Connections

A PUBLICATION FOR BAYSTATE HEALTH TEAM MEMBERS

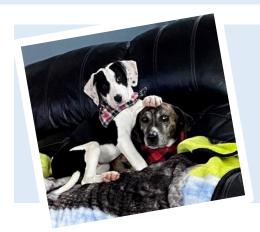
We asked, you answered. What warms your heart?

My two grandchildren, Gideon, 3, and Emilia, 1, watching the first snowfall of the year together...this warms Noni's heart, even in the middle of winter!

Ruth Di Lorenzo Bushey, MS, Ed, BSN, RN-CIC Respiratory Protection Coordinator Baystate Health Safety & Environmental Affairs







Seeing how much joy and happiness a new puppy can bring to your home. This warms my heart.

Vicky Delaney, BS, RN Program Manager Employee Health Services

Travel and seeing beautiful places and architecture warms my heart. Recently my partner and I (Fernando Carlos, Project Manager, Lab Operations, Pathology Administration) went to Paris and just by looking at the Eiffel Tower brings a smile and a warmth to my heart.

Arvel P. Paz, MLS(ASCP)^{CM}SC^{CM} Manager, Chemistry & POCT



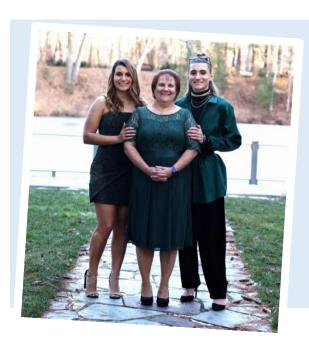
Connections

A PUBLICATION FOR BAYSTATE HEALTH TEAM MEMBERS



My Baystate baby, Mason, warms my heart. He is six months old and loves everyone he has met so far. I wish we all could be a little bit more like Mason!

Love Iovino Senior Coder She/her/hers Health Information Management, Whitney Ave



My two amazing children, Elizabeth and Alexander, warm my heart. I am so proud of both of them. They even stood out in the freezing cold to take this family picture!

Carol LaValley
Relations Coordinator
Baystate Franklin Medical Center
Partial Hospitalization Program

Connections

A PUBLICATION FOR BAYSTATE HEALTH TEAM MEMBERS

My name is Ami MacDowell (She/They) and I am a Behavioral Health Clinician with the Adult Partial Hospitalization Program (APHP). I wanted to acknowledge the APHP's heart-warming new bulletin board. At the request of patients, members of our team came together and decorated a bulletin board on our unit with pictures of their pets and have created opportunities for patients to add their own furry friends to the board too. This has been a source of joy for patients and staff alike to have moments of connection and humor throughout the day, which continues to warm my heart. Here are photos of the

Ami MacDowell, LMHC Behavioral Health Clinician **Baystate APHP**







If this doesn't warm your heart, I don't know what will. My two children, Cassidy and Hunter, bring joy to our hearts every single day. And our fuzzy boy, Simba, also puts smiles (and slobber) on all of our faces. I'm so grateful for my family! Sibling love, puppy breath, & happy kids 😉

Melissa Newhouse **Inventory Control Analyst Baystate Health**