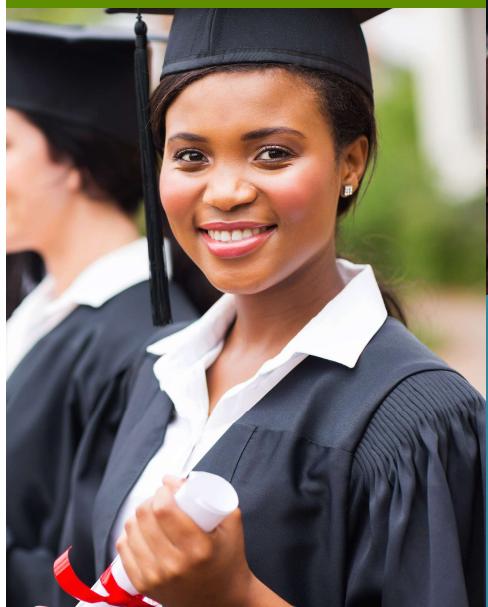
# FY 2019 Proposed Budget - \$130.7 M

Appropriation	FY 2018 Budget	FY 2019 Proposed	\$ Change	Proposed Positions
General Fund – Human Services	\$22.2	\$22.6	\$0.4	104
General Fund – Delegate Agencies	15.9	15.9	0.0	0
Grants	86.9	92.2	5.3	239
<b>Total</b>	<b>\$125.0</b>	<b>\$130.7</b>	<b>\$5.7</b>	<b>343</b>



# FY 2019 Proposed Budget Highlights

Youth  
Re-engagement



Homeless  
Encampment  
Initiative

Mental  
Health  
Support



Delegate  
Agencies

# Youth Re-engagement Center

Challenge  
**35,000**  
Youth  
Ages 16-24  
Not in school  
Not working



\$345,000  
for Center and  
Coordination  
plus  
\$415,000  
for Delegate Agency  
Support

