

# Connections

A PUBLICATION FOR BAYSTATE HEALTH TEAM MEMBERS

**We asked, you answered. *What warms your heart?***

***My two grandchildren, Gideon, 3, and Emilia, 1, watching the first snowfall of the year together...this warms Noni's heart, even in the middle of winter!***

Ruth Di Lorenzo Bushey, MS, Ed, BSN, RN-CIC  
Respiratory Protection Coordinator  
Baystate Health  
Safety & Environmental Affairs



***Seeing how much joy and happiness a new puppy can bring to your home. This warms my heart.***

Vicky Delaney, BS, RN  
Program Manager  
Employee Health Services

***Travel and seeing beautiful places and architecture warms my heart. Recently my partner and I (Fernando Carlos, Project Manager, Lab Operations, Pathology Administration) went to Paris and just by looking at the Eiffel Tower brings a smile and a warmth to my heart.***

Arvel P. Paz, MLS(ASCP)<sup>CM</sup>SC<sup>CM</sup>  
Manager, Chemistry & POCT



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***My Baystate baby, Mason, warms my heart. He is six months old and loves everyone he has met so far. I wish we all could be a little bit more like Mason!***

Love Iovino  
Senior Coder  
She/her/hers  
Health Information Management, Whitney Ave



***My two amazing children, Elizabeth and Alexander, warm my heart. I am so proud of both of them. They even stood out in the freezing cold to take this family picture!***

Carol LaValley  
Relations Coordinator  
Baystate Franklin Medical Center  
Partial Hospitalization Program

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***My name is Ami MacDowell (She/They) and I am a Behavioral Health Clinician with the Adult Partial Hospitalization Program (APHP). I wanted to acknowledge the APHP's heart-warming new bulletin board. At the request of patients, members of our team came together and decorated a bulletin board on our unit with pictures of their pets and have created opportunities for patients to add their own furry friends to the board too. This has been a source of joy for patients and staff alike to have moments of connection and humor throughout the day, which continues to warm my heart. Here are photos of the board, myself, and the lovely APHP team.***

Ami MacDowell, LMHC  
Behavioral Health Clinician  
Baystate APHP



***If this doesn't warm your heart, I don't know what will. My two children, Cassidy and Hunter, bring joy to our hearts every single day. And our fuzzy boy, Simba, also puts smiles (and slobber) on all of our faces. I'm so grateful for my family! Sibling love, puppy breath, & happy kids 😊***

Melissa Newhouse  
Inventory Control Analyst  
Baystate Health

