

Connections

A PUBLICATION FOR BAYSTATE HEALTH TEAM MEMBERS

Shared Admissions Advantage: Improved Patient Care and Patient Experience

To better meet the needs of our patients, Baystate Noble Hospital and Baystate Wing Hospital have developed a shared admissions process to address each hospital's daily bed requirements as a result of the flow of emergency admissions and each hospital's bed capacity. The process helps address the needs of patients requiring immediate admission.

"The day to day fluctuations in our respective community hospital Emergency Departments has led to admission demands and a need for operational interventions to alleviate long wait times for bed placement for our patients," says Karli Barrett, vice president and chief nursing officer/chief administrative officer for Baystate Wing Hospital. "Our Shared Admission Advantage process provides patients the opportunity to make a decision to be admitted for continued treatment at either Baystate Noble Hospital or Baystate Wing Hospital based on bed availability with arranged transportation service at no cost to them."

What it means for patients

- Safe, quality medical care at Baystate Noble Hospital and Baystate Wing Hospital
- Comfort for our patients with expedited optional patient transfers to a Baystate Health Community Hospital, either Baystate Noble or Baystate Wing
- Shared Electronic Health Records and access to Baystate Health Specialty Care Providers ensuring care communication and coordination
- Transportation Service at no cost to our patients



ONE BAYSTATE

Providing excellent care between
Baystate Noble Hospital
and Baystate Wing Hospital

- Discharge home or to a post-acute care facility including follow-up with your current primary care provider
- Same Baystate Health Family and Visitor Policy

"Teamwork has become an important health intervention in our practice," says Lissette Grimaldi, Baystate Noble Hospital's chief nursing officer/chief administrative officer. "As our community hospital teams join forces and work together to improve clinical outcomes, our Shared Admissions Advantage process is a valuable tool that enhances access to safe, quality, compassionate care. As we combine resources to alleviate extensive patient admission wait times, the result is improved patient care and patient experience."

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- Lissette Grimaldi, chief nursing officer/chief administrative officer, Baystate Noble