

SAFETY

Monica Wynne, Senior Director, Security & Transport, Baystate Health

Are there future plans to add police officers at the community hospitals?

Monica Wynne: We do not currently have plans to add a police officer in the regional locations. There are several factors that went into the decision to add an armed Springfield Police Officer at BMC, including our level 1 trauma designation and crime cap index in and around our campus.

We have an outside consultant coming in December 2022 who will look at all our regional locations and several BMP Practices that will provide us information on deployment of staff and how officers are used in each location to make sure we are making the best use of the security resources at each location. We are also exploring the possibility of creating our own Campus Police Department that would allow us to expand having our own police officers at the regional locations in the future.

Are there plans to add security to the Northampton Health and Wellness site and other offsite areas?

Monica Wynne: There are no plans to add a Security presence (officer) at this location. We have worked with individual areas at this site which have had issues and provided some additional training and tools to summon help when needed from Northampton Police Department. There were several events in the last year, including trespassing (preventing a couple of people from returning to the practice). We look at several factors when deciding to add personnel, including call volume related to when Security assistance is requested, location of the practice in the community and services provided.