

# Baystate Health's 2022 Employee Survey Results

62% participation, up from 58% in 2021

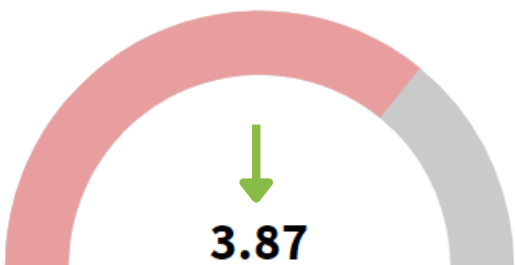
85

up from 83 in 2021  
85 is considered a moderately high score

## LEADER INDEX

100 Point Scale

This key metric measures trust, respect, communication skills and openness to discussing issues and solutions.



vs. 3.90 in 2021

BENCHMARK	2022
National Healthcare	25th
New England Region	40th

## ENGAGEMENT INDEX

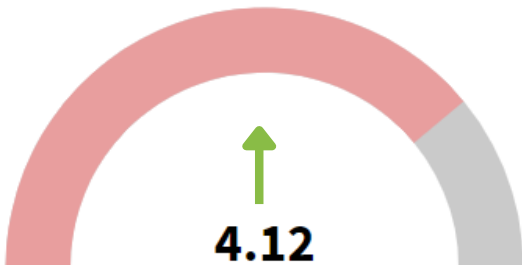
Scale 1-5

The Engagement Index includes six items that measure employees' degree of pride in the organization, intent to stay, willingness to recommend, and overall workplace satisfaction.

## DIVERSITY INDEX

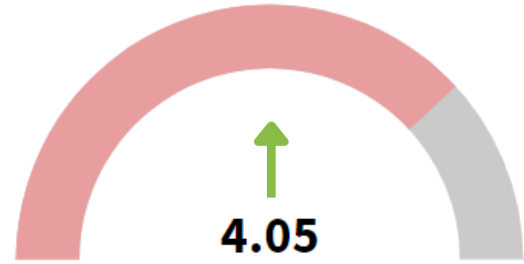
Scale 1-5

The Diversity Index includes five items including the organizations' commitment to workforce diversity and to equal opportunity for promotion; and valuing individuals from different backgrounds.



vs. 4.11 in 2021

BENCHMARK	2022
National Healthcare	39th
New England Region	45th



vs. 4.02 in 2021

BENCHMARK	2022
National Healthcare	36th
New England Region	60th

## RESILIENCE INDEX

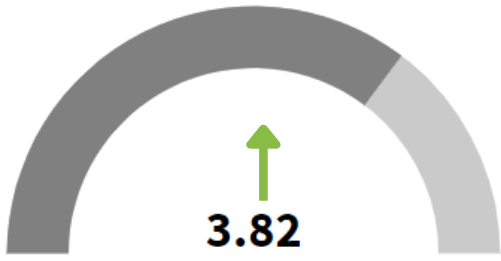
Scale 1-5

The Resilience Index measures the ability to recover and bounce back from adversity.

## SAFETY INDEX

Scale 1-5

The safety index is the evaluation of attitudes and behaviors impacting patient and workplace safety.



vs. 3.80 in 2021

## What affects our engagement most?

These key drivers can influence engagement in either direction.