Goal  
**Connect**  
disengaged youth  
to education and  
employment

# Youth Re-engagement Center



## Frank Garrett Center

- 7 City Departments
- Goodwill

## Services

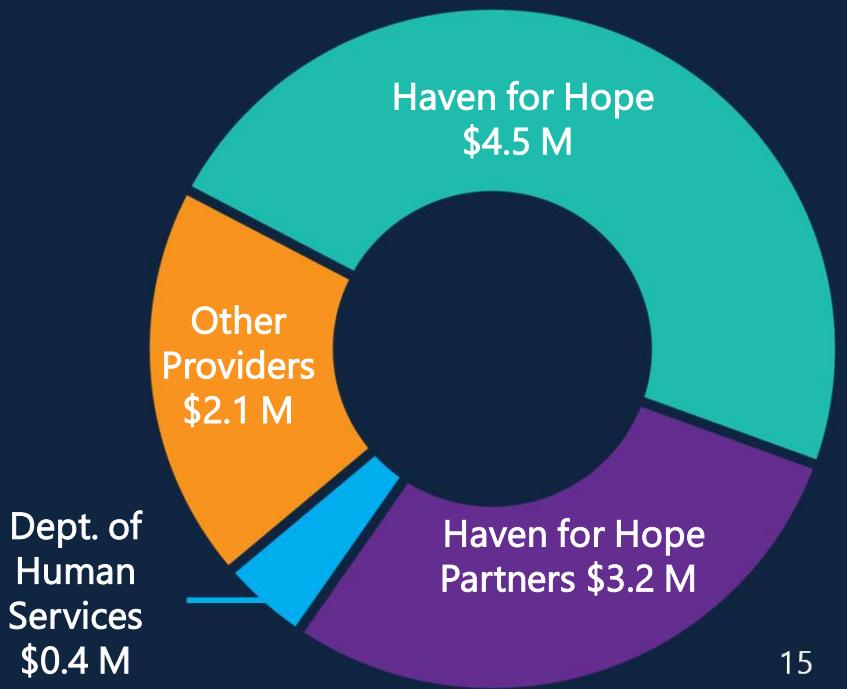
## Goals

- 600 Youth Engaged
- 40% get a degree<sup>14</sup>
- 20% get a job

# Homeless Services



FY 2019 Proposed  
Homeless Investment: \$10.2 M



# Coordinated Homeless Encampment and Outreach



8  
Departments

## 2018 Results

121 Outreach Events  
299 Homeless Offered Services  
16% Accepted

Identify

Outreach

Restore

Maintain

# Mental Health Support

Department  
Enhancement  
**\$237K**

**238  
beds**

Maintain  
Mental Health  
Treatment

Haven for  Hope



# Community Funder Alignment



United Way of San Antonio  
and Bexar County



HUMAN SERVICES  
CITY OF SAN ANTONIO



San Antonio Area Foundation  
Your Community Foundation

Community  
Vision

Community  
Results

City  
Mission

Program  
Outcomes

# FY 2019 Process



Impact

Service Priorities

Focus on Highest Need

Community Engagement

Measure Progress

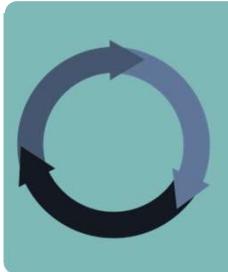
Ongoing Coordination/Evaluation

# Community Engagement



## Request for Proposal

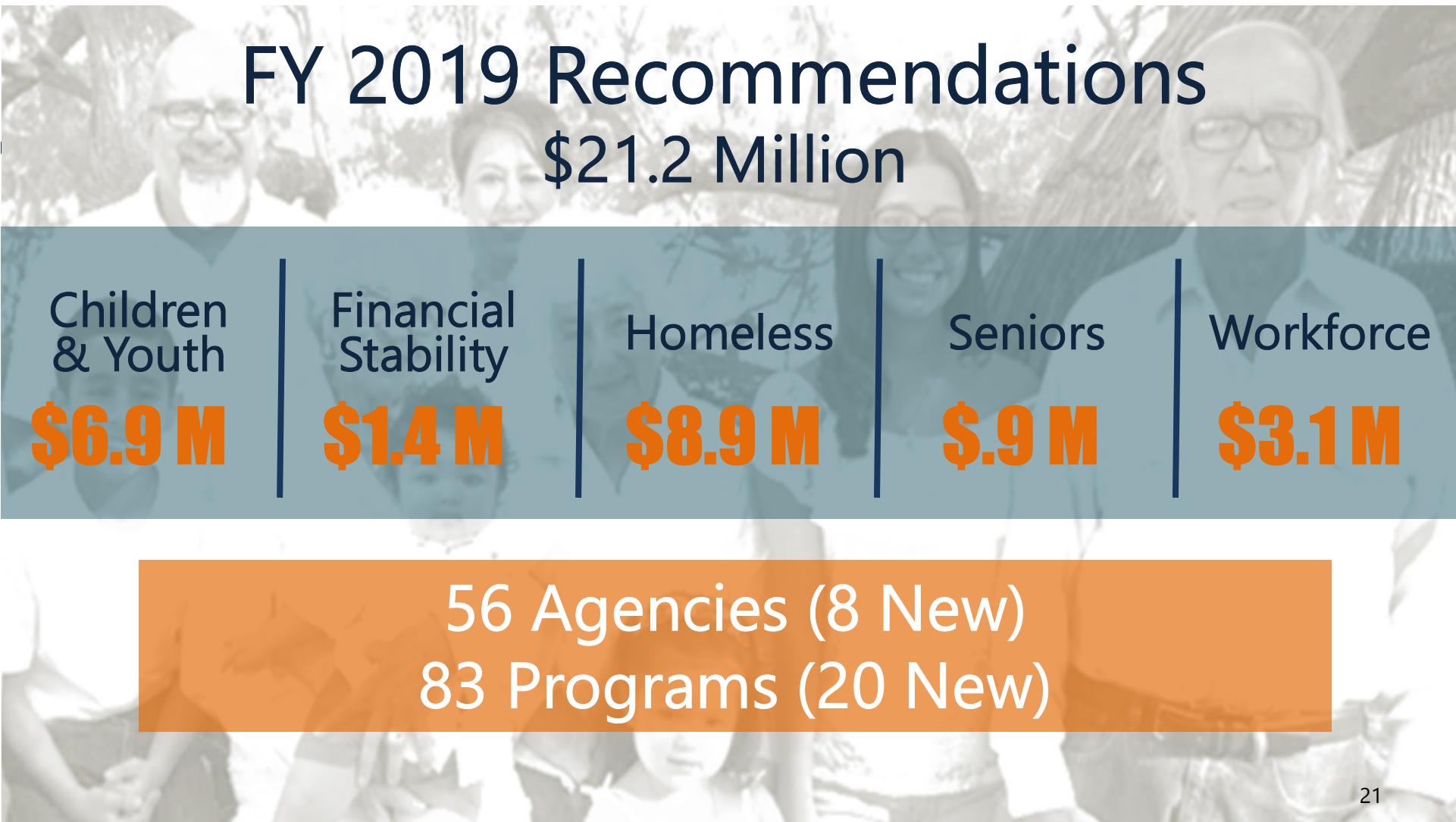
- ✓ Funding Priorities and Service Areas
- ✓ Application Requirements
- ✓ Evaluation Process



## Ongoing

- ✓ Quarterly Strategy Sessions
- ✓ Best Practices
- ✓ Evaluation of Program Effectiveness





# FY 2019 Recommendations

## \$21.2 Million

Children  
& Youth

**\$6.9 M**

Financial  
Stability

**\$1.4 M**

Homeless

**\$8.9 M**

Seniors

**\$.9 M**

Workforce

**\$3.1 M**

56 Agencies (8 New)  
83 Programs (20 New)

# FY 2019 Recommendations

**\$774,379 to be allocated**  
Request for Proposal

Release Aug. 27 | Close Sept. 27 | Council Action Nov. 1

## Investment Priorities

Child Abuse Prevention and Intervention	\$50,000
Youth Success & Youth Data Support	\$328,730
Senior Independence	\$150,000
Workforce Development	\$245,629

