

Frequently Asked Questions:

Do you have a general idea of your dental staffing needs (i.e., how many dentists, oral surgeons, other dental specialists, dental students, dental hygienists, dental assistants)?

- Each day, we are looking for about 9 dentists, 2 oral surgeons, 3 hygienists, and 10 RDAs.

Will all of the dental equipment be furnished through RAM? Is RAM going to provide the PPE currently recommended by the CDC's guidance for dental settings for volunteers?

- Yes, RAM provides all the dental equipment and any consumables. They will also be providing PPE.

With regard to these current COVID-related infection control recommendations for dental settings, how will RAM be implementing these from a logistical standpoint?

- At the RAM clinic, all patients and volunteers will be screened per CDC recommended guidelines. Social distancing is in effect, and everyone is required to wear masks until they begin to receive treatment. Each dentist will have their own individual operatory with HEPA filters that provide negative pressure inside the operatory.

Will potential patients be screened prior to arriving at the clinic for symptoms of COVID?

- Yes, all patients will be screened prior to arriving. They will be asked the CDC-recommended questions and will have their temperature checked. If they pass the screening, they will be given an armband to depict that they passed the screening. Afterward, each patient will go through medical triage.

Will RAM be responsible for providing these patients with their follow-up care and be custodian for their records after the event?

- RAM will be custodian of patient records after the event, but they are not responsible for follow-up care.
- Emory RAM is responsible for finding follow-up care healthcare workers.

Will my dental hygienist(s) and I be eligible for CE if we volunteer?

Yes.

- [Rule 150-3-.09\(6\) Continuing Education for Dentists](#)

(6) Criteria for receiving credit for providing uncompensated indigent dental care.

- (a) Up to ten (10) hours of continuing education per biennium may be obtained by providing, uncompensated dental care at a public agency or institution, not for profit agency, not for profit institution, nonprofit corporation or not for profit association which provides dentistry services to indigent patients.
- (b) Dentists may receive one hour of continuing education for every four hours of indigent dental care the dentist provides, up to ten (10) hours. Such continuing education credits will be applied toward the dentist's clinical courses.
- (c) All credit hours must be received during the two (2) year renewal period;
- (d) All appropriate medical/dental records must be kept;
- (e) Dentists shall at all times be required to meet the minimal standards of acceptable and prevailing dental practice in Georgia;
- (f) The Board shall have the right to request the following:
 1. Documentation from the organization indicating that the dentist provided the dental services;
 2. Documentation from the organization that it provided medical and/or dental services to the indigent and/or those making up the underserved populations;
 3. Notarized verifications from the organization documenting the dentist's agreement not to receive compensation for the services provided;
 4. Documentation from the organization detailing the actual number of hours spent providing said services; and
 5. Documentation from the dentist and/or organization verifying the services provided.

- [Rule 150-5-.05\(6\) Continuing Education for Dental Hygienists](#)

- (6) Criteria for receiving credit for providing uncompensated indigent dental hygiene care.
 - (a) Up to five (5) hours of continuing education per biennium may be obtained by providing uncompensated dental hygiene care at a public agency or institution, not for profit agency, not for profit institution, nonprofit corporation or not for profit association which provides dental hygiene services to indigent patients.
 - (b) Dental hygienists may receive one hour of continuing education for every four hours of indigent dental hygiene care the dental hygienist provides, up to five (5) hours. Such continuing education credits will be applied toward the dental hygienist's clinical courses.
 - (c) All credit hours must be received during the two (2) year renewal period;
 - (d) Dental hygienists shall at all times be required to meet the minimal standards of acceptable and prevailing practice in Georgia;

(e) The Board shall have the right to request the following:

1. Documentation from the organization indicating that the dental hygienist provided the services;
2. Documentation from the organization that it provided medical and/or dental hygiene services to the indigent and/or those making up the underserved populations;
3. Notarized verifications from the organization documenting the dental hygienist agreement not to receive compensation for the services provided;
4. Documentation from the organization detailing the actual number of hours spent providing said services; and
5. Documentation from the dental hygienist and/or organization verifying the services provided.