

SR. MANAGER, QUALITY GARDENA, CA

POSITION SUMMARY

Reporting to the General Manager, the Senior Manager, Quality will be responsible for providing vision, leadership and guidance to the quality organization during a time of business turnaround and stabilization. The key mandate is to drive a culture of operational excellence across the quality organization while serving as the face of the company to customers regarding quality assurance. The Senior Manager, Quality will serve as a critical member of the site leadership team and will liaise and interact closely with Operations, Supply Chain, Program Management, and Project Management. S/he will manage a staff of 29 quality professionals, including nine Quality Inspectors, eight Coordinate Measuring Machine (CMM) Operators, five Non-destructive Inspection (NDI) / Non-destructive Testing (NDT) Technicians, three Quality Engineers, three Lab Technicians, and one QA Specialist.

In more detail, the main duties and responsibilities are:

- Formulate and maintain quality assurance objectives complementary to corporate policies and goals.
- Assist with the measurement of operational performance and identify training needs.
- Oversee inspection, quality planning, Regulatory Agency certification and periodic audits.
- Manage periodic Quality Management Reviews.
- Provide Quality technical support to all process owners and ensure timely responses to all Quality activities and issues to meet the scheduled needs of internal and external customers.
- Manage day to day operations of the Quality team. (QMS is under a different manager who manages quality analysis and documentation).
- Manage the quality function to ensure compliance with all product and process quality parameters and standards. Ensure all products are produced to specifications.
- Analyze internal and external quality data and initiate corrective actions to reduce and eliminate adverse trends
- Monitor Government and Customer Quality system requirements to assure procedures are adequate and in compliance.
- Demonstrate strategic value of a strong quality assurance philosophy to key personnel.

IDEAL CANDIDATE PROFILE

This is a hardworking, hands-on, team-oriented environment emphasizing collaborative management and focus on the customer. The ideal candidate is hands-on, walk the shop floor, rolls up your sleeves style leader who is ready to take responsibility for an entire quality organization. This individual is highly astute in both the business and the operational side of the quality function, comfortable wearing multiple hats and guiding the team to superior productivity. S/he is a high potential Quality Supervisor or Manager in an autonomous business unit, division, or subsidiary of a Tier 1, Tier 2 supplier at the corporate or divisional level. Leadership experience in a turnaround environment is a must. Must be able to build credibility with a blue-collar workforce.

PROFESSIONAL QUALIFICATIONS:

- 7 plus years of quality experience in the aerospace manufacturing industry is required
- 5 plus years of experience managing others
- Experience as an ISO/AS9100 Quality representative.
- Demonstrated knowledge of continuous improvement methodologies such as Lean Manufacturing, 5S, Kaizen, Six Sigma, Theory of Constraints.
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- Strong communication and presentation skills and be capable of representing the organization to customers, suppliers and corporate leaders as the authority on Quality Management.
- Experience working in a fabricated metal or composite industry is preferred.
- Experience in a similarly sized, standalone company or subsidiary (\$50-100M) is preferred.
- Experience working with military contracts is preferred.
- Advanced training in lean/six sigma/OpEx is preferred

- Must be a US citizen due to ITAR requirements.

EDUCATION

BS degree in Engineering or related discipline is preferred. Equivalent education or professional work experience may be acceptable.

For immediate consideration, contact Cindy Hanifen at cindy.hanifen@kornferry.com