



## Delta Dental of Colorado Contact Information

### CUSTOMER SERVICE

**For Help Regarding:** Explanation of benefits, benefit and member eligibility, and subscriber website usage

**Toll Free** 1-800-610-0201  
**Fax** 303-741-2116  
**Email** [customer\\_service@ddpco.com](mailto:customer_service@ddpco.com)

### GROUP ADMINISTRATION

**For Help Regarding:** Group eligibility (e.g., new group enrollment, COBRA eligibility, employer & broker website usage) and producer appointments or changes

**Phone** 303-741-9300, ext. 3900  
**Toll Free** 1-800-233-0860, ext. 3900  
**Fax** 303-741-9160  
**Email** [group\\_admin@ddpco.com](mailto:group_admin@ddpco.com)

### BILLING & ACCOUNTS RECEIVABLE

**For Help Regarding:** Premium or claims bills and account balance reconciliation

**Phone** 303-889-8618  
**Fax** 303-221-4457  
**Email** [billing@ddpco.com](mailto:billing@ddpco.com)

### ELECTRONIC ELIGIBILITY FILE SUBMISSION

**For Help Regarding:** Electronic file format or submission and eligibility for e-file groups

**Phone** 303-741-9300, ext. 3700  
**Email** [eligibility@ddpco.com](mailto:eligibility@ddpco.com)

### SALES & CLIENT SERVICES

**For Help Regarding:** Request for proposals, renewals & contracts, as well as enrollment materials

**Phone** 303-741-9300, ext. 3300 **Fax** 303-741-4233  
**Email** [salesteam@ddpco.com](mailto:salesteam@ddpco.com) (new business)  
[clientservices@ddpco.com](mailto:clientservices@ddpco.com) (existing business)