# Children and Youth Success

After School Challenge

8 ISDs

Kinder Readiness

SAISD & EISD

Child Abuse Prevention/ Intervention

21 Zip Codes

College & Career Readiness

7 ISDs

Youth Success

5 ISDs

## Long-Term Goals - 2024

80%

ASCP Students Reading on Grade Level

85%

Head Start Children Kinder Ready

25%

Reduction Child Abuse Incidents

75%

Increase College Ready Graduates

10%

Decrease Disengaged Youth

## Today

68%

70%

2,101

2% to 24%

35,000

# Financial & Housing Stability



## Domestic Violence Prevention/ Intervention

10 Priority Zip Codes  
& Citywide

## Financial Security

Citywide

### Long-Term Goals - 2024

10% Reduction  
Incidents

20% or less  
Return for Emergency  
Assistance

### Today

6,877 in 10 Zip Codes  
37,480 Citywide

32.6%

# Homelessness is Rare, Brief & Recurring

Non-

Haven for Hope:

- 10,162 unduplicated individuals annually
- 1,197 transitioned from Courtyard
- 620 transitioned to permanent housing

Chronic

Veteran

Family

Youth

## Long-Term Goals - 2024

60%  
Reduction

100% Housed in  
90 Days

25% Reduction

100% Identified &  
Connected

## January 2018 Point in Time Count

479

228

232

162



## 10 Comprehensive Senior Centers



Physical



Social



Emotional

Long-Term Goal - 2024

90% Improved Well Being

Today

Benchmark Year

# Workforce Development



**\$3.1 M**  
**3,000 Adults**

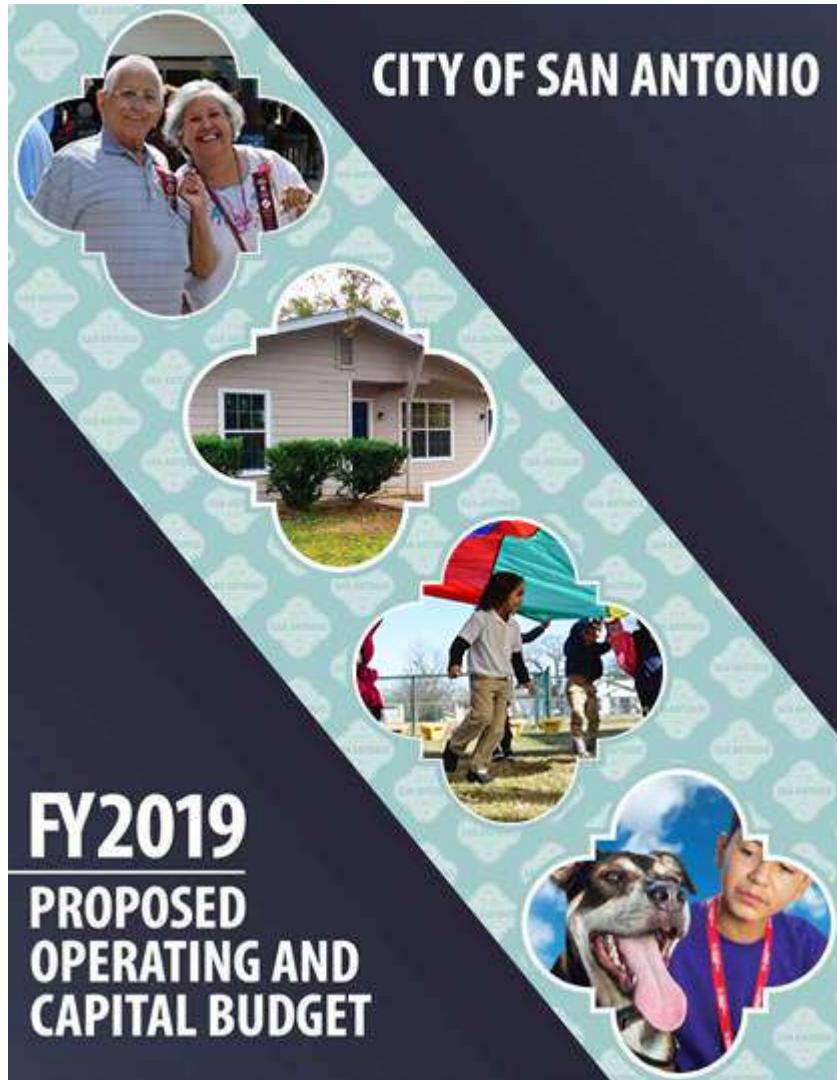
San Antonio's workforce fuels  
a globally competitive  
economy that drives income  
growth & prosperity for all  
residents.

## Target Industry Employment

**\$2.2 M – Healthcare, IT,  
Manufacturing**

## Skill Development for Job Attainment

**\$0.9 M – Literacy, GED, Work Experience,  
Occupation Training, Job Readiness**



# HUMAN SERVICES DEPARTMENT



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