



TITLE OF JOB: Chief Information Officer

LOCATION: West Coast

POSTED: November 2021

SUMMARY: Dynamic, growing, international multi-brand, publicly traded, restaurant group/franchisor is seeking an exceptional Chief Information Officer. The CIO will oversee all functions of the department, working closely with executive leadership to devise the company's IT strategy, implement IT initiatives, and enhance the IT functioning of the company. The CIO will be integral in driving the company goals and growth now and in the future.

RESPONSIBILITIES:

- Lead the IT strategy and implementation for the organization, encompassing POS system, real-time sales reporting, corporate networking and infrastructure, and cybersecurity
- Develop and lead an appropriate IT staff that supports the needs of the business.
- Lead IT strategic and operational planning to achieve business goals by fostering innovation, prioritizing IT initiatives, and coordinating the evaluation, deployment, and management of current and future IT systems across the organization.
- Identify opportunities for the appropriate and cost-effective investment of financial resources in IT systems and resources, including staffing, sourcing, purchasing, and in-house development.
- Select and implement suitable technology to streamline all internal operations and help optimize their strategic benefits.
- Design and customize technological systems and platforms to improve customer experience.
- Plan the implementation of new systems and provide guidance to IT professionals and other staff within the organization.
- Oversee the technological infrastructure (networks and computer systems) in the organization to ensure optimal performance.
- Create and implement IT policies, protocols, and standards.
- Work with upper management and senior IT staff to develop the IT department budget.
- Ensure that IT department strategies and processes provide appropriate support to company-wide goals.
- Oversee contract negotiations with IT vendors, contractors and service providers.
- Communicate with other executives regarding costs, value and risk-potential of new IT projects.
- Approve purchases of technological equipment and software and establish partnerships with IT providers.
- Participate in strategic and operational governance processes of the business organization as a member of the senior management team.
- Assess and communicate risks associated with IT investments.
- Develop business case justifications and cost/benefit analyses for IT spending and initiatives.
- Direct development and execution of an enterprise-wide disaster recovery and business continuity plan.
- Assess and make recommendations on the improvement or re-engineering of the IT organization.

REQUIREMENTS:

- Ten plus years' experience in a senior-level IT executive role, ideally in a large restaurant organization.
- Impeccable IT knowledge and technical skills.
- Background in designing/developing IT systems and planning IT implementation.
- Excellent analytical and problem-solving skills.
- Solid understanding of data analysis, budgeting and business operations.
- Superior leadership skills.
- High-energy; entrepreneurial mindset.
- Relationship building and team development skills.
- Thorough understanding of data management and administration.
- Excellent communication and interpersonal skills.
- Skilled at strategic planning and goal-setting.



SALARY & BENEFITS:

Competitive base salary, equity opportunity, and comprehensive benefits. Relocation package available.

FOR POSITION REQUIREMENTS AND SPECIFICATIONS PLEASE CONTACT:

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