



# Delta Dental of Colorado Contact Information

## CUSTOMER SERVICE

**For Help Regarding:** Explanation of benefits, benefit and member eligibility, and subscriber website usage

**Phone** 303-741-9300, ext. 3900

**Fax** 303-741-2116

**Email** customer\_service@ddpco.com

## GROUP ADMINISTRATION

**For Help Regarding:** Group eligibility (e.g., new group enrollment, COBRA eligibility, employer & broker website usage) and producer appointments or changes

**Phone** 303-741-9300, ext. 3900

**Toll Free** 1-800-233-0860, ext. 3900

**Fax** 303-741-9160

**Email** group\_admin@ddpco.com

## BILLING & ACCOUNTS RECEIVABLE

**For Help Regarding:** Premium or claims bills and account balance reconciliation

**Phone** 303-889-8618

**Fax** 303-221-4457

**Email** billing@ddpco.com

## ELECTRONIC ELIGIBILITY FILE SUBMISSION

**For Help Regarding:** Electronic file format or submission and eligibility for e-file groups

**Phone** 303-741-9300, ext. 3700

**Email** eligibility@ddpco.com

## SALES & CLIENT SERVICES

**For Help Regarding:** Request for proposals, renewals & contracts, as well as enrollment materials

**Phone** 303-741-9300, ext. 3300 **Fax** 303-741-4233

**Email** salesteam@ddpco.com (new business)

clientservices@ddpco.com (existing business)