



TITLE OF JOB: Director of Operations

LOCATION: Minneapolis, MN

POSTED: June 2022

SUMMARY:

The Director of Operations will oversee restaurant operations in order to achieve stated objectives in sales, costs, employee retention, staffing, guest service and satisfaction; food quality, cleanliness and sanitation. Must be a visible and transparent leader in the daily floor operations within the restaurants. Provide coaching and development to leadership team to ensure effective communications with all associates.

RESPONSIBILITIES:

- Assists the Regional Director of Operations with developing business strategies to reach organizational goals and objectives.
- Execute the current business strategy that anticipates rapid growth.
- Directs staffing requirements and budget guidelines in conjunction with annual financial statements.
- Ensures and holds team accountable that termination notifications are done on a daily basis to ensure compliance with badging requirements.
- Develops leadership team by setting goals and holds them accountable for delivering results.
- Create action plans to address retention and turnover.
- Ensures the optimization of schedules and holds team accountable to ensure payroll compliance.
- Work with team members to ensure quality storefronts and timely store openings.
- Assist Regional Director of Operations in resolving design issues and verify that submittals comply with regional authority and management companies design criteria.
- Assist location operators in the execution of day-to-day operations.
- Interface with Legal, Human Resources, Loss Prevention, Business Development, Finance and other business units in the daily affairs of the operation.
- Acts as corporate representative for public relations activities as needed.

REQUIREMENTS:

- Bachelor's Degree in business administration, Hospitality, or related field. Master's degree a Plus.
- 5+ plus years experience in upper management of food, beverage and retail operations handling multiple locations (15)
- Ability to work effectively with multiple departments and diverse populations
- Proficient with Microsoft Word, Excel and other associated software
- Be able to lead a team of employees to reach company goals
- Possess excellent strategic management skills
- Excellent oral and written Communication Skills
- Budget and Business Analysis
- Market and Risk Analysis
- Time Management, organization, planning, project management

SALARY & BENEFITS:

Competitive salary and compensation for qualified candidates.

FOR POSITION REQUIREMENTS AND SPECIFICATIONS PLEASE CONTACT:

Name: Kevin Stockslager

Name: Bob Gershberg

Direct: (845) 863-5562

Direct: (727) 244-4113

E-mail: kevin@wraysearch.com

E-Mail: bob@wraysearch.com

Wray Executive Search shall provide equal employment opportunity to all qualified candidates, and will refer candidates without regard to race, color, religion, national origin, sex, age, disability, veteran candidates without regard to race, color, religion, national origin, sex, age, disability, veteran status or any other legally protected basis. Wray Executive Search shall comply with all applicable laws, rules and regulations in the performance of duties pursuant to this Agreement, including but not limited to, Title VII of the Civil Rights Act, the Age Discrimination in Employment Act, the Americans with Disabilities Act, and state and local anti-discrimination laws to the extent applicable